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Pure electric cars have far fewer parts than their petrol or diesel counterparts, so they're typically much easier to service. Hybrid vehicles require both the conventional combustion engine and electric motor to be serviced. All of our testing and servicing is carried out by qualified Volkswagen professionals. We service all Volkswagens, including petrol, diesel, GTE (hybrid) and pure electric models.We offer fixed or flexible servicing, so you can select the service that suits your Volksmaster Ltd (owner) - 2025-06-24 Hi thank you so much for the 5-Star review, John! First time using these guys and very impressedclear pricing, prompt service, clear paperwork. Highly recommended Volksmaster Ltd (owner) - 2025-06-24 Hi John many thanks for your 5-Star review. We are pleased your happy with our levels of service and one time to replace a battery. All staff were fantastic especially the main technician or boss, explained things to me in a way that I could understand, even helped me out with non car related issues that I had. All the staff are easy to talk to even the reception staff. Would recommend even though the prices have gone up but still cheaper than main dealers who don't know what they're talking about. Will definitely return. Thanks. Very good experience and good service, the job is well done and the car looking like a new one again. Volksmaster Mobile Smart Repair (Owner) - 2025-06-20 Thank you for taking the time to leave a 5-Star review, Tina! We appreciate the feedback Great people, great service, and very knowledgeable! Volksmaster Ltd (owner) - 2025-06-20 Thank you so much for taking the time to leave a 5-Star review. We appreciate the feedback! Great service..everything was done as promised and at a reasonable priceFriendly and helpful staff Volksmaster LTD (owner) - 2025-06-19 Hi John thanks so much for taking the time to leave us a 5-Star review. We are pleased you were happy with the service provided I popped in for some VW advice and spoke with Callum and Olivia, they could not have been any friendlier or helpful and I would definitely recommend this branch in HEYWOOD to anyone. Many thanks Keith. Volksmaster Ltd (owner) - 2025-06-17 Many thanks for taking the time to leave us a 5-Star review and feedback Keith Easy to get a slot, lovely staff, work carried out same day. Many thanks for taking the time to leave this feedback and 5-Star review. We appreciate it loads The colour of the area repaired is slightly darker than the rest of the car. Also, the surface of part of this area is rough and not as smooth as the counter part of the bumper. Volksmaster Mobile Smart Repair (Owner) - 2025-06-13 Hi Joseph, sorry we are a little confused. I have seen the images of the repair and cannot see any issue? You paid in full and seemed to be happy without complaint.. could you contact us if there is still an issue please? Thank you Great garage. Great communication and fast turn around. Even cleaned my van. Excellent Took my BMW to these guys a little while back and initially thought the service was great. That was until the manager promised me a reasonable price to service my gearbox. After only 3 weeks, the leak has returned way worse and he billed me 3x the initial price he agreed on. He said everything was included then started quoting me seperately for diagnosis and all sorts. Took it to a back street garage and he charged me half the original price I agreed on with the manager at this establishment and the problem has actually been taken care of now. Avoid these guys unless you want to be completely ripped off and blindsided. Volksmaster LTD (owner) - 2025-06-13 Hi Danny, We have checked our records and cannot find a booking that relates to your complaint? Could you contact us so we can discuss further? We are not sure what happened exactly as you state it was a while back and we cannot find a record of this. Please note, a back street garage is always going to be the cheapest option due to them having smaller overheads and typically fitting cheaper parts. We offer a dealer level service at a fraction of the dealers cost. I recently got my cambelt and waterpump replacement done, everyone at volksmaster were brilliant. No issues car was picked up and the job got done earlier than expected. Volksmaster LTD (owner) - 2025-06-10 Hi Abdul, thanks so much for the 5-Star review and feedback! We really appreciate the support! Professional, courteous and friendly from all the staff, what more could you ask for, always an excellent customer experience and a shout out to Vicky, who looked after me. Highly recommended Volksmaster LTD (owner) - 2024-06-13 Always John we strive on getting it right not always first time but we keep trying to give a great customer exsperinace. Brilliant service quick and prompt. Professional service Volksmaster LTD (owner) - 2025-06-03 Many thanks for your 5-Star review, Paresh! Volksmaster Bury - Excellent Customer Experience A very efficient, friendly and professional customer experience. Whenever I visit I get looked after but it is the same for everyone else who comes in. I cannot recommend highly enough. A special shout out to Vicky, thanks for the brew. Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review, Nicholas! Very good Service, reasonable price and great communication Volksmaster LTD (owner) - 2025-05-30 Thank you for the 5-Star review and feedback Christopher! Great service, really helpful Volksmaster LTD (owner) - 2025-05-30 Thank you Andrew for the amazing feedback and 5-Star review! Great friendly service, 2 tyres replaced in an hour Car in for MOT failed and was told £685 all in to fix and pass. Husband gets there today and told its now £810 no prior phonecall to explain why the price had gone up. Very unprofessional and daylight robbery. Used this garage in the past had no problem, always fair and professional. Now it's gone a bigger branch it's lost that personal touch. Will never use again. Volksmaster Ltd (owner) - 2025-05-30 Hi Emma, really sorry to hear of the issues you faced. I have been advised by the branch that they or the supplier made a mistake quoting the incorrect part. This was noticed and the quote changed. Unfortunately, I am aware that this was not communicated to you and for this I would like to extend our sincere apologies. I have been made aware that the branch are refunding the difference. I am sorry that you feel we are unprofessional and that we robbed you but I can ensure that this is not the case. Human error occured and we have done everything possible to put this right for you. The service was efficient and excellent. Very pleased indeed. Highly recommended. Volksmaster LTD (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-27 Thank you for your 5-Star review! We really do appreciate the support Booked in about an EPC warning light that came up on my cupra, they found the issue, ordered and replaced the part same day. Great customer service, thank you ! that came up on my cupra, they found the issue, ordered and replaced the part same day. Great customer service, thank you ! Absolutely excellent service, great job can't see any marks at all looks like brand new, had scuffs and scratches removed. 100% recommend even my dad passed by and is booking his car in. Volksmaster Mobile Smart Repair (Owner) - 2025-05-27 Hi Tracey, thank you so much for taking the time to leave this amazing feedback and 5-Star review! We are pleased that you were happy with the service we provided and appreciate your support This is my 3rd visit, as my car needs some TLC. It's like going to a main dealer without the hike in price. Always using OEM Volkswagen parts makes a difference, 5 Stars from me. Volksmaster LTD (owner) - 2025-05-23 Hi Martin, we are really pleased you are happy with the services we provide. We strive to offer dealer level services without the crazy pricing structure and as you say, we only use good quality OEM parts. Thanks so much for the feedback and 5-Stars! Thanks Vicki on reception for a wonderful service. Car serviced quickly Great customer service. Very professional and quick. Leanne was very helpful and kind. I highly recommend these guys. Fantastic service as always Cat and ... Fantastic service as always Cat and Amanda managed to get me fitted in for a full service. Upon carrying out the service found that the front arms needed to be changed this was all done in a timely manner and no disruption to my day providing me with a courtesy car. Quick diagnosis and repair, kept informed with updates on the fault and repair. Valeted car afterwards too. Volksmaster Van Centre (owner) - 2025-05-22 Thanks Gareth for the 5-Star review and feedback Great service ad ever from Vicky & Steve. Great customer service and value for money. It's so reassuring to be able to use a garage that you can trust and is always consistent with the quality of service it provides. Volksmaster LTD (owner) - 2020-05-22 Great feed back Stephen and pleased to hear your happy with the service ad ever from Vicky & Steve. Great customer service and value for money. It's so reassuring to be able to use a garage that you can trust and is always consistent with the quality of service it provides. Brilliant business, friendly staff, I would highly recommend them. Lovely service, great people, I had Leanne dealing with me and she was super nice and super helpful. 100% recommend!! Volksmaster LTD (owner) - 2025-05-22 Thanks so much for your 5-Star review! Leanne will be over the moon with the feedback I have been going to this garage for ... I have been going to this garage for more than 20 years, and the service is excellent. Even at short notice they will fit you in when you have an emergency, so you can keep moving. Always a great experience, thankyou Beverley This is the second year, for service and MOT, outstanding customer service and good pricing, will never use main dealer again, 5*****, cannot fault them, . Volksmaster Ltd (owner) - 2025-05-21 Thank you so much for the amazing feedback and 5-Stars David! We hope to see you again next year for your MOT Great service from Leanne! And great work from the garage Volksmaster LTD (owner) - 2025-05-21 Thanks Jack for taking the time to leave a 5-Star review. I have passed your feedback onto Leanne and her manager Dealt with Leanne regarding Aircon recharge. All