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The license for elements of the permissions necessary for your intended use. For example, other rights such as publicity, privacy, or moral rights may limit how you use the material. Founded in 2004, DHgate has become the leading B2B cross-border e-commerce marketplace in China. Through our global operations and offices, including in the USA and UK, we reach millions of people with trusted products and services. As of December 31, 2022, DHgate served more than 59.6 million registered buyers from 225 countries, with over 34 million live listings on the platform annually. For more information, please visit dhgate.com and follow @DHgate.com 11,313 followers 1mo Edited Join Us for an Exclusive In-Person Event in LA - Built for Visionary Buyers & Small Business Leaders Event Title: Beyond Buying & Selling - A Community For Growth Location: DHgate Los Angeles Showroom (360 E 2nd St, Suite 350) Date: April 23 | Time: 10:00 AM - 7:00 PM PDT We're bringing together a powerful community of entrepreneurs, top buyers, and industry insiders for a full-day event focused on growth, connection, and real opportunities. Why Attend: Network with top buyers & category experts Preview 2025's trend-setting products Gain insights from successful sellers. Why Attend: Network with top buyers & category experts Preview 2025's trend-setting products Gain insights from successful sellers. Bonus Perks: FREE product samples before you buy Face-to-face business matchmaking with trusted sellers Special giveaways & coupons for all attendees How to Join: Fill in the form to reserve a space : Have a topic you're passionate about? Drop it in the comments — we may feature it live at the event. Let's go beyond buying & selling — and grow together. #DHgateLA #BeyondBuyingAndSelling #SmallBusinessGrowth #NetworkingEvent #LAEvents #VisionaryBuyers #EcommerceCommunity #2025ProductTrends 11,313 followers 2mo Discover a better way to shop for top smart home and lifestyle products with ease. Enjoy seamless payment solutions and optimized logistics, ensuring a smooth and hassle-free shopping experience. This spring, elevate your shopping experience and unlock exciting new opportunities! And that's not all! From March 10, 00:00 - March 23, 23:59 PT, enjoy instant discounts + exclusive coupons to unlock even greater savings. It's the perfect time to refresh your shopping cart and stock up for success! Multi- Tiered: Save \$9 on \$60 Save \$10 on \$100 Save \$30 on \$300 Claim Exclusive Coupons: \$6 OFF on orders \$40+ \$18 #SmartShopping 11,313 followers 6mo Black Friday is here! DHgate's 2024 Black Friday Global Shopping Event is bringing the year's best deals to shoppers worldwide! With discounts up to 90% off, exclusive coupons, and must-have products across fashion, electronics, home decor, and more, this is your chance to save big for the holiday season. This year, we're proud to highlight our partnership with Porch Kitty Manor (PKM), supporting community cats and promoting love for pets during the festive season. Together, we're making holiday shopping more meaningful. * Enjoy faster global delivery, enhanced logistics, and a seamless shopping experience backed by DHgate's powerful supply chain. Let's make this Black Friday unforgettable! Don't wait! Start adding your favorite items to your cart now and get ready to shop from Nov 21. #BlackFriday #GlobalShopping #DHgate #HolidayDeals 11,313 followers 10mo Congratulations to our Founder, Chairperson, and CEO, Diane Wang, on her CEO Today Global Awards 2024 win! Her leadership also led to the establishment of the Inner Mountain Foundation, which empowers female #entrepreneurs by addressing internal challenges and overcoming limiting beliefs. Read all about this inspirational #CEO in the winners edition: 3,883 followers 11mo Congratulations to Founder, chairperson and CEO of DHGATE Group Diane Wang for her CEO Today, Global Awards 2024 win. Her journey, has been marked by her commitment to innovation and empowerment has not only grown #DHGATE Group into an eCommerce giant in #China, it has also led to the establishment of the Inner Mountain, which focuses on empowering female #entrepreneurs by tackling internal challenges and limiting beliefs head on. Read all about this inspirational #CEO in our winners edition: #CEOtoday #awardwinner #mondaymotivation #chairperson #globalawards #empoweringemployees 11,313 followers 11mo The Inner Mountain Foundation has successfully launched its California chapter with events in Los Angeles and San Francisco earlier this June! These gatherings united friends and partners in celebration and support of the mission to empower women globally. With over 20 years of expertises in cross-border business, Inner Mountain Foundation utilizes the extensive knowledge and connections from