13.5K Even after years of updates and improvements, Play Store continues to be a hot mess on Android. Sometimes the app fails at completing setup; other times, users face something went wrong, try again error. If you are facing the same problem, lets troubleshoot the issue. Several factors cause the something went wrong, try again error in the Google Play Store. In this article, we will discuss every possible method and fix the issue for you. The error message itself is telling you to do this! Sometimes, the Play Store just has a little hiccup maybe a tiny network stumble or a momentary brain fart on Googles end. Before you go digging into settings, just give it another shot. How to: Completely close the Google Play Store app. Dont just hit the home button; swipe it away from your recent apps or however you close apps fully on your phone. Reopen the Google Play Store app. If that annoying Try again button is still there, tap it. This forces the app to reconnect and try again. Before you go doing anything super drastic, its a good idea to quickly check if the problem might be with Googles Play Store servers themselves. If theres a widespread outage, then no amount of tinkering on your phone is going to fix it until Google gets things back up and running. How to: Official Google Play Status Dashboard: You can try checking status.play.google.com. Look for any red or yellow icons indicating problems. Third-Party Outage Trackers: Websites like Downdetector or Isdown are also really useful. Just search for Google Play Store on these sites. They collect reports from users, so if you see a big spike in people saying the Play Store isnt working, its a good sign its not just you. Check the comments too people often describe the exact problems theyre having. Specific Error Codes: If youre seeing a specific error code (like 944), a quick search online might tell you if its a known server issue. For example, error code 944 often points to Googles servers being temporarily down. Checking the server status can save you a lot of time and frustration by letting you know if you just need to sit tight and wait for Google to fix things. A slow internet connection might lead to something went wrong, try again error in the Google Play Store. Connect to a strong Wi-Fi network. Most modern Android phones come with dual-band Wi-Fi support. Dont connect to 2.4GHz Wi-Fi frequency; instead, establish a successful connection with 5.0GHz frequency. You can also use apps like Speedtest and make sure that the internet speed is at least double-digit. Your phones operating system (Android) gets updates now and then that include bug fixes, security improvements, and updates to core system stuff. Sometimes, these updates can also fix issues related to the Play Store or Google Play Services. If your phones software is old, it might have compatibility problems or unfixed bugs that are causing the Something went wrong error. How to Check: Go to Settings > System. Tap on System update or Software update. Your phone will check if there are any updates available. If it finds one, follow the on-screen instructions to download and install it. Keeping your phones software up-to-date is generally a good idea for overall stability and security, and it can sometimes fix those pesky Play Store issues, too. This is the golden rule for pretty much any tech problem. It clears out its temporary memory (RAM), closes all the apps running in the background, and reloads the operating system. This can often fix all sorts of minor software hiccups that might be messing with the Play Store. We have covered how to Power Off, Restart, and Force Restart iPhone and Android Phones. Turning Airplane Mode on and then off forces your phone to disconnect and then reconnect to cellular, Wi-Fi, and Bluetooth. This can sometimes clear out little glitches in your phones network stuff that just toggling Wi-Fi or data alone might miss. Heres How: Swipe down from the top of your screen to bring up your Quick Settings panel. Tap the Airplane mode icon (it usually looks like an airplane). Youll see it light up, and your Wi-Fi and cellular signals will disappear. Wait for about 10-15 seconds. Tap the Airplane mode icon again to turn it off. Wait for your phone to reconnect to your Wi-Fi and/or cellular network. You might not think your phones date and time could cause Play Store errors, but it can! Google services rely on your phone having the correct time to make secure connections. If your phones clock is way off, especially the time zone, it can cause problems with those secure connections and lead to the Something went wrong message. Heres How to Fix That: Head over to your phones Settings. Scroll down and tap on System. Tap on Date & time. Make sure the switches for Set time automatically (or something similar Use network-provided time zone) are both turned on. If its already on, try turning both of them off, waiting a few seconds, and then turning them back on. It still having issues? As a temporary fix, you can turn off the automatic settings and manually set the correct date, time, and especially your current time zone. But generally, keeping the automatic