good, dropped car off at 08:00 and phone call at 10:30 to advise ready for collection. Great Service. Love this garage, have used for a few years now for MOT/Service, always get a lovely welcome from the staff and happy with the price which I think is very reasonable for top job, finding a garage you feel you can trust with your pride and joy isn't easy but I always feel happy leaving my car with them, would highly recommend. Volksmaster Ltd (owner) - 2025-05-21 Hi Anita, thank you so much for the feedback and 5-Stars We are pleased to have earned your trust and will always ensure we deliver exceptional customer service through trust and honesty as well as being competitive with pricing. We really do appreciate your support My T5 van had full service and timing belt changed. All work carried out expertly, on time, and for a reasonable price. Easy to book and the appointment made was within the week. Check in and pick up was all no drama. Van is running as sweet as a nut. Excellent - I would recommend. Volksmaster Van Centre (owner) - 2025-05-20 Many thanks for the amazing feedback and 5-Star review! We are pleased to have carried out the work to your T5 Kat gave exceptional customer service and talked me through all the car issues as well as a breakdown in price & next steps. Volksmaster LTD (owner) - 2025-05-20 Many thanks for the 5-Star review Riyadur! I have passed your feedback onto Kat and her manager in the branch I had issues with my car that a number of garages couldn't locate. On a recommendation I went to VolksMaster. OMG I can't believe I've only just found this place. They were professional and friendly from the off set. The admin ladies were polite and knowledgeable and the guys in the garage found the issue and sorted it no problem. I did my first big journey (270 miles) on Saturday and my car worked like it was brand new. I highly recommend this garage. They know their stuff and are polite, friendly and down to earth. I will definitely be using them again in the future. Volksmaster LTD (owner) - 2025-05-20 Hi Michelle Wow what a great review! Thank you so much for taking the time to leave this feedback. I have passed onto the staff in the branch, they will be over the moon. We are really pleased to have sorted the issues Great experience from booking in car, to collection. Reception staff were both excellent, friendly and helpful, and car inspection done promptly and methodically, with advisories to consider. Would heartily recommend. Clearly a busy business too, which tells its own positive story. Great team. me and got the car done guicker than expected. Very friendly and guotes cheaper than many other places. Volksmaster LTD (owner) - 2025-05-16 Thank you so much for the 5-Star review and phenomenal feedback. I have passed your comments onto Leanne and her manager Brilliant Service all the time Brilliant Service all time Receptionists allways polite Job allways done to profection So ill like to give volksmaster a warm welcome and say keep up to brilliant work thanks Excellent service and professional 100% satisfactory. Volksmaster heywood Excellent service Needed brakes and discs urgently so Volksmaster fitted me next day at their van garage. As always the customer service and the way they do business was excellent. Great job and the car was left clean and tidy. I have used Volksmaster since I purchased my VW and dont need or want to go anywhere else. Great customer service from Leanne and a quick MOT Excellent service as always. Thanks Leanne. 4 wheel alignment done well as expected... 4 wheel alignment done well as expected at a fair price. They are always busy, for good reason, so expect some delays for jobs overrunning and knock on effect. 4 new tyres on our 40 (!) year old VW Ordered 4 new tyres on our 40 (!) year old VW via BlackCircles- had great service from Volksmaster Van centre. Job done quickly & all the staff were friendly & efficient. Very impressed - booked in next week for an MOT. Had the haldex oil change and pump service completed today by Volksmaster Heywood. It's the first time I've used their services and can honestly say very impressed. Arrived at the agreed time to be greeted the by friendly and courteous staff. The service was dealt with guickly and effectively. Staff very knowledgeable and service reasonably priced .Would definitely recommend them and will use them again. Volksmaster Ltd (owner) - 2025-05-16 Hi Leon, many thanks for the outstanding feedback and 5-Star review, we appreciate the support and hope to see you again for your servicing needs Booked my car in for MOT. Got an appointment for the following day and MOT was completed within the hour. Very friendly Team, very satisfied with their efficient and professional service. Volksmaster Ltd (owner) - 2025-05-16 Thank you so much for your kind words and 5-Star review Brilliant staff, very friendly got the work done was done when they said would be done and car is running perfectly now thanks would recommend Volksmaster Ltd (owner) - 2025-05-15 Thank you so much for the feedback and 5-Star review, Joanne! We really appreciate it Leanne has been brilliant xx she has offered me the best and honest services for my