DHgate and MyyShop. This rich experience offers practical guidance and support for business matchmaking and beyond. The objective is to open new doors for female buyers, content creators, and influencers who share our values and aspirations for growth. A heartfelt thank you to our distinguished guests! We are eager to continue building a supportive and empowering community for women worldwide Stay tuned for more updates and join us on this inspiring journey! Join The Inner Mountain.org #DHgate #InnerMountainFoundation: innermountain.org #DHgate #InnerMountainFoundation #WomenEmpowerment #Community #BusinessGrowth #CrossBorderBusiness #MyyShop 11,313 followers 11mo We are thrilled to announce the launch of The Inner Mountain Foundation: in the US, dedicated to empowering women through community and education. The Inner Mountain Foundation is a global women's empowerment community that helps women overcome self-doubts and limitations, unlocking their fullest potential. Founded by our very own Diane Wang, the initiative is built on the pillars of "Look Within," "Community," and "International." Our first US chapter is based in California, with launch events in Los Angeles and San Francisco. These events bring together aspiring local female entrepreneurs, content creators, and industry leaders to support and uplift each other. Join us in celebrating this incredible milestone and be part of a community where women help women succeed! Learn more about our mission and how you can get involved: innermountain.org #InnerMountainFoundation #WomenInBusiness #LookWithin #International #DianeWang 11,313 followers 11mo Our dreams are not merely surviving, our dreams thrive! For years, Diane Wang, founder of the DHGATE Group and Inner Mountain Foundation, has spearheaded digital economy projects empowering women through international organizations like APEC, B20, WTO. Over 100,000 women from 51 economies globally have participated, transforming their lives. Building on this, Inner Mountain Foundation will focus on women's personal development, opening a new chapter in major cities worldwide. Many entrepreneurs, akin to Gia, have embarked on a journey! Join us now at The decision to reject your credit card payment is typically made by you card issuing bank (not by DHgate). To protect your security and privacy, your bank cannot provide DHgate detailed reasons for why your payment was declined. Because of this, you will need to contact your bank directly to solve most credit card related payment issues. Top 7 reasons why credit card payments are rejected: 1. The transaction was blocked by the payment server because it didn't pass all the risk checks. 2. Insufficient Funds 3. Referred 4. Incorrect CSC code entered (i.e., typically a 3 digit code located in the back of your card) 5. Expired card 6. Fraud suspicion 7. Declined by bank (no specific reason provided) What credit card issues can DHgate help to resolve? DHgate Customer Service can help you to verify that you have entered your payment information correctly for your order. However as mentioned above, most credit card payments rejections are due to reasons related to your card issuing bank and therefore outside the control of DHgate. Here are suggested steps you can take to resolve some common payment issues: • Contact your bank about payment security policies. Your bank may flag any unexpected activity on your account. This includes first time orders and high value purchases, regardless of the amount of funds you have available or your credit limit. Your bank may flag any unexpected activity on your account. your bank about daily withdrawal or purchase limits. Most banks have limits on how much money can be charged or accessed in a single day. If you exceed this daily amount, your bank may block your account from any further activity regardless of the available funds in your account from any further activity regardless of the available funds in your bank may block your account. complete a transaction. • Contact your bank about payment authorizations, reserved funds and charges. When you place an order with DHgate, we contact your card's issuing bank to confirm that your credit card has a valid number, and has not been reported as lost or stolen. This is communicated via a full authorization procedure for the amount of your purchase. If your payment is declined due to lack of available funds, contact your bank to confirm if there are reserved funds that have been authorizations, and request your bank to remove any extra authorization to free up funds back into your account. • Verify the payment information entered on your order. Did your billing address change recently or did you get a new card with a new expiration date? If you have entered a new payment method, make sure you have entered all card number and other information