settings on is the best way to go. After youve checked or changed these settings, give it a minute or two for things to sync up, and then try the Play Store again. Google Play Store displaying something went wrong try again error might be due to Google account error on your Android phone. You should sync your Google ID again. Heres how. Open the Settings app on your Android phone. Scroll down and tap on Accounts. Select the Google account and tap on Account sync. Tap on the three-dot menu at the top and select Sync now. Wait for a couple of minutes, and then open the Google Play Store again. If the manual sync didnt help, or if you suspect there might be a deeper issue with how your phone is talking to your Google account (like maybe some authentication stuff got messed up), then removing and then re-adding your Google account is the next step. This forces your phone to completely re-authenticate with Google and do a fresh sync of all your account data. How to: Head to Settings > Accounts (or Passwords & accounts, Users & accounts). Tap on the Google account thats giving you trouble. You should see a Remove account button or tap on the three-dot menu. Youll probably get a warning just confirm that you want to remove it. This will sign you out of all Google apps and services on your phone with that account. Now, go back to the main Accounts settings page. Tap on + Add account. Choose Google from the list. Follow the steps to sign back into your Google account using your email and password. Give it some time to resync all your stuff (contacts, calendar, etc.). Once everything is back, try opening the Play Store. Note: Removing your main Google account will temporarily take away things like your contacts and calendar events from your phone if theyre only stored locally and havent been synced to Googles servers yet. So, make sure your important data is backed up to Google before you do this. If youre using a Virtual Private Network (VPN) or a proxy server to route your internet traffic, it might sometimes interfere with your connection to the Google Play Store. This could be because the VPN or proxy server itself is having issues, or maybe Google is blocking traffic from certain VPN server addresses, or even just some weird configuration conflict. How to Disable it: Disable VPN: If you have a VPN app running, open it and disconnect. You can also usually go to Settings > Network & Internet> VPN. If you see an active VPN, tap the gear icon next to it and then tap Disconnect or Forget. Check for Proxy: Proxies are less common, but if youset set up manually, it could be the problem. Go to Settings > Network & internet > Wi-Fi. Tap the gear icon next to your connected Wi-Fi network, tap Modify or Edit (it might be a little pencil icon), then tap Advanced options. Look for a Proxy setting. If its set to Manual, try changing it to None. After youve disabled any VPNs or proxies, try opening the Play Store again. Also, if you are using a VPN app, then try disabling that. This is yet another way to fix the misbehaviors of the Google Play Store on Android phones. Long-press the Google Play Store icon and open the App info menu. Tap on Force Stop and completely stop all the Google Play Store services from the background. Reboot your Android phone and try accessing the Play Store again. Google Play Store collects cache data in the background so that it can load your frequently visited app/game pages more quickly. An access of such cache data may lead to glitches resulting in something went wrong error in Google Play Store. Follow the steps below to clear cache in Google Play Store. Long-press on the Play Store icon and open the app info menu. Go to Storage & cache menu and tap on Clear cache from the following screen. When you open the Play Store again, you might experience a slow response as it will load apps and games from scratch. It doesnt have the cache data to speed up things, yet. Google Play Store displaying something went wrong error might be due to the latest glitchy update for the Play Store. You need to uninstall the latest updates and go back to using the stable version. Long-press on the Play Store and open the app info. Tap on the three-dot menu at the top. Select Uninstall updates, and the Android OS will revert the Play Store to the previous version. If you are still having issues with the Google Play Store and want to access some app or game, you can always install APK files from the web directly. Unlike the App Store on iPhone, you dont have any limitations on adding apps from other sources on Android. It can be difficult for some to find the latest APK files on the web. In that case, those users can use alternative play stores on Android. Samsung Galaxy users can find most apps on Galaxy Store while others can take a helping hand from Amazon App Store to install Android apps on their phone. Just remember that installing apps outside the official Play Store comes with some security risks, so you need to be extra cautious about where youre getting your apps from. If all the things didnt do the trick, its time for a slightly bigger reset: clearing the Play Stores data. It wipes out all