car. Volksmaster LTD (owner) - 2025-05-14 Many thanks for your 5-Star review and feedback. I have passed your comments onto Leanne and her manager, Leanne will be over the moon Brilliant service quick and easy staff lovely Volksmaster Van Centre (owner) - 2025-05-14 Many thanks for your 5-Star review and feedback, Jade! We appreciate the support Replacing old for new parts when not worn out is a joke. Just an update wheel bearings are still ok 10.000 later after you said they needed replacement your tech at your garage disgusting. Volksmaster Van Centre (owner) - 2024-08-14 Hi RTG, We are disappointed to find that you were not happy with our services and would appreciate the opportunity to resolve the issue for you. Please email us at customerservices@volksmasterltd.co.uk so we can have a look into this.We agree, replacing parts that do not require replacement is dishonest and generally bad practice but this is not something we do. We pride ourselves on our honesty and accountability and feel this review is unfair. John Paul the Technician I can give him 5 star he knows what's he's doing excellent job 3 wheels refurbished not taking that long at least 1hr. 30 minutes actually less than that. The company itself they have good customer services they replied what's your concern and your quote quick response too. 5 star specially to Kathyrn Great service and cost however... Happy with the service and cost however... Happy with the service and cost however... Happy with the service and cost however was told to arrive at 11 for MOT and new tyres then told my car wouldn't be ready to collect till 5. I did explain I had to collect my daughter at 3.30 and they did have my car done by 3. The lady on reception seemed stressed out and was told by the receptionist she can't give me a quote today and would contact me in a few days however hasn't. Phoned another branch and got the quote over the phone. Overall I was happy with the cost and service it's the receptionist that lets it down. This was my second visit to Volksmaster. They looked at the car on two occasions without any appointment, then booked me in to have the work done. The last visit took 30 mins and I waited for the car. Very helpful people, I will be using them in the future for my servicing. Thanks for the 5-Star review and amazing feedback Very friendly and approachable staff. Explained the potential problem with the aid of diagnostics and talked me through the steps to potentially remedy the fault. Highly recommend them. Just got my car diagnostic done found the fault. Thank you Wolksmaster Ltd (owner) - 2025-05-09 Thank you Wolksmaster Ltd (owner) - 2025-05-09 Thank you Mukhtar for the amazing feedback and 5-star review! Great service from Vicky and the team at Volksmaster Bury!Whilst my car was being serviced by Skoda as part of a service plan they advised that my car needed a wheel alignment. I've been to Volksmaster before so decided to take it to them to have the work done, upon checking Volksmaster LTD. (owner) - 2025-05-09 Hi Martin, many thanks for the 5-Star review and amazing feedback. Of course our main aim is to make money but we always apply honesty before profits. There is a reason people call them "main stealers" hahaThanks again! Sound groups of People super helpful would definitely recommend. Bret give me a run down on all the work done on the car and shown me old part and stuck to all the times and dates they give great customer service couldn't recommend enough Volksmaster Van Centre (owner) - 2025-05-09 Many thanks Aaron for the feedback and 5-Star review. I have passed your feedback onto Zak and Brett Wonderful service probably the best in town. Friendly staff always go extra mile. Danny is the best Volkmaster here. Definitely recommend everyone to come and have their service. Volksmaster LTD (owner) - 2025-05-08 Hi Imran, many thanks for taking the time to leave us a 5-Star review and this glowing feedback! We really do appreciate the feedback and your custom. I have passed your comments onto Danny, he will be over the moon! They were brilliant start to finish they picked my car up for a cost and returned it same day with new heater matrix cannot fault this company highly recommend very of a cost and returned it same day with new heater matrix cannot fault this company highly recommend very were brilliant start to finish they picked my car up for a cost and returned it same day with new heater matrix cannot fault this company highly recommend very were brilliant start to finish they picked my car up for a cost and returned it same day with new heater matrix cannot fault this company highly recommend very were brilliant start to finish they picked my car up for a cost and returned it same day with new heater matrix cannot fault this company highly recommend very were brilliant start to finish they picked my car up for a cost and returned it same day with new heater matrix cannot fault this company highly recommend very were brilliant start to finish they picked my car up for a cost and returned it same day with new heater matrix cannot fault this company highly recommend very were brilliant start to finish they picked my car up for a