correctly. • Submit an alternate payment method for your order. If you are unable to resolve the payment method on your order to another card or payment type. Please contact DHgate's Customer Service to inquire about what other payment methods are available on our platform. • If paying by credit card or a debit card is not an option: Please refer to our supported payment alternatives are available to you. 2012年08月05日 Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the effectiveness of advertising. By rejecting non-essential cookies, Reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie Notice and our Privacy Policy. Chinese e-commerce marketplace DHgate.comNative name敦煌网Company typePrivateIndustryCross-border e-commerceFoundedAugust 2004 (2004-08)FounderDiane Wang (CEO)HeadquartersBeijing, ChinaNumber of locations List United StatesPhilippinesSpainUnited Arab EmiratesDongguanGuangzhouHarbinNingboShanghaiShanxiShenzhenYiwu Area servedWorldwideProductsE-commercemobile commercelogistics platformcross border paymentsServicesB2BtradeimportexportWebsitewww.dhgate.com DHgate.com DHgate.com Hgate.com DHgate.com Hgate.com Chinese: 敦煌网; pinyin: Dūnhuángwǎng) is a Chinese business-tobusiness (B2B) and Business-to-consumer cross-border e-commerce marketplace that facilitates the sale of manufactured products from suppliers to small and medium retailers. It is one of the largest B2B-cross-border e-commerce trade platforms in China. The company is based in Beijing and has offices worldwide, including in the US and UK. DHgate was founded by Diane Wang in Beijing in August 2004[1] and was officially launched in 2005.[2] The "DH" in DHgate refers to Dunhuang (Mandarin 敦煌 (Dūnhuáng)), a Chinese city in modern-day Gansu province and formerly a strategic point on the Silk Road which linked China to the rest of the world during ancient times.[3] The name alludes to the company's place as a modern, online version of the Silk Road linking SMEs between China and abroad.[4] Early on, the company struggled to remain afloat.[2] In 2008, it was listed 7th on the Deloitte Technology Fast 50 for the Asia Pacific region. By the following year, it had over 1 million registered users worldwide.[1] In January 2013, DHgate began assisting small & medium-sized enterprises (SMEs) in Vietnam with exporting goods internationally. Prior to this, the company had primarily worked to connect Chinese SMEs with foreign buyers.[5] DHgate also became the first Chinese cross-border ecommerce company to provide internet financial services.[6] An April 2014 report by the International Finance Corporation advised Asia-Pacific Economic Cooperation (APEC) economics to follow the company's model. DHgate's founder and CEO, Diane Wang, had been a member of the APEC Business Advisory Council (ABAC) since 2011.[7] In February 2015, access to DHgate was added to the Shopify platform.[8] In November 2015, DHgate helped facilitate a bilateral e-commerce treaty between Turkey and China at a ceremony during the G20 summit in Antalya that was attended by leaders of both nations and Diane Wang. The agreement was signed as a part of the Chinese government's attended by leaders of both nations and Diane Wang. Belt and Road Initiative.[9] A Sino-Turkish e-commerce platform was established by DHgate (in conjunction with Chongqing Logistics City) in April 2016.[10] In 2017, the company launched physical stores called Digital Trade Centers (DTCs),[6] which were designed as a temporary experimental service to allow retailers and wholesalers to inspect products prior to purchasing them.[11] DTCs were set up in the United States, Hungary, Australia, Spain, Russia, Turkey, the United Arab Emirates, and Peru,[12] but the service has since been discontinued. In 2019, DHgate began helping Japanese SMEs sell their products through the platform,[13] and continued its strategy in Turkey to enable suppliers in the country to sell online.[14] In 2022, the Office of the United States Trade Representative added DHGate to its list of Notorious Markets for Counterfeiting and Piracy.[15][16] In April 2024, DHgate Group honored with "Best B2B Cross-Border e-commerce Marketplace Company China 2024"[17] by the Global Finance (magazine). DHgate.com is a cross-border business-to-business (B2B) e-commerce platform that links primarily Chinese SMEs to businesses and individuals worldwide. As of June 30 2020, the platform had 31 million products available.[19] and 32 million products avail [20] The website sells numerous products, including a range of electronics, apparel, and health and beauty items, among many others.[8] It is considered the largest digital platform in China that focuses exclusively on B2B transactions,[6] and is available in 8 languages including Chinese, English, Russian, Spanish, German, Portuguese, Italian, and French.