the local data the Play Store app has stored, including your settings within the app (it wont remove your actual Google account from your phone), and any messed-up configuration files or databases that might be causing trouble. How to: Go to Settings > Apps (or Apps & notifications). Tap on See all apps. Find and tap on Google Play Store. Tap on Storage & cache. This time, tap on Clear storage (or it might say Clear data). Youll get a warning saying that all the apps data will be deleted. Go ahead and tap Delete or OK to confirm. Important things to keep in mind: This will reset any tweaks youve made within the Play Store app, like parental controls or how you approve purchases. Youll need to set those up again. Clearing the data for Google Play Services is a much bigger deal than just clearing its cache, and you should only try this if nothing else has worked. This resets the whole Google Play Services framework on your phone, wiping out all its stored data and settings. While it can fix some problems, it can also cause some temporary headaches, like Google Play Services framework on your phone, wiping out all its stored data and settings. While it can fix some problems, it can also cause some temporary notifications). Tap on See all apps. Find Google Play Services and tap on it. Tap on Storage & cache. Now, you might see a Manage space button or just a Clear storage button. Tap whichever one you see. Then, look for an option like Clear all data and tap it. Note: You could lose things like saved passwords, transit passes or digital IDs in Google Wallet, and even have to sign back into your Google account on your phone and re-add your payment methods in Google Pay. So, proceed with caution! For the majority out there, Google Play Store remains the de facto choice to download apps and games on Android phones. The Play Store showing something went wrong error might leave you with a scratching head. The tips above should help you troubleshoot the issue. Google Play Storetroubleshooting If you cant open the Google Play Store app, this article includes advanced troubleshooting steps that can help resolve this issue. Before you try these advanced steps, we recommend that you try to fix problems downloading apps with basic troubleshooting steps. If you still cant use the Google Play Store after you try the steps above, try the steps below. After each step, try to use the app again to check if it fixed the problem. Troubleshoot problems with the Google Play StoreUninstall & reinstall Google Play Store updates To uninstall Google Play Store updates: On your device's home or app screen, find the Google Play Store app . Tap App info. At the top right, tap More Uninstall updates. Review the info and tap OK. To reinstall Google Play Store updates: Open the Google Play Store app . At the top right, tap the Profile picture. Tap Settings About. Under Play Store version, tap Update Play Store.Remove & re-add your Google Account Clear the cache & data of the Google Play Store Important: Clearing cache from Google Play Store is the most common solutionto issues when you download apps from Google Play Store. When you clear the cache and data, it may delete some settings on the Google Play Store app like parental controls and password protection. It will ask you to reagree to the Terms of Service the next time you open the Google Play Store. Find the Google Play Store app on your device's home or app screen. Touch and hold the Google Play Store app. TapApp Info. Tap Storage & cache Clear Cache. Tap Clear storage Delete. If these steps resolve your issue, re-enable password protection and parental controls. If these steps didn't resolve your issue, try to clear cache and data from Google Play Services before you restore your settings.Clear cache & data from Google Play Services Important: Its not recommended to clear Google Play services unless youve tried all other troubleshooting options. When you clear Google Play services data or storage, it may delete some information saved to your device. Information may include passwords, transit cards, COVID cards, and virtual payment cards saved to Google Pay. You may also need to reauthenticate your payment methods on Google Pay and sign back into your Google Account on all devices. Open your devices Settings app. Tap Apps. If you can't find "Google Play Services," tapSee all apps. Tap Google Play Services. Tap Storage & cache Clear cache. Tap Clear storage Clear all data Delete. Re-enable password protection and parental controls. Get more help If you still cant use the Google Play Store after you try all the steps above, we recommend you reset your device to factory settings. Then, try again. Related resources Post to the help community Get answers from community members If you cant open the Google Play Store app, this article includes advanced troubleshooting steps that can help resolve this issue. Before you try these advanced steps, we recommend that you try to fix problems downloading apps with basic troubleshooting steps. If you still cant use the Google Play Store after you try the steps above, try the steps below. After each step, try to use the app again