cost and returned it same day with new heater matrix cannot fault this company highly recommend very were brilliant start to finish they picked my car up for a cost and returned it same day with new heater matrix cannot fault this company. experienced in what they do second time back well happy for them to work on my car thanks team for all the help Fantastic service even cleaned the van, would recommend coming here for your vwhicle requirements First time using Volksmaster and will definitely use them again. Job done quickly at reasonable price. All staff are very pleasant to talk to and very efficient. As always can't fault this place As always can't fault this place, I use Volksmaster for all family cars whether just out of warranty or needing some real age related work done they are well priced with excellent service. Washed my car without asking and damaged the ceramic coating...cost to repair £700.Wouldn't admit liability at a mit liability at all...piss poor avoid. Volksmaster LTD (owner) - 2025-05-01 Thank you for your 5-Star review and feedback! Wow, it was my side door! This time which had for some reason gone out of alignment with the rest of the vehicle, but a trip up to Volksmaster and it was all sorted. To my amazement without charge! As a good will gesture, well thanks everyone at Hollinsroad, you are all so nice. I'm so glad I found this garage in my time of need! A+ 5 stars and the rest. Jonathan! I'll hopefully see you for the next service and mot. But they do say things come in threes! Volksmaster Van Centre (owner) - 2025-04-30 Hi Jonathan, we really do appreciate the feedback. Really pleased your happy with the services provided and we look forward to working with you in the future. Thanks so much! Excellent service and workmanship ship! Thoroughly impressed! Very informative and helpful lady front of house! And all of these things make for a great experience Can't be more pleased, very professional job by a very professional and pleasant engineer From start to finish everything was spot on, so a very big thank you. ... Volksmaster Mobile Smart Repair (Owner) - 2025-04-29 Thank you Richard for your 5-Star review and amazing feedback. We appreciate your custom and ur review whole heartedly! Great service as always. I've brought my car here for service and MoT for the last three years, communication before, during and after all brilliant. Thanks to Leanne and team at Volksmaster LTD (owner) - 2025-04-30 Hi Rhys many thanks for your 5-Star review! We appreciate your feedback A big thankyou to all at volksmaster, moved to the area last year and have used volksmaster several times since, Got nothing but praise for them 1st class service from the warm welcome at reception to quality of work and pricing.I'm a sameday courier and my service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with servicing but short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short not every 6/8 weeks out of the blue and volksmaster allways do their best to Volksmaster LTD (owner) - 2025-04-29 Hi Paul, many thanks for taking the time to leave us a 5-Star review! We really do appreciate your custom as well as your feedback! Took our car for an MOT, really happy with the service! Volksmaster Ltd (owner) - 2025-04-30 Hi Beth thank you for your 5-Star review! We really do appreciate the feedback! The right place to sorter car issues! Great services. Esmeraldino Amine Saad Dias Staff very helpful and friendly work... Staff very helpful and friendly staff. Always try to get the best deals for you and assist with any issues. They have been my garage of choice for a few years now and will definitely stay that way! Volksmaster LTD (owner) - 2025-04-25 Thank you for your 5-Star review and your feedback! Vicky was brilliant.. very helpful. Volksmaster LTD (owner) - 2025-04-25 Thank you for your 5-Star review, Carol! Vicky is a credit to us and I have passed your feedback onto her and her management light and the engine kept going into limp mode. I was told that after a diagnostic, a smoke test might be needed to find out what the problem was. They were able to do this only a couple of days after I started having the problem. It turned out to be a faulty PCV valve and so a smoke test was unnecessary. They replaced the part with a new one and the car was ready the next day. I was glad to find Volksmaster and recommend them as they were able to identify the problem and fix it quickly at short notice. I will definitely use them again . Volksmaster LTD (owner) - 2025-04-24 Thank you Chris, for taking the time to leave us this outstanding feedback as well as a 5-Star review! We are pleased to have repaired your vehicle and got you back on the road! The guys were a great help and assistance, Freindly advice and service.Recommended. Volksmaster LTD (owner) - 2025-04-24 Thanks Andrew, for taking the time to leave this amazing feedback and 5-Star review! Following a friend's recommendation, I took my Audi to Volksmaster in Bury for the first time. Vicky in the office was professional and friendly. The necessary work and associated costs were clearly explained beforehand. Very quick turnround. I would recommend this garage. Excellent