[21] In 2017, DHgate also operated physical[21] locations known as Digital Trade Centers (DTCs) in which prospective clients could inspect goods before ordering. DTCs were located in numerous countries globally as a temporary experimental service but have since been discontinued..[12][22] In 2020, DHgate launched MyyShop, a Softwareas-a-Service (SaaS) product to build a decentralized cross-border e-commerce industry.[20] Facing the COVID-19 crisis, DHgate accelerated the digital transformation of international traders, connecting global buyers with virtual exhibitions.[23] ^ a b "Wang Shutong, A Ladylike Success in China's IT Field". CRI. 20 July 2009. Archived from the original on October 20, 2012. Retrieved 26 May 2019. ^ a b Liangfeng, Zhao (20 June 2012). "Wang Shutong: Reaping E-Business Success". Women of China. Archived from the original on 26 May 2019. ^ Tse, Edward (14 July 2015). China's Disruptors: How Alibaba, Xiaomi, Tencent, and Other Companies are Changing the Rules of Business. Portfolio. p. 57. ISBN 978-1591847540. ^ "【人物專訪】敦煌網擬港上市 「目前沒有時間表」". Apple Daily (in Chinese). 26 November 2019. ^ a b c Shi Ping Low (14 August 2017). 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Companies portal Official website Retrieved from " If you've ever encountered the frustrating message "Payment Is At Risk" while trying to complete a transaction on DHgate, you're not alone. Many users wonder, why is DHgate saying my payment is at risk? This alert is triggered when DHgate's system flags a payment details, suspicious activity, or issues with the payment method itself. While it can be concerning understanding the causes and solutions can help you resolve the issue quickly and continue shopping without hassle. Key Takeaways DHgate flags payments that seem unusual, including incorrect card details, mismatched billing addresses, or transactions made from unfamiliar locations. If DHgate detects multiple purchases in a short time, use of a new device, or high-risk payment methods, it may hold or block transactions. If your bank account lacks the necessary funds or if your card has spending restrictions, DHgate may decline your payment. Verifying payment details, contacting your bank, retrying the transaction later, or using an alternative payment method can help clear the flag. Keeping your payment details up to date, monitoring your bank account for suspicious activity, and understanding your payment Is At Risk" While trying to complete a purchase on DHgate? If you've ever seen the message "Payment Is At Risk" while trying to complete a purchase on DHgate, you're not alone. Many users wonder, why is DHgate saying my payment is at risk? This message indicates that DHgate's system has flagged your transaction as potentially risky. This precaution helps protect buyers and sellers from fraud by identifying unusual or suspicious payment activity. DHgate, like many online marketplaces, uses security algorithms to scan transactions for potential risks. If your payment gets flagged, it doesn't necessarily mean there's an issue—it just means the system has detected something unusual. This could be related to offshore high-risk merchant accounts, inconsistencies in billing information, or payment patterns that match high-risk activity. If you're facing this issue, don't panic. Understanding why it happens can help you resolve it and complete your purchase without further interruptions. Common Causes of Payment Flags on DHgate There are several reasons DHgate might flag your payment. Here are some of the most common ones: Invalid Card Information One of the simplest and most common reasons for a flagged payment is entering incorrect card details. If you mistype your card number, expiration date, or CVV code, DHgate's system may reject the transaction. Additionally, using a card linked to an offshore high-risk payment gateway can sometimes trigger security measures. This happens because banks and payment processors monitor transactions for irregularities, such as purchases from foreign merchants or unfamiliar locations. How to avoid this: Double-check your card supports international transactions, especially if buying from overseas merchants. Incorrect Billing Address Your billing address must match the one your bank has on file. If there's a mismatch, the transaction may be flagged as a security risk. This is a common fraud prevention measure used by payment is at risk?