to check if it fixed the problem. Troubleshoot problems with the Google Play Store Uninstall & reinstall Google Play Store updates To uninstall Google Play Store updates: On your device's home or app screen, find the Google Play Store app . Tap App info. At the top right, tap More Uninstall updates. Review the info and tap OK. To reinstall Google Play Store updates: Open the Google Play Store app . At the top right, tap the Profile picture. Tap Settings About. Under Play Store version, tap Update Play Store.Remove & re-add your Google Account Clear the cache & data of the Google Play Store Important: Clearing cache from Google Play Store is the most common solutionto issues when you download apps from Google Play Store. When you clear the cache and data, it may delete some settings on the Google Play Store app like parental controls and password protection. It will ask you to reagree to the Terms of Service the next time you open the Google Play Store. Find the Google Play Store app on your device's home or app screen. Touch and hold the Google Play Store app. TapApp Info. Tap Storage & cache Clear Cache. Tap Clear storage Delete. If these steps resolve your issue, re-enable password protection and parental controls. If these steps didn't resolve your issue, try to clear cache and data from Google Play Services before you restore your settings.Clear cache & data from Google Play Services Important: Its not recommended to clear Google Play services unless youve tried all other troubleshooting options. When you clear Google Play services data or storage, it may delete some information saved to your device. Information may include passwords, transit cards, COVID cards, and virtual payment cards saved to Google Pay. You may also need to reauthenticate your payment methods on Google Pay and sign back into your Google Account on all devices. Open your devices Settings app. Tap Apps. If you can't find "Google Play Services," tapSee all apps. Tap Google Play Services. Tap Storage & cache Clear cache. Tap Clear storage Clear all data Delete. Re-enable password protection and parental controls. Get more help If you still cant use the Google Play Store after you try all the steps above, we recommend you reset your device to factory settings. Then, try again. Related resources Post to the help community Get answers from community members Have you ever faced the How to Fix Couldnt Sign in error while using the Play Store? If Yes, then you are not only, there are many of the users who have faced such error. This error mainly comes when you are trying to add a new Google account on the device. So, to fix it, what should be the solution to apply? Have you any idea about it? If not, then do not worry at all, because we have to solution. To get to know, just visit How to Fix Couldnt sign in the error of Google Play Store updates to uninstall Google Play Store updates: On your device's home or app screen, find the Google Play Store app. Tap App info. At the top right, tap More Uninstall updates. Review the info and tap OK. To reinstall Google Play Store updates: Open the Google Play Store app . At the top right, tap the Profile picture. Tap Settings About. Under Play Store version, tap Update Play Store.Remove & re-add your Google Account Clear the cache & data of the Google Play Store Important: Clearing cache from Google Play Store is the most common solutionto issues when you download apps from Google Play Store. When you clear the cache and data, it may delete some settings on the Google Play Store app like parental controls and password protection. It will ask you to reagree to the Terms of Service the next time you open the Google Play Store. Find the Google Play Store app on your device's home or app screen. Touch and hold the Google Play Store app. TapApp Info. Tap Storage & cache Clear Cache. Tap Clear storage Delete. If these steps resolve your issue, re-enable password protection and parental controls. If these steps didn't resolve your issue, try to clear cache and data from Google Play Services before you restore your settings.Clear cache & data from Google Play Services Important: Its not recommended to clear Google Play services unless youve tried all other troubleshooting options. When you clear Google Play services data or storage, it may delete some information saved to your device. Information may include passwords, transit cards, COVID cards, and virtual payment cards saved to Google Pay. You may also need to reauthenticate your payment methods on Google Pay and sign back into your Google Account on all devices. Open your devices Settings app. Tap Apps. If you can't find "Google Play Services," tapSee all apps. Tap Google Play Services. Tap Storage & cache Clear cache. Tap Clear storage Clear all data Delete. Re-enable password protection and parental controls. Get more help If you still cant use the Google Play Store after you try all the steps above, we recommend you reset your device to factory settings. Then, try again. Related resources Post to the help community Get answers from community members Android is lauded for its openness, customization options, and overall usability. However, Google