service, wonderful staff. Took my A1 to have the brakes checked. Friendly staff, car was well taken care of. Will definitely use again. As always first rate service and ... As always first rate service and customer care. I find them honest and provide reliable knowledgeable service. I had a stressful situation which was handled brilliantly. Having a car break down miles away from home and knowing I could rely on them to give good advice was invaluable. I'd recommend! Had a knocking noise coming from the wheels, assumed it was a CV issue. Took to Volksmaster and they had to tighten my front wishbones!! Second time using Volksmaster Heywood & yet again they've delivered a solid 10/10. Repairs completed on time & worked in harmony with my vehicles warranty company. Thanks guys! Excellent service from Vicky. Car required a new tyre, which was ordered and fitted the same day. Would highly recommend. Excellent service Excellent service, all the staff were lovely and helpful! I also saw a disgruntled customer come in but the staff handled it like legends and came to a reception especially... The two girls on reception especially Liv was so lovely and made me feel welcome...my car was done the next day.great price very happy with my experience Official Response - 2025-04-15 Many thanks for the 5-Star review, Amanda! I have passed your feedback onto Liv in the front desk Top Workshop. Friendly and efficient staff, work carried out within the time stated and exactly as quoted. Would recommend to anyone looking for a professional and independent alternative to a main dealer. Audi A5 coolant repair Excellent professional service again quick time highly recommend Nice customer service. Quick and very well looked after definitely recommend to use. Really good experience, polite, efficient, Very reasonable pricing and didn't try to sell me something I didn't need. They even cleaned it before Handing it back over, fantastic service! Thank you! Volksmaster Ltd (owner) - 2025-04-15 Many thanks Mark for the 5-Star review! We really do appreciate the feedback! Got my Car Serviced and a MOT. I certainly would recommend. without any hesitation, friendly and helpful.Will use this company in future. Amazing 5 star service. Issue ongoing for months and sorted same day. Vicky was very informative every step of the way. Volksmaster LTD (owner) - 2025-04-15 Hi Joe, thank you for the 5-Star review! We really do appreciate it and Vicky is over the moon with your feedback. I recommended and helpfu this company they are fantastic. I had a scratch removed from my car. The paint wasn't right so I called up to tell them. Mike and the team went out of their way to respray the car and fix the problem. The way the issue was ... Volksmaster Mobile Smart Repair (Owner) - 2025-04-11 Hi Pamela, Many thanks for the 5-Star review! We really do appreciate the honest feedback. Apologies for the issues and I'm glad we were able to put things right promptly Fantastic service from the whole team. Had problems from a different garage who fitted wrong parts and these guys help to fix it all. Very please with the work and I be using the going forward. Customer service is fantastic as well. Thanks guys Very friendly Very friendly. Kept me informed re: the MOT. Happy with the service. Kept me well informed, very polite and helpful. Thank you Bernice for the 5-Star review and kind comments Another great job by the Team and... Another great job by the Team and Volksmaster Very good service would highly recommend Response from the owner - 2025-04-07 Many thanks for the 5-Star review! Friendly professional service...competitive rate....Q8 Audi Fantastic service. Leanne was polite, knowledgeable and understanding of customer needs. Would definitely recommend. Disappointing Experience - Not Worth the Visit I visited this garage specifically asking them to check over a cam belt that had recently been replaced by another garage. I clearly explained that I wanted a physical inspection to ensure everything was in order. Instead, all they did was plug in a diagnostic scanner and check the engine bay — something I had already done myself and mentioned to them beforehand. There was no real inspection of the cam belt as requested, yet I was still charged £60 for essentially repeating what I already knew. It felt like a waste of time and money. I expected a more thorough and customer-focused service. Response from the owner - 2025-04-07 Hi Alam, regarding the cam-belt check and diagnostic test (£60), our dealer-level (Odis) diagnostic scan found no fault codes. Typically, timing issues show a "Camshaft position" error, which wasn't present. We also checked for leaks and misfires, and everything was clear. You mentioned your friend deleted codes before bringing the car to us, which wasn't something we were aware of. Our thorough diagnostic process using specialist equipment and experience differs significantly from a basic code reader. For £60, we perform a diagnostic scan and a focused inspection, not a component strip-down. Our findings didn't indicate a need for further, more expensive investigations. We prioritise honest assessments and avoid unnecessary charges to our