Click to prove
you're human

You can set up SSO with Google as your service provider in a number of ways, depending on your organizations needs.Google Workspace supports both SAML-based and OIDC-based SSO. If your users use domain-specific service URLs to access Google services (for example, , you can also manage how these URLs work with SSO. If your organization needs conditional SSO redirection based on IP address, or SSO for super admins, you also have the option to configure the legacy SSO profile. Set up SSO with SAML Before you begin To set up a SAML SSO profile, youll need some basic configuration from your IdPs support team or documentation: Sign-in page URL This is also known as the SSO URL or SAML 2.0 Endpoint (HTTP). This is where users sign in to your IdP. Sign-out page URL Where the user lands after exiting the Google app or service. Change password URL The page where SSO users will go to change their password (instead of changing their password with Google). Certificate X.509 PEM certificate from your IdP. The certificate contains the public key which verifies sign-in from the IdP.Certificate requirements The certificate must be a PEM or DER formatted X.509 certificate with an embedded public key. The public key must be generated with the DSA or RSA algorithms. The public key in the certificate must match the private key used to sign the SAML response. Youll usually get these certificates from your IdP. However, you can also generate them yourself. Create a SAML SSO profile Follow these steps to create a third-party SSO profile. You can create up to 1000 profiles in your organization. Sign in with an administrator account to the GoogleAdminconsole.If you arent using an administrator account, you cant access the Admin console. In Third-party SSO profiles, click Add SAML profile. Enter a name for the profile. (Optional) If you have an XML metadata file from your IdP, click upload XML file to provide IdP information, then continue with Step 8 Fill in the Sign-in page URL and other information obtained from your IdP. Enter a change password URL for your IdP. Users will go to this URL (rather than the Google change password page) to reset their passwords. Click Upload certificateto upload your certificate file. You can upload up to two certificates, giving you the optionto rotate certificates when necessary. Click Save. In the SP Details section, copy and save the Entity ID and ACS URL. Youll need these values to configure SSO with Google in your IdP admin control panel. (Optional)If your IdP supports encrypting assertions, you can generate and share a certificate with your IdP to enable encryption. Each SAML SSO profile can have up to 2 SP certificates. Click the SP Details section to enter edit mode. Under SP certificate, click Generate certificate. (The certificate will display after you save it.) Click Save. The certificate name, expiration date, and contents are displayed. Use the buttons above a certificate to either copy the certificate contents or download as a file, then share the certificate with your IdP. (Optional) If you need to rotate a certificate, return to SP Details and click Generate another certificate, then share the new certificate with your IdP. Once youre sure your IdP is using the new one, you can delete the original certificate. Configure your IdP To configure your IdP to use this SSO profile, enter the information from the Service Provider (SP) Details section of theprofile into the appropriate fields in your IdP SSO settings. Both the ACS URL and Entity ID are unique to this profile.Configure the legacy SSO profile The legacy SSO profile The legacy SSO profile is supported for users who have not migrated to SSO profiles, which offer several advantages including OIDC support, more modern APIs, and greater flexibility in applying SSO settings to user groups. Learn more. Set up SSO with OIDC Follow these steps to set up SSO with OIDC-based SSO: Choose an OIDC optioneither create a custom OIDC profile, where you provide information for your OIDC partner, or use the pre-configured Microsoft Entra OIDC profile. Follow the steps in Decide which users should use SSO to assign the pre-configured OIDC profile to selected organizational unitsgroups. If you have users within an organizational unit (for example in a sub-organizational unit) who dont need SSO, you can also use assignments to turn SSO off for those users. Note: The Google Cloud Command Line Interface does not currently support reauthentication with OIDC. Before you begin To set up a custom OIDC profile, youll need some basic configuration from your IdPs support team or documentation: Issuer URL The complete URL of the IdP authorization server. An OAuth client, identified by its Client ID and authenticated by a Client secret. Change password URL The page where SSO users will go to change their password (instead of changing their password with Google). Also, Google needs your IdP to do this: The email claim from your IdP must match the users primary email address on the Google side. It must use the authorization code flow. Create a custom OIDC