made sure to keep a short leash on all its services. Without a Google account, you wont be able to access Google Play Store. So, no apps, games, or other media for you. Unless you sideload APKs. Now, users learned to live with that as all OEMs come with Google services except Huawei. Regardless, some users noticed a peculiar error with Google Play Store. They cant sign into Google Play Store.If you are experiencing similar problems on your Android handset, make sure to check the steps we listed below. Google Play wont let you sign in. Heres whyIf Google Play will not let you sign in. Here are a few possible culprits for this:Network issues. Make sure that your Android is connected to a Wi-Fi network.A system bug of sorts.Problems with associated apps like Google Play Services and Google Services Framework.Faulty update to Play Store.Check for system updates.A system issue occurred after restoring your device after a factory reset.In ideal conditions, you shouldnt be asked to sign in to the Play Store to start with. Using Google Play Services, your Google Account is automatically assigned to Play Store, Chrome, Gmail, Play Games, and other built-in Google services. So, firstly, reboot your device. Secondly, make sure you are signed in with your Google Account.If thats not possible, sign in through a browser and reconfigure the account. If your recently restored your device after a factory reset or installed a newer version of Android, theres a chance that the locally-stored data got corrupted. The best entry troubleshooting step is to just clear these files and, hopefully, the Play Store will load without issues. Of course, you cant reinstall system apps.Heres how to clear cache and data from Google Play Store:Open Settings.Select Apps & notifications (Apps).Expand All apps (App manager or Manage apps).Open Play Store from the list of available apps.Tap on Storage.Clear the cache from Play Store first and try accessing the Play Store.If this fails, tap Clear Storage and confirm the selection.After that, reboot your device again and give it another go.2. Clear cache and data from additional system servicesGoogle Play Store is hardly a standalone tool. There are more than a few Google Play services working in the background, some connecting it to other apps, some allowing instant apps, and others for the location or in-store payments. And, if the Store is not functioning as intended, it doesnt necessarily mean that other services are not culprits.The first one we should look into is Google Play Services. The second one is Google Services Framework. Like in the previous step, well need you to reset these two services by clearing their local data.Heres what you need to do:Open Settings.Select Apps & notifications (Apps > app manager or Manage apps).Open All apps.Tap on the 3-dot menu at the top and choose to Show system services.Open apps and tap Storage. Once there, clear data from Google Play Services and Google Services Framework.Restart your device and try accessing the Play Store again.3. Remove your Google AccountAs we already said, once you set up your Android with a certain Google account, it will automatically sign you into all Google apps. No need to sign in to Gmail or Chrome. However, things can go awry from time to time. So, in our next step, youll need to remove your Google Account and add it again.If you are not sure how to do that, follow the instructions below:OpenSettings.OpenAccounts.OpenGoogle Account.Remove the accountandrebootyour device. Sign in againwith the same account, open Play Store, and try installing or updating apps.4. Check the Network connection if you cant sign into Google Play StoreAlthough this is hardly a reason why you cant sign in to Google Play Store, you must have a stable network. The system is inaccessible if you are not connected to the internet. So, ensure that youre connected to Wi-Fi before moving to the next step.If you experience some connectivity issues, check this dedicated article, or try the steps below:Reboot your device.Forget the network and connect again.Pause high-bandwidth activities on other devices temporarily (downloads, HQ streaming, etc.).Disable Bluetooth and NFC temporarily.Reset Network Settings.5. Uninstall Play Store updatesBesides clearing data, you can also uninstall Play Store updates. You cant uninstall Google Play Store, so what you want to do is remove all changes made to the app. With the Store on factory values, you shouldnt have issues with the login sequence anymore.Heres how to uninstall Play Store updates on Android:Again, navigate to Settings> Apps > All apps.Open the Google Play Store app.Tap on the3-dot menuandUninstall updates.Restart your phone.The issue persists and you still cant sign in to the Play Store, consider resetting your device to factory settings.6. Reset your device to the factory settingsFinally, if the issue keeps occurring every time you open the Play Store, we can only recommend resetting your device to factory values and starting from scratch. Everything you need to know about the factory reset procedure on Android can be found in this article.Once you wipe all and sign in again