

I'm not a bot

































Liftmaster remote not working? We hear from customers every now and then who have discovered their remote doesn't seem to be working properly. Fortunately, there are a few simple reasons that might be causing this problem. In this article, you will discover 4 common problems that may prevent your Liftmaster remote from working properly. Let's get started. Liftmaster Remote Not Working! Before you can go about fixing your garage door remote, you'll need to know how it works in the first place. Your remote is a radio transmitter. Most modern garage door remotes transmit at 315 MHz. When you press the button on your remote, the opener on your garage door receives it. It'll then start the motor running that opens your garage door. Modern remotes transmit a binary number to your garage door opener. This number is unique every time you use the garage door. When you press the button, the opener 'listens' for the correct number that works on your door. If it hears the right one, it will open. Once the door has opened, the system will reset and a new number will be generated. This came about as in the early days of garage door openers, the door could be opened with any remote. Of course, this presented a security risk, so the number generating system was put in place to keep your garage safe. Common Reasons Remotes Don't Work So you drive up to your garage door, press the button on your remote, and nothing happens. What's going on? There are several reasons why the remote isn't working, so there's no need to panic. Here's what you should check for when the door won't open: 1. Remote batteries - Try changing the batteries The most common reason your remote isn't working is simply that the batteries have worn out. These days, you'll get thousands of openings off one or more batteries, but eventually, those batteries will just run out. You'll need to try replacing the batteries and trying the remote again. In most cases, you'll see that the garage door starts opening again. On the subject of batteries, the type that you use in the remote is important. Many people like to use rechargeable batteries, in order to reduce waste. This is a good idea in theory, but the problem is these types of batteries don't put out enough power. You'll want to use good name brand batteries to ensure you get the most use out of them. 2. Remote battery contacts - Make sure the contacts aren't damaged The battery contacts inside your remote are what transmit the power from the battery to the remote itself. Over time, these get worn and damaged, so you want to keep an eye on it. Take a look at your contacts. Are the dirty, worn, or discolored? If they are, then you'll need to clean and polish them before they'll work again. To do this, dry the contacts with a clean cloth, and then polish them with a fine-grit sandpaper. This will take any dirt and discoloration off, allowing them to connect the battery power to the remote again. 3. Remote eye - Clean the lens of your remote The eye on your remote is what transmits the signal to your garage door opener. It's not uncommon for remote lenses to gather dirt over time, so be sure to clean this area every now and then to ensure the signal can travel properly. This is another simple problem to solve. Take a soft damp cloth and wipe away any dirt that's accumulated on the eye. This should solve most problems. In more extreme cases, the plastic that houses the eye becomes pitted and scratched, and if that gets too bad you won't be able to clean that off. In these cases, you'll need to buy a new remote. 4. Remote reset - Try resetting the remote with your opener In some cases, you'll need to reset the opener and the remote, in order to get them to work. They're both small computers, and sometimes the circuit boards in them need to be rebooted in order to work properly. To do this with your remote, all you need to do is remove the batteries for about 30 seconds. To reboot the opener, unplug the unit from the wall for about 30 seconds, and then plug it back in. This will get the system to reset itself. Try the remote again once you have completed both of these steps, and see if it's working now. What If It Still Doesn't Work? So you've followed these steps, and your remote still isn't opening the garage door. What do you do now? It may be that the remote itself isn't functioning properly, and so you'll need a new one. New remotes aren't too hard to buy, and they don't cost much either. It's worth buying a new one, programming it to work with your opener, and trying that. In many cases, this will fix the problem. If this still doesn't work, then it may not be a problem with your opener at all. The opener mechanic may have a fault, where it doesn't receive the signal your remote is putting out. It may also be that the mechanics of the door aren't working, and so your opener is sending the signal to open, but the door can't. Whatever the problem is, you'll need to call in a repair professional to handle it for you. They'll examine the door and see what's causing the issue. If your Liftmaster remote isn't working, there's no need to panic. You can troubleshoot it yourself quickly and