profile (beta) Sign in with an administrator account to the GoogleAdminconsole.If you arent using an administrator account, you cant access the Admin console. In Third-party SSO profiles, click Add OIDC profile. Enter OIDC details: Client ID, Issuer URL, Client secret. Click Save. On the OIDC SSO settings page for the new profile, copy the Redirect URL. Youll need to update your OAuth client on your IdP to respond to requests using this URL. To edit settings, hover over the OIDC Details, then click Edit . Use the Microsoft Entra OIDC profile Make sure youve configured the following prerequisites for OIDC in your organizations Microsoft Entra ID tenant: The Microsoft Entra ID tenant needs to be domain verified. End users must have Microsoft 365 licenses. The username (primary email) of the Google Workspace admin assigning the SSO profile must match the primary email address of your Azure ADtenant admin account. Decide which users should use SSO Turn SSO on for an organizational unit or group by assigning an SSO profile and its associated IdP. Or, turn SSO off by assigning None for the SSO profile. You can also apply a mixed SSO policy within an organizational unit or group, for example turning SSO on for the organizational unit as a whole, then turning it off for a sub-organizational unit. If you haven't created aSAMLor OIDC profile, do that before continuing. Or, you can assign the preconfigured OIDC profile. Click Manage SSO profile assignments. If this is your first time assigning the SSO profile, click Get started. Otherwise, click Manage assignments. On the left, select the organizational unit or group to which youre assigning the SSO profile. If the SSO profile assignment for an organizational unit or group differs from your domain-wide profile assignment, an override warning appears when you select that organizational unit or group. You cant assign the SSO profile on a per-user basis. The Users view lets you check the setting for a specific user. Choose an SSO profile assignment for the selected organizational unit or group: To enable the organizational unit or group from SSO, choose None. Users in the organizational unit or group will sign in directly with Google. To assign another IdP to the organizational unit or group, choose Another SSO profile, then select the SSO profile from the dropdown list. (SAML SSO profiles only) After selecting a SAML profile, choose a sign-in option for users who go directly to a Google service without first signing in to the SSO profile's third-party IdP. You can prompt users for their Google username, then redirect them to the IdP, or require users to enter their Google username and password. If you choose to require users to enter their Google username and password, the Change password URL setting for this SAML SSO profile (available at SSO Profile > IDP details) is ignored. This ensures that users are able to change theirGoogle passwords as needed. Click Save. (Optional) Assign SSO profiles to other organizational units or groups as needed. After you close the Manage SSO profile assignments card, youll see the updated assignments for organizational units and groups in the Manage SSO profile assignments section. Remove an SSO profile assignment Click a group or organizational unit name to open its profile assignment settings. Replace the existing assignment setting with the parent organization unit setting: For organizational unit assignmentsclick Inherit. For group assignmentsclick Unset. Note: Your top organizational unit is always present in the profile assignment list, even if the Profile is set to None. See also Google, Google Workspace, and related marks and logos are trademarks of Google LLC. All other company and product names are trademarks of the companieswith which they are associated. Your first step is to set up an Analytics account, unless you already have one. Skip to creating a property unless you want to create a separate account for this website and/or app. For example, you might want to create another account if this website and/or app belong(s) to a separate business. Go to . If this is your first time using Google Analytics, click Start Measuring. If you already have an account set up, go to step 2. In Admin, click Create, then select Account. Note: The previous link opens to the last Analytics property you accessed. You can change the property using the property selector.You must be aViewer or aboveat the account level to create an Analytics account. Provide an account name. Configure the data-sharing settings to control which data you share with Google. Click Next to add the first property to the account. Use Google Analytics to understand the full customer journey, from first visit to purchase. You need the Editor role to add properties to a Google Analytics account. If you created this account, you automatically have the Editor role. You can add up to 2,000 properties (any combination of Universal Analytics and Google Analytics 4 properties) to an Analytics account. To raise this limit, contact your support representative. To create a property: Are you continuing from "Create an Analytics account", above? If so, skip to step 2. Otherwise, in Admin, click Create, then select Property. Enter a name for the property (e.g. "My Business, Inc website") and select the reporting time zone and currency. If a visitor comes to your website on a Tuesday in their time zone, but it's Monday in your time zone, the visit is recorded as having occurred on Monday. If you choose a time zone that honors Daylight Savings Time, Analytics automatically adjusts for time changes. Use Greenwich Mean Time if you don't want to adjust for Daylight Savings Time. Changing the time zone only affects data going forward. If you change the time zone for an existing property, you may see a flat spot or a spike in your data, caused by the time shift forwards or backwards, respectively. Report data may refer to the old time zone for a short period after you update your settings, until Analytics servers have processed the change. We recommend that you change the time zone for a property no more than once per day so Analytics can process the change. Click Next. Select your industry category and business size. Click Next. Select how you intend to use Google Analytics. Google Analytics tailors the set of default reports based on the information you provide about how you intend to use Analytics. For example, if you choose "Generate more leads," you will see a collection of reports to help you measure lead generation. Learn more about the business objectives reports collection. Click Create and (if you are setting up a new account) accept the Analytics Terms of Service and the Data Processing Amendment. Continue to Add a data stream to start collecting data. Add a data stream Are you continuing from "Create a property", above? If so, skip to step 2. Otherwise, In Admin, under Data collection and modification, click Data Streams. Note: The previous link opens to the last Analytics property you accessed. You can change the property selector.You must be an Editor or above at the property level toadd a data stream. Click Add stream. Click iOS app, Android app, or Web.iOS app or Android app When you add an app data stream, Analytics creates a corresponding Firebase project and app data stream, and automatically links the Firebase project to your property if your project and property are not already linked. You can link to an existing Firebase project, however you have to do this from Firebase (and for a GA4 property that is not yet linked with Firebase.) Learn how. Enter the iOS bundle ID or Android package name, the app name, and for iOS, the App Store ID, then click Register app. Click Next and follow the instructions to download the config file for your app. Click Next and follow the instructions to add the Google Analytics for Firebase SDK to your app. Click Next. Run your app to verify installation of the SDK and that the app is communicating with Google servers. Click Finish. (Alternatively, click Skip this step if you want to complete app setup at a later time.) Web Watch a step-by-step video to see how to set up Google Analytics on your website using Google Tag Manager. Set up data collection To begin seeing data in your new Google Analytics 4 property, you'll need to do one of the following:Add the tag to a website builder or CMS-hosted website (e.g., HubSpot, Shopify, etc.) Many CMSs have native integrations with Google Analytics 4. If you're using one of the CMSs listed below, follow the instructions to find your Google tag ID and paste it into the Google Analytics field that your CMS provides. The previous link opens to the last Analytics property you accessed. You can change the property using the property selector.You must be an Editor or above at the property level tocreate. Click the data stream for which you need the ID. Under Stream Details, copy the Measurement ID (starts with "G-" or "AW-") Enter your Google tag ID into the field that your CMS provides: All other website builders If you are using a CMS or website builder that doesn't provide a field to enter your Google tag ID, you'll need to paste your Google tag into your website using your CMS's custom HTML feature. In Admin, under Data collection and modification, click Data streams. Note: The previous link opens to the last Analytics property you accessed. You can change the property using the property selector.You must be an Editor or above at the property level tocreate. Click Web. Click the data stream for your website. Under Google tag, click View tag instructions. On the Installation instructions page, select Install manually. On the screen, copy the JavaScript snippet for your website. Your Google tag is the entire section of code that appears, beginning with: and ending with: and Paste your Google tag to your website using your CMS's custom HTML feature. If under Google tag, CMS's instructions on how to do this below: Cart.com: Contact Cart.com support for instructions. PrestaShop: Contact PrestaShop support for instructions. Salesforce (Demandware): Contact Salesforce support for instructions. VTEX: Contact VTEX support for instructions. Weebly instructions