with your account, the problem with the Play Store should be gone. In case you are still unable to do so, try formatting your device again but, this time, avoid restoring your data. We understand that this is too much to ask from end users, but thats all we can suggest.Thats it. Please, leave your alternative solutions we missed or questions in the comments section below.Editors note: This article was originally published in January 2021. We made sure to revamp it for freshness and accuracy. If you cant open the Google Play Store app, this article includes advanced troubleshooting steps that can help resolve this issue. Before you try these advanced steps, we recommend that you try to fix problems downloading apps with basic troubleshooting steps. If you still cant use the Google Play Store after you try the steps above, try the steps below. After each step, try to use the app again to check if it fixed the problem. Troubleshoot problems with the Google Play StoreUninstall & reinstall Google Play Store updates To uninstall Google Play Store updates: On your device's home or app screen, find the Google Play Store app. Tap App info. At the top right, tap More Uninstall updates. Review the info and tap OK. To reinstall Google Play Store updates: Open the Google Play Store app . At the top right, tap the Profile picture. Tap Settings About. Under Play Store version, tap Update Play Store.Remove & re-add your Google Account Clear the cache & data of the Google Play Store Important: Clearing cache from Google Play Store is the most common solutionto issues when you download apps from Google Play Store. When you clear the cache and data, it may delete some settings on the Google Play Store app like parental controls and password protection. It will ask you to reagree to the Terms of Service the next time you open the Google Play Store. Find the Google Play Store app on your device's home or app screen. Touch and hold the Google Play Store app. TapApp Info. Tap Storage & cache Clear storage Delete. If these steps resolve your issue, re-enable password protection and parental controls. If these steps didn't resolve your issue, try to clear cache and data from Google Play Services before you restore your settings.Clear cache & data from Google Play Services Important: Its not recommended to clear Google Play services unless youve tried all other troubleshooting options. When you clear Google Play services data or storage, it may delete some information saved to your device. Information may include passwords, transit cards, COVID cards, and virtual payment cards saved to Google Pay. You may also need to reauthenticate your payment methods on Google Pay and sign back into your Google Account on all devices. Open your devices Settings app. Tap Apps. If you can't find "Google Play Services," tapSee all apps. Tap Google Play Services. Tap Storage & cache Clear cache. Tap Clear storage Clear all data Delete. Re-enable password protection and parental controls. Get more help If you still cant use the Google Play Store after you try all the steps above, we recommend you reset your device to factory settings. Then, try again. Related resources Post to the help community Get answers from community members Did you try to download a new app but got a cryptic Google Play Store error instead? Dont worry; it happens to all of us. Sometimes, Google Play Store doesnt download apps, or there are server-side issues with Google Play Services. Whatever the problem, there is always a solution, and were here to help. Whether you use a Samsung Android phone or install a hot new app or open Google Play Store on Chromebook, you can encounter any number of error codes. In this article, we will explore the most common Google Play Store errors and how to fix them. Google Play Store error 944 is one of the most common errors youd encounter, but theres not much you can do about it other than wait. Its not triggered by your device, faulty wi-fi connection, or an out-of-date operating system. Error code 944 means theres a server-side problem coming from Google. The solution is to wait for a few minutes until you regain access to all Google services. This Google Play Store error code means you have an issue retrieving information from the server. It can be caused by various app updates or downloads, but it can also pop up if you install incompatible third-party software. Either way, the solution is simple. To fix Google Play error RH-01, you need to clear the data and cache on your Android device. 1. Go to your devices Settings menu and select Apps. 2. Click on the Google Play Store application and select Storage. 