—a billing address mismatch could be the culprit. How to fix this: Verify that the billing address on DHgate matches the one registered with your bank. If you recently moved, update your billing address with your bank before making a purchases in a short period, use a new payment method, or buy from an unfamiliar device, your payment could be marked as risky. Using a high-risk payment gateway, such as those associated with IPTV services or other flagged industries, can also contribute to this issue. If your bank or DHgate suspects fraudulent activity, your payment may be held for review. How to avoid this: Use the same device and internet connection for purchases whenever possible. Avoid making multiple high-value purchases in a short timeframe. If traveling, notify your bank so they don't flag your transactions as suspicious. Insufficient Account Balance If your account doesn't have enough funds to cover the transaction, DHgate will flag the payment. Sometimes, even if you have enough funds, your bank may have placed a temporary hold on your account, leading to a declined transaction. How to prevent this: Always check your balance before making a credit card, ensure you haven't exceeded your credit limit. How to Resolve Payment Risks on DHgate If you encounter the "Payment Is At Risk" message, here are steps you can take to resolve it and complete your purchase: Verify Your Payment Details Before attempting another transaction, go through your payment details carefully. Ensure all card information, billing addresses, and security codes are correct. Issuer Sometimes, your bank may block transactions they perceive as unusual, even if you have sufficient funds. Contacting them can help clarify whether the issue is on their end. Let them know that you are making a legitimate purchase on DHgate, and they may lift any temporary holds. If your transaction involves an offshore high-risk payment gateway, informing your bank beforehand can prevent unnecessary delays. Retry the Transaction Later If your payment was declined due to a temporary issue—such as server problems or a security check. Use an Alternative Payment Method If your card continues to be flagged, consider switching to a different payment method. Many users successfully complete their purchases by using PayPal, prepaid debit cards, or other secure payment method. in high-risk payments can provide smoother transaction experiences. Preventing Payment Issues in the Future To minimize future payment address and payment information are current. If you get a new card or move to a different address, update these details before making purchases. Monitor Your Account for Suspicious Activity: Regularly check your bank statements to spot unauthorized transactions. If you notice anything unusual, report it immediately to prevent potential fraud. Understand Your Payment Provider's Policies: Different banks and payment providers have unique security measures. Some are stricter with international transactions or high-risk purchases. Familiarize yourself with these policies to prevent unexpected issues. Consider Using a trusted offshore high-risk payment gateway can provide more flexibility. Understanding why is DHgate saying my payment is at risk and choosing the right payment option can help prevent repeated issues. Conclusion Seeing "Payment Is At Risk" on DHgate can be frustrating, but it's usually a preventable issue. By double-checking your payment the right payment is at risk and choosing the right payment option can help preventable issue. activity, you can minimize the chances of your payment being flagged. If you still find yourself asking why is DHgate saying my payment method, or using a merchant service designed for high-risk transactions. With the right approach, you can shop on DHgate with confidence, knowing your payments will go through smoothly. FAQs 1. Why is DHgate saying my payment is at risk even though my card has enough funds DHgate may flag your transaction due to mismatched billing details, suspected fraudulent activity, or security policies set by your bank. Contacting your bank and ensuring your payment details are correct can help resolve the issue. 2. Can using a VPN or different IP address, it may flag it as a risk. It's best to make purchases from a consistent device and location to avoid triggering security alerts. 3. What should I do if my payment keeps getting flagged despite trying different solutions? If you've verified your bank but still face issues, try switching to a different payment method, such as PayPal or a prepaid debit card. You may also consider using a payment provider that specializes in high-risk transactions. References DHgate Help Center. Why is my payment flagged as at risk? Available at: . Accessed January 2025. Financial Security Association. Understanding high-risk payments get flagged. Ecommerce Security Journal. 2024;12(3):45-58. Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies, reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie and our Privacy Policy. Reddit and its partners use cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. By rejecting non-essential cookies, Reddit may still use certain cookies, Reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie Notice and our Privacy Policy.