customers. This is why our customers trust us. You also left this review on Trustpilot, we understand your frustrations but feel they should be aimed towards whoever did the cam-belt job on your car. Unsure why you would take it out on us over a £60 diagnostic. Speak to the garage that you feel did a bad job of your cam-belt. Fiat Panda issues This review is on behalf of my friend. She had a serious problem with her Fiat Panda gearbox, solenoid. Her car would just cut out mid drive and would need to be re started. Frightening to say the least. The staff [including the car wash guy] were professional friendly knowledgeable and they couldn't be more helpful that included chauffeured to a dental appointment and returned to her home. Despite it being a huge expensive job they were brilliant. Neither of us have any second thoughts about returning to this garage. Well done and thanks Volksmaster. Better than VW main dealer! Great service as always. Thank you! Official Response - 2025-04-07 Hi Rafal, we aim to give a dealer level service but with a personal touch to it. We are really pleased you feel this way. Thank you so much! Disappointing Experience - Not Worth the Visit I visited this garage specifically asking them to check over a cam belt that had recently been replaced by another garage. I clearly explained that I wanted a physical inspection to ensure everything was in order. Instead, all they did was plug in a diagnostic scanner and check the NJB — something I had already done myself and mentioned to them beforehand. There was no real inspection of the cam belt as requested, yet I was still charged £16 for essentially repeating what I already knew. It felt like a waste of time and money. I expected a more thorough and customer-focused service. Official Response - 2025-04-07 Hi Alam, regarding the cam-belt check and diagnostic test (£60), our dealer-level (Odis) diagnostic test (£60), our dealer-level (Ddis) diagnos mentioned your friend deleted codes before bringing the car to us, which wasn't something we were aware of. Our thorough diagnostic process using specialist equipment and experience differs significantly from a basic code reader. For £60, we perform a diagnostic scan and a focused inspection, not a component strip-down. Our findings didn't indicate a need for further, more expensive investigations. We prioritise honest assessments and avoid unnecessary charges to our customers. This is why our customers trust us. You also left this review on Google, we understand your frustrations but feel they should be aimed towards whoever did the cam-belt job on your car. Unsure why you would take it out on us over a £60 diagnostic. Speak to the garage that you feel did a bad job of your cam-belt. Wow, with a bit of fear and trepidation I phoned to worry! From the initial call to do the book in, to the reception staff, the foreman and mechanics! Everyone was brilliant in every way. I'm hopeful we can get the issue as everyone there was obviously very experienced, pleasant and knowledgeable !' Many thanks jonathan. Ps looking forward to using you a lot more with my cars. Local discussions for those in the Eastern USA. (Vermont, New Hampshire, Massachusetts, Maine, Washington, DC. New York, New Jersey, Connecticut Rhode Island, Delaware, Maryland, Pennsylvania, Virginia, West Virginia, Vour browser seems to have cookies disabled. Please enable the cookies for better viewing Les cookies pour une meilleure visualisation. Width ... 105 115 125 135 145 155 165 175 185 195 205 215 225 235 245 255 265 275 285 295 305 315 325 335 345 355 750 Ratio Rim Speed Load Postcode Unsure where to find your tyre size? Click here for more information. Hopefully all of those work... If there are any problems, Please let me know. Thank you Robert for posting these. I printed the "2012 Model Year Golf TDI" without a problem. It is much easier to visualize which items are required for each service interval using these charts than having to compare lists on multiple pages in the "USA Warranty and Maintenance" manual that was provided with the vehicle purchase. Glad I could help. Sorry I couldn't do it sooner. I had to make sure to get authorization before I posted anything. Last time, I didn't and had some corporate suits invade my office... I don't want that to happen again. Lol I guess if you do not have an owners manual this is useful? I am not familiar with the format or information contained in the Owner's Manuals for older vehicles, but for the newer vehicles: The maintenance cards provided by Robert are useful even if you have an Owner's Manual. The information is not contained in the Owner's Manual. This information using 14 pages of bulleted lists. The corresponding maintenance card shows the same information with 3 pages in a more concise and visual manner using a chart format. With the chart format on the maintenance cards it is easy to see which items are recommended for each service interval with just a quick glance at the row containing the item. To determine the same information using the "USA Warranty and Maintenance" manual requires reading 14 pages of bulleted lists multiple times looking for each particular item to