easily, and in most cases get it working again. If it doesn't call on a professional to take a look and fix it for you. Soon you'll have your garage door working again. If you're unable to resolve the problem, you may need to contact a professional garage door service near you for help. If you're in the Ventura County or Los Angeles County area, contact Your Garage Door Guys for an estimate. One of our friendly professionals will visit you at your convenience and assess the problem. Professional Garage Door Opener Repair Experiencing issues with your garage door opener can be frustrating and inconvenient, disrupting your daily routine. Your Garage Door Guys specializes in expert repair services for all types of garage door openers, ensuring smooth and reliable operation. Your Garage Door Guys provides garage door repair in Simi Valley, Thousand Oaks, Agoura Hills, Woodland Hills, and other areas throughout Conejo Valley and San Fernando Valley. See our service areas for more. Join Date: 2014 Location: USA Posts: 3 Upvotes: 0 Received 0 Upvotes on 0 Posts Liftmaster garage door opener/remotes work intermittently Hi all... I am new to the forum and no better way to start out than sharing my garage door opener woes.... and by requesting a little friendly advice.... A bit of preliminary info - Opener: Liftmaster 1/3 HP Model 1250LM ~ Remotes: 81LM (I have two of these remotes) ~ The opener and the remotes were manufactured in 1997 (based on tags on the items). The opener is plugged in and has power to it. ~ Both remotes have new batteries installed. Issue: When would leave for work in the morning, I would open the garage door with the wall mounted push button and I would attempt to close the door with the remote.... The remote did not work and I'd have to close the door with the wall mounted push button. When I arrived home in the late afternoon, the remote would open the door but then it would not close the door.... I'd have to use the wall mounted push button. I have tried the remote first thing in the morning and it will open the garage door.... but then will not close the garage door?? After dealing with this issue now for over a week, it "appears to me" that the remote is only good for a single use within a limited time frame..... if the remote was used or if the wall mounted push button was used, the remote then appears not to work for an unknown amount of time. The wall mounted push button appears to work without issue, all of the time. I have tried both remotes.... same issue with both.... and I have installed new batteries in both remotes.... same issue. I have held the remote within a few inches of the opener.... same issue. And again, the wall mounted push button always seems to work o.k. As such, I did the following per the user manual: ~ Erased all codes the remote by holding smart button in until the LED (D12) goes out (picture attached). ~ Attempted to "add/reprogram" the remote by holding in remote push button and pressing smart button..... the LED flashes when I hold the remote push button and when I press the smart button, the LED stays on solid for about 1 minute then turns off.... this does not match what the manual states.... manual states "hold remote push button in and then press the smart button.... the LED will flash once.... then release the remote push button". Now when I push remote, the LED will come on with the remote push button pushed and garage door still does not open. After opening the garage door with the wall mounted push button... I then press remote push button and I cannot see the LED turning on when pressing the remote push button? On a side note, I also have noticed an area of melted plastic near the bulb located on the side opposite of the smart button (picture attached). The melted area is very close to the bulb so I do not know if it was due to the bulb itself or something else. This bulb was newly replaced but is only turning on intermittently. Could the issue be with the receiver logic board? Any thoughts or suggestions would be appreciated..... or is there more information I can provide. Thank you in advance.... Attached Images: Are the battery contacts inside the remotes clean, shiny and free of corrosion? Join Date: Oct 2002 Location: Hamilton County, Ohio Posts: 3,927 Upvotes: 0 Received 2 Upvotes on 2 Posts Lets try a slightly different method than I think that you are using. First, press and release the smart button. The LED should light. Then press the remote until the LED goes off. Then release the remote button and push it again. The door should operate. Sounds like it could be radio interference.... what kind of bulbs are you using now? any LED or CFL bulbs on in the garage? I'd be concerned about that melted plastic. What caused it and did it affect the circuit board. Join Date: Sep 2014 Location: USA Posts: 3 Upvotes: 0 Received 0 Upvotes on 0 Posts I have checked the battery contacts.... looks clean and free of corrosion. I have tried the new method of setting the remote.... after doing so, the LED on the remote and the LED on the opener both turn on when I press the button on the remote.... but the garage door does not open. The original bulbs had been in there for 1+ years prior to the issue starting.... I have recently replaced both bulbs with a standard GE "Rough Service 60 (watt)" bulbs.... box saying it is for "garage door openers." I am unsure as to what caused the melted plastic.... location suggests to me heat from the bulb but.....?!! Thanks for the replies.... Join Date: Jan 2008 Location: Southeastern Pennsylvania Posts: 3,572 Received 154 Upvotes on 143 Posts Hi gpenn - I'm no expert and I don't know if this will help, but I installed 2 Craftsman openers in my house (I replaced a single 1960's opener that opened both doors at the same time). I subsequently had a problem very similar to yours. After about 2-3 years I had a problem with one opener in which the hand-held remotes and the outside door mounted remote, would work sporadically. The inside wall mounted hand wired (i.e., non RFI) control always worked. I was going crazy. It seemed like it might have been a problem with the antenna connection on the circuit board and I played with that and it seemed to help. But I think that was just a coincidence. Problem wouldn't go away. Since I had 2 identical openers I finally switched the circuit boards and lo and behold the problem moved with the circuit board. So I bought a new board and problem solved - but I think the board was almost half the cost of a new opener. I guess chasing down these RF problems is not easy, and like the other guys are pointing out interference could be a problem. Seems difficult to me to chase these down. Hope it's not the receiver board because those seem pretty expensive. Good luck! Join Date: Sep 2014 Location: USA Posts: 3 Upvotes: 0 Received 0 Upvotes on 0 Posts Hey zoesdad... thank you for your input.... Follow-up to my issue: I "bit the bullet" and had a service guy take a look at it via my home warranty service.... The problem ended up being the circuit board which was covered by my home warranty at a replacement cost of \$95 (I may have gotten it cheaper elsewhere???) I also had the service guy adj./align the door/springs and replace all the rollers as it seemed the door needed these extra services..... which, were not covered by my home warranty.... grrrrrr!! As such all is well now!! Join Date: Jan 2008 Location: Southeastern Pennsylvania Posts: 3,572 Received 154 Upvotes on 143 Posts Hi gpenn - Just saw your post (I'm slow lol). \$95 seems like a pretty good price. But you got me thinking and I did a search for Liftmaster and got this: Liftmaster circuit boards So those seem a little cheaper but seems to me \$95 is not that bad. Glad your home warranty helped. I'm thinking I should have done a web search and not just ordered my replacement board from Sears parts. Next time lol. That's good you got the adjustments and rollers. If you have extensions springs that hang above the door and stretch out when the door closed, you can actually replace those yourself if need be. The rollers also aren't hard to replace either if you so desired. If you do have extension springs I would make sure that a safety cable is installed through the spring. I know sometimes installers leave those out (my sister's case). It's just a steel cable that is run through the center of the spring down the entire length and each end is fastened to the angle iron or track. So if the spring breaks it can't fly off. My spring broke and put a dent in the garage ceiling but the safety cable prevented it from flying off. (That dent could have been in my head, lol) The safety cables are cheap and easy to install, you can get them at Home Depot, etc. If you don't have extension springs but torsion springs I think there is some kind of similar safety mechanism to protect against a spring break. Just mentioning that because I can certainly see how a broken spring can cause serious injury and I've seen cases where they are missing - and they are really cheap and easy to install. (Shame on the installer, lol) I believe that safety cable is an industry standard and possibly a law in all 50 states. Join Date: Sep 2009 Location: Michigan Posts: 1 Upvotes: 0 Received 0 Upvotes on 0 Posts Looks like the char is under the sticker?? Woodyone Join Date: Jan 2008 Location: Southeastern Pennsylvania Posts: 3,572 Received 154 Upvotes on 143 Posts Quote: I believe that safety cable is an industry standard and possibly a law in all 50 states. Just saw the above. That makes eminent sense and I would think is a great law. My doors weigh 180 lbs each (I weighed them) and the springs are really big suckers that could take your head off. lol Join Date: May 2013 Location: usa Posts: 25 Upvotes: 0 Received 1 Upvote on 1 Post Same problem with my Liftmaster I reported my same issue to Liftmaster tech support and they ran me through a few tests to perform on the opener. Their conclusion was that RFI (Radio Frequency Interference) was causing my intermittent door operation and replacing the control logic board would not solve the problem. I guess I'll just have to suck it up. Try a 888LM wall control and new remote.... transmits on 3 frequency's works to cut through interference...has option to work with a smart phone. wont work with old openers with green smart button or dip switches xSorry to interruptCSS Error