Data collection may take up to 30 minutes to begin. You can then use the Realtime report to verify that you're receiving data.Add the Google tag directly to your web pages You need access to the HTML for your web pages. Ask your web developer to perform these steps if you're unable to complete the steps yourself. In Admin, under Data collection and modification, click Data streams. Note: The previous link opens to the last Analytics property you accessed. You can change the property using the property selector.You must be an Editor or above at the property level tocreate. Click Web. Click the data stream for your website. Under Google tag, click View tag instructions. On the Installation instructions page, select Install manually. On the screen, youll see the JavaScript snippet for your account: Google tag. Your Google tag is the entire section of code that appears, beginning with: and ending with:Paste your Google tag immediately after the on each page of your website. Data collection may take up to 30 minutes to begin. You can then use the Realtime report to verify that you're receiving data. Don't see a Data Streams option in the Property column? You are in a Universal Analytics property instead of the GA4 property that you just created. Use the property selector or Admin to navigate to your new GA4 property. Add your tag using Google Tag Manager To set up data collection for an app, read these instructions. Next steps After you have set up data collection, complete additional configurations to get more useful data out of Analytics. Review the checklist to learn which configurations are right for you to collect more data, filter unwanted data, and power advertising. To sign up for Gmail, create a Google Account. You can use the username and password to sign in to Gmail and other Google products like YouTube, Google Play, and Google Drive. Important: Before you set up a new Gmail account, make sure to sign out of your current Gmail account. Learn how to sign out of Gmail. From your device, go to the Google Account sign in page. Click Create account. In the drop down, select if the account is for your: Personal use Child Work or business To set up your account, follow the steps on the screen. Create an account Tip: To use Gmail for your business, a Google Workspace account might be better for you than a personal Google Account. With Google Workspace, you get increased storage, professional email addresses, and additional features. Learn about Google Workspace pricing and plans. Try Google Workspace The username I want is taken You can't create a Gmail address if the username you requested is: Already being used. Very similar to an existing username. For example, if example@gmail.com already exists, you can't use examp1e@gmail.com. The same as a username that someone used in the past and then deleted. Reserved by Google to prevent spam or abuse. Someone is impersonating me If you believe someone has created a Gmail address to try toimpersonate your identity, you can: Unfortunately, Gmail is unable to participate in mediations involving third parties regarding impersonation. Learn more about Gmail Terms of Use. Related resources How do I create a new Google Account? Sign in to Gmail Post to the help community Get answers from community members To easily manage and share content across all of your devices and the cloud, use Google's desktop sync client: Drive for desktop. If you edit, delete or move a file on the cloud, the same change happens on your computer and devices, and vice versa. In this way, your files are always up to date and can be accessed from any device. Download the latest files stored on the Cloud directly on your computer. Find and organize your files in your computers file system without using storage space. Sync folders from your computer to Google Drive. When you sync, your files download from the cloud and upload from your computer's file match those in the cloud. Your files stay up to date and accessible, any change you make applies across devices. Save files and folders for offline use. This includes files from shared drives. Collaborate on Microsoft Office files in real time. If you use Outlook on Windows with a work or school account, send and save files with Microsoft Outlook. Important: Before you start, check that your operating system is compatible with Drive for desktop. Download Drive for desktop: DOWNLOAD FOR WINDOWS Open "GoogleDriveSetup.exe." Follow the on-screen instructions. Tip: If you use a work or school account, you might not be able to use Drive for desktop or your organization might have to install it for you. If you have questions, ask your administrator. On Drive for desktop, at the bottom right, in the system tray, you can find the Drive for desktop menu . Tip: To Show hidden icons, click the arrow. To make it easier to find Drive for desktop when it's closed, you can pin it. To add Drive to the Start menu: In your Start menu, right click Drive Pin to Taskbar. Important: Before you start, check that your operating system is compatible with Drive for desktop. Download Drive for desktop: DOWNLOAD FOR MAC Open GoogleDrive.dmg. Follow the on-screen instructions. Tip: If you use a work or school account, you might not be able to use Drive for desktop. Your organization must install it for you. If you have questions, ask your administrator. On Drive for desktop, at the top right, in the menu bar, you can find the Drive for desktop menu . To make it easier to find Drive for desktop when it's closed, you can pin it. To add Drive to your Dock: In the Applications folder, drag the Drive app to the left side of the recently used apps separator line. Sign in to Drive for desktop Sync files and folders to Drive for Desktop For this same video with audio descriptions, go to Sync files and folders to Drive for Desktop. When you first open Drive for desktop, you receive a notification Google Drive would like to start syncing. Click OK. On your computer, open Drive for desktop. Sign in to the Google Account you use to access Google Drive and backup to Google Drive. Click Settings Preferences. On the left, click Folders from your computer. Select an option: Sync with Google Drive: Files you change in the synced folder reflect on your computer. Synced folders shows under "Computers." Back up to Google Photos: Only photos and videos upload. Photos or videos you delete in one place dont delete in another. Edits upload as new images. You can find your photos and videos from any device online or on the Google Photos mobile app. Use Drive for desktop to Sync to Google Drive & Google Photos Important: If you only store photos and videos, we recommend you backup to Google Photos. If you store your files in photos and videos, they upload twice and use more of your Google storage. Network Attached Storage (NAS) only supports backups to Google Photos. If you have multiple Apple Photos libraries, only the System Photo Library syncs to Google Photos. You can sync all Apple Photos libraries in Drive. If you sync an Apple Photos library with Drive, everything syncs. We do not recommend you make changes to these files from another computer or in the cloud as it can corrupt your library. Your System Photo Library is the only library that works with iCloud Photos, Shared Albums, and My Photo Stream. If you make one photo library, then it's the System Photo Library. Otherwise, the first photo library that you create or open in Photos is your System Photo Library. When you download photos and videos from your iCloud and upload them to Google Photos, it temporarily uses your Hard drive space. Learn more about backing up photos & videos. Access your files when they're synced On your computer, click your name Google Drive . You can find several options based on your Drive usage: My Drive: Contains your own personal files and folders. Shared Drives: Contains files and folders others share with you. Other Computers: Displays files synced from other computers connected to your Google Account. Double click the file you want to open. Files created in Google Docs, Sheets, Slides, or Forms open in your web browser. Other files, like Word docs or .pdf files, open in their default programs on your computer. Tip: If your Drive and "My Drive" folder is empty, you cant find the "Shared Drives" or "Other Computers" views. Customize your Drive for desktop settings Improve your Drive for desktop experience with Advanced Settings. You can: Customize sync preferences. Enable or disable real-time presence with Microsoft Office. Customize Google Photos settings. Customize general settings, such as automatic launch, hotkeys, and proxy settings. Learn how to customize you Drive for desktop settings. Learn how to customize your Drive files To find your files in Drive for desktop: When you search in Drive for desktop, rather than in Windows Search or macOS Spotlight, it ensures that your search includes all files from the Drive streaming location. On your computer, open Drive for desktop. Search . Enter your search terms. Tip: You can use the same advanced searches as in Drive web. Open your file. If the file is on your computer, it opens with the associated application. Otherwise, it opens in Drive web. Tip: To open the search window you can also use the search hotkey combination. Work on MS Outlook & Office files Mirroring My Drive Mirroring and streaming are two ways to sync your files. Folders from your computer can only be mirrored. Shared drives and other computers can only be streamed. My Drive can either be mirrored or streamed. When Drive for desktop is installed, the My Drive folder is streamed. You can update your preferences and choose to mirror or stream My Drive. Learn how to find and fix errors in Drive for desktop, under Activity, a Some errors occurred banner displays. To display the list of errors, you can either: Click the link in the banner. Click Settings Error list. Learn more about how to fix errors. Related resources SearchClear searchClose searchGoogle appsMain menu Start here if you have a new Google Nest Doorbell (wired), or if youve removed your doorbell from the app and want to add it back. You need the app to connect your doorbell to Wi-Fi and