3. Click on both the Clear Data and Clear Cache buttons. Youre trying to download a game or app from the Google Play Store, and youre greeted by error code 194. In theory, this shouldnt be happening anymore if your device is running the up-to-date Google Play APK. Nonetheless, error 194 is easy to fix. Just clear the error RH-01, you can make error code 194 go away by clearing your devices data and cache. The process is almost the same. Go to Settings > Apps > Google Play Store and press the Clear Data and Clear Cache buttons. See error code RH-01 for visual aid. If this doesnt work, repeat the same process for Google Play Services. Go to Settings > Apps > Google Play Services and clear both data and cache. Error code 194 should be gone. Play Store error code 24 usually pops up when there are too many background apps generating cache files. This causes your Android OS to act up, and you start getting Google Play Store app errors. However, you can also get this error when your phones storage is full. Clear the cache and data. See the solution for Google Play Store error code RH-01 for the steps you need to take. If clearing the cache and didnt help, check your devices storage and try getting rid of unnecessary data thats taking up space. 4. If automatic optimization doesnt do the trick, go to Storage. 5. In the storage panel, youll have another option to clear storage. Click the Clean Now button to free up storage space. 6. If youve already done that and it didnt help, start deleting files manually. Look in the Images and Videos section, particularly if you frequently take photos or film. You might also have many pictures and videos shared with you through Whatsapp. This error has been around for years, and troubleshooting it can be tricky. In most cases, error code 18 pops up when you reinstall an application. Heres what you can try to fix it. This might sound strange, but one of the most effective solutions is to remove the SD card from your phone and then reconnect it. 1. Hold the power button to turn your phone off completely. 2. Remove the SD card from its slot and wait 30 seconds. 3. Plug the SD card back in and restart your phone. If this doesnt work, reinstall the app on your phones native storage after removing the SD card. Afterward, reconnect the SD card. If the above solution doesnt work, your Android device might need a factory reset. 1. Go to Settings and select General management. 2. Select the Reset option. 3. Select Factory data reset. 4. Click on the Reset button. Keep in mind this option will destroy your Android device to factory settings, which means you will lose your data and downloaded apps. Keep in mind these bug-fixing anymore if your device is running the up-to-date Google Play will not let you sign in. Here are a few possible culprits for this:Network issues. Make sure that youre trying to update or uninstall an app, but it can also be caused by corrupted data or a buggy Google account. Heres what you can try to fix it. Clear the Google Play Store cache and data. Check the solution for error RH-01 for all the troubleshooting steps you need to take. If clearing your cache doesnt help, you should remove and re-add your Google account to your Android device. That should fix the error. But before you follow the guide below, you should first try to simply log out of your Google account and log back in. Some users report that a plain relog gets rid of error code 910. That said, heres how to remove your Google account and re-link it to your device. 1. Open Settings and select Cloud and Accounts from the menu. Depending on your device and Android version, this option might be called Backup and Accounts or just Accounts. 2. In the following menu, select the Accounts option. If you already had Accounts in the previous menu due to your OS version, you can ignore this step. 3. Select Google from the list of accounts. 4. A list with your synced Google accounts will open on the next screen. Select your Account. 5. On the next menu, tap on the three dots button at the top right corner of your screen and choose the Remove Account option. 6. Go back to the Accounts menu and, this time, select the Add account option from the list. 7. Select Google and begin the account setup process with your credentials. Alternatively, you can try setting up an entirely new Google account. If you encounter error code 103, the app you downloaded is not compatible with your device or your version of Android. In most cases, Google Play wont let you download incompatible software, but it happens. In most cases, to fix this Google Play Store error, you just need to update your Android OS to the latest version. Open the Settings menu, and youll see a Software Update notification at the top of your device if it doesnt have the latest firmware. Tap it and follow the instructions. If you dont see this notification, you can also scroll down and click on the Software update button. Let your device scan for updates and follow the onscreen instructions. Since its nearly impossible to cover all the Google Play errors, below youll find some troubleshooting steps you can follow to fix most issues. A lot of errors can be fixed with a simple restart. Just hold the power button and turn off your Android device. Wait a few seconds before powering it back on. For some strange reason, turning Airplane Mode (or Flight Mode) on and then off fixes several Google Play Store errors, and ensure you have the latest version of the app. Here are the steps you need to take. 1. Open the Settings app. Go to Apps > Manage apps. Find Google Play Store and Google Play Services from the list. If you dont find them, open the list that says System