get recorded video, so you should always use the app as your primary guide to set up and install your doorbell. Heres a brief overview of steps to get started, along with some important troubleshooting. This article only applies to the following device: Nest Doorbell (wired) More installation help You can find steps to install Nest Doorbell (wired, 2nd gen) or Nest Doorbell (battery) in our Help Center. You can also find instructions to install the Nest doorbell with the indoor power adapter in our Help Center. Watch the installation video For a quick overview of how to set up and install your Nest Doorbell (wired), watch our video tutorial. How to set up and install the Google Nest Hello video doorbell While the Nest doorbell can replace most wired doorbells, there are some cases where the doorbell system either doesnt give enough power or gives too much power. You should check that your current doorbell can be replaced by the Nest doorbell. Check doorbell system compatibility with Nest doorbell Check that you have the parts included in the box. Weve also included wall anchors and a masonry drill bit (for brick, stone and stucco) if you need them. Whats in the box Nest Doorbell (wired) Wallplate Screwdriver Power drill with Philips screwdriver bit Wire strippers Wire cutters Unlock tool Tools Phillips screwdriver Power drill with Philips screwdriver bit Drill bit Screws Masonry drill bit level (to check doorbell alignment) App and internet requirements The latest version of the app A compatible phone (check the requirements here) Your Wi-Fi network password A broadband internet connection, with a minimum of 2 Mbps upload speed for each Nest camera or doorbell in your home Switch the power off for your doorbell and chime at your homes breaker or fuse box. This will protect you and your equipment during installation. Try to ring your doorbell to confirm that youve flipped the right switch to turn the power off. If needed, you can switch off the main power at the breaker box instead. Remove your old doorbell and disconnect the wires. Youll probably need a screwdriver for this step. Tip: As you remove your old doorbell, take a photo of the wire setup so then you dont lose track of how the wires were connected. Remove your doorbell from the Apple App Store or Google Play. Open the app and create an account. On the app home screen, tap Add. Scan the QR code on the back of your doorbell. The app will help walk you through setup and installation. Open the Nest app . Note: If you have more than one home in your account, make sure that youve first selected the Nest home where you want to install your doorbell. Tap Menu in the top left of the home screen to change homes. In the top right corner of the app home screen, tap Settings . Select Add product . Scan the QR code on the back of your doorbell. You can also tap Continue without scanning and type the numbers at the top of the QR code. The app will help walk you through setup and installation. Add your camera to the Home app after setup After you set up the Nest app, you can add your Nest camera to your home in the Home app. This lets you control your camera and other connected devices (like a smart bulb or Google speaker) in the same place. Set up smart home devices in the Home app Note: If you already sign into the Google Account, your Nest doorbell and some other products in your Nest home should also appear in your home in the Home app. You might need to close and reopen both apps for it to show up. During setup, the app lets you connect your doorbell to Wi-Fi,personalize settings, check the video quality, and more. If you have many devices, here are some quick tips. If you cant find your Wi-Fi network, or if your doorbell has trouble connecting to Wi-Fi, here are a few things you can do to try to fix the issue: Wait a few minutes, then try to connect your doorbell again. If possible, move your doorbell and router closer to each other during setup. If the wires cant reach, check that the power is on and that the wires are connected properly to your doorbell. If your doorbell is having video delays or lag, its usually a sign that the Wi-Fi connection is weak. It could also be a sign that your doorbell isnt getting enough power. The following to try to fix the issue: If possible, move your doorbell and router closer to each other during setup. Reduce wireless interference. Check that the wires are connected properly to your doorbell. If your doorbells video is distorted, here are a few things you can do to troubleshoot: Dust off the camera lens. Ensure your doorbell is shielded and protected from extreme weather conditions. While Nest doorbells are built to work outside of your home, extreme hot or cold temperatures can affect things like the video quality. For more tips, go to our Troubleshoot Nest camera video distortion article. If you have a mechanical chime with moving parts and it didnt ring or didnt sound right, try the following: Remove the chime cover and check that the wires arent touching any moving parts. Next make sure that any exposed wire ends (with bare copper showing) arent touching each other. Then test your chime again. If your chime still doesnt sound right, try to install the connector on the outside of your chime cover if you havent done so already. You can get more help to troubleshoot chime issues in our help center. Google Nest Wifi Pro and Nest Wifi are whole-home mesh Wi-Fi systems from Google that can consist of a router and point(s). Each point expands coverage, so consider the placement of your Wifi devices to increase reliability of your Wi-Fi network throughout your home. Learn where to place your Wifi devices. To set up Google Wifi, check Set up Google Wifi. Note:Nest Wifi Pro (Wi-Fi 6E) can't be combinedwith Nest Wifi routers or points or Google points (Wi-Fi 5) in a mesh network. Get started You need: A Nest Wifi router or a Nest Wifi Pro router For the Nest Wifi router: Any additional Wifi devices you'd like to add such as Nest Wifi points, Google Wifi points, or Nest Wifi routers. This is optional to expand coverage. For the Nest Wifi Pro router: Any additional Nest Wifi Pro routers you'd like to add as a point to expand coverage If your Wifi device has previously been set up, factory reset your device before you add it to a new network. A Google Account One of the following mobile devices: Android phone or tablet with Android 9.0 or later iPhone or iPad with iOS 16.0 or later The latest version of the Google Home app available on Android or iOS Internet service Modem (not provided) To temporarily disable your phones VPN in your phones settings, if you have a VPN (iOS only) Note: It's strongly recommended you purchase your Wifi device(s) from the country where you'll be using it. Since wireless regulations vary by country, using Wifi device(s) to a different country, and Google will be unable to offer support. If you're setting up a mesh network, it's recommended you purchase all of your Wifi devices in the same country. You can set up your Nest Wifi Pro or your Nest Wifi Pro router as a next generation Wi-Fi 6E system that includes the use of the 6 GHz wireless band for improved performance. Nest Wifi Pro can also be used as a Thread border router andis Matter-enabled. Before you set up your Nest Wifi Pro router, make sure your modem is working and connected to the internet. Download the Google Home app on Android or iOS. If this is your first time using the Google Home app, set up a home. Choose a location for your router. If you have multiple Nest Wifi Pro routers, you can use any to start. Connect the Ethernet cable to your Nest Wifi Pro router's WAN port . Then, connect the other end to your modem. Plug your Nest Wifi Pro router into a wall outlet. After about a minute, the light will pulse blue to indicate that it's on and ready for setup. On your phone or tablet, open the Google Home app . Tap Devices Add Google Nest or partner device. Choose a home. Select your Nest Wifi router. Scan the QR code on the bottom of your device. Give your Wi-Fi network a name and a secure password. To keep all of your devices connected, we suggest reusing the same network name (SSID) and password as your old router. Select a room for your router, or create a new one. Give your Wi-Fi network a name and a secure password. The router will now create your Wi-Fi network. This may take a few minutes. If you'd like to add another Wifi device, tap Yes in the app to continue or follow the steps below to add a point at a later time. Add a point or an additional router Nest Wifi devices and Google Wifi points can be added to the network you've created with your router. All additional Wifi devices added, including Nest Wifi routers, are considered points in the mesh network. Once you've decided where to place your point and have plugged it in, use the Google Home app for setup. Open the Google Home app . Tap Devices Add Google Nest or partner device. If prompted, choose a home. Select the device you would like to set up as a point. Scan the QR code on the bottom of your device. Hold your phone about 5 inches (12 cm) away to scan. Learn more tips for scanning QR codes. If you're unable to scan the QR code, tap Continue without scanning, then enter the setup key on the bottom of your device. Your point will now connect. For:Nest Wifi points, simply enter a sound plays from your speaker, tap Yes. Follow the in-app instructions to finish setup. If you'd like to add another point, tap Yes in the app when prompted or repeat these steps at a later time for additional points. Once you've added all of your Wifi devices, the app will perform a mesh test to confirm everything is working. TroubleshootIf setup doesn't work, make sure: Your points are all plugged in and connected to the same Wi-Fi network. You meet all requirements in the "To get started, you need" section. Other troubleshooting steps to try: Force close, then reopen the Home app. Uninstall, then reinstall the Home app. Restart your Wifi device. Use a different device (phone or tablet) for setup. If setup still isn't working, try to factory reset your router or point, or you can contact support. 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