Apps. Step 2: Select Uninstall Updates. Wait for the process to complete, and then both these apps will get updated to the latest version in the background. If this doesnt work, try manually updating Google Play Services or Google Play Services from the list and accumulated cache may execute bugs and prevent you from logging into the Play Store. You will need to clear the cache for the Google Play Store and Google Play Services. Step 1: Open the Settings app. Go to Apps > Manage apps. Find Google Play Store and Google Play Services from the list. If you dont find them, open the list that says System Apps. Step 2: Tap on Clear data > Clear cache for both apps. If a corrupted application package of Play Store, or Google Play Services is installed on your phone, it may not work as expected. Uninstalling all the updates restores the apps, and theyll automatically update to the latest version. Step 1: Open the Settings app. Go to Apps > Manage apps. Find Google Play Store and Google Play Services from the list. If you dont find them, open the list that says System Apps. Step 2: Select Uninstall Updates. Wait for the process to complete, and then both these apps will get updated to the latest version in the background. If this doesnt work, try manually updating Google Play Services or Google Play Services from the list and adding it back. However, this will remove all synced contacts and data and sign you out from apps that use the account. Step 1: Open the Settings app and go to Passwords & accounts. Step 2: Select the Google account you want to remove. Tap on Remove account. Step 3: Wait for the account to be removed, then tap on Add account. You can now open Play Store and check if you can log in to the app. Also Read: How to fix Google Play Store No Connection error Last updated on 30 April, 2024 The article above may contain affiliate links which help support Guiding Tech. The content remains unbiased and authentic and will never affect our editorial integrity. Quick Tips If you cant log in to Play Store, ensure theres no problem with your internet connection.There may also be a problem with the Play Store or Google Play Services app. Try clearing the cache or restoring the app to the default version.If nothing works, remove the Google Account from your device and add it again. Then, you can try logging into the Play Store. Check network connection: If your internet connection isnt stable or is facing a problem, you can log in to Play Store. Restart device: If theres a bug causing the problem, restarting your device will help you fix it. Update device: Always update your device to the latest software for a bug-free experience. If you use cellular data and you cant log in to Play Store and Google Play Services from the list. If you dont find them, open the list that says System Apps. Step 2: Find the relevant option, and ensure you havent restricted cellular data access for these apps. Junk files and accumulated cache may execute bugs and prevent you from logging into the Play Store. You will need to clear the cache for the Google Play Store and Google Play Services. Step 1: Open the Settings app. Go to Apps > Manage apps. Find Google Play Store and Google Play Services from the list. If you dont find them, open the list that says System Apps. Step 2: Tap on Clear data > Clear cache for both apps. If a corrupted application package of Play Store, or Google Play Services is installed on your phone, it may not work as expected. Uninstalling all the updates restores the apps, and theyll automatically update to the latest version. Step 1: Open the Settings app. Go to Apps > Manage apps. Find Google Play Store and Google Play Services from the list. If you dont find them, open the list that says System Apps. Step 2: Select Uninstall Updates. Wait for the process to complete, and then both these apps will get updated to the latest version in the background. If this doesnt work, try manually updating Google Play Services or Google Play Services on your device. If none of the above methods work, try removing your Google account, and adding it back. However, this will remove all synced contacts and data and sign you out from apps that use the account. Step 1: Open the Settings app and go to Passwords & accounts. Step 2: Select the Google account you want to remove. Tap on Remove account. Step 3: Wait for the account to be removed. Then, tap on Add account. You can now open Play Store and check if you can log in to the app. Also Read: How to fix Google Play Store No Connection error Last updated on 30 April, 2024 The article above may contain affiliate links which help support Guiding Tech. The content remains unbiased and authentic and will never affect our editorial integrity.

Play store sign in not working. Play store sign in problem password. Google play store error couldn't sign in. Play store sign in problem. Play store sign in problem solve. Google play store sign in error. How to fix couldn't sign in error of google play store. Playstation store sign in error. Mobile play store sign in problem. Can't sign in on play store. Play store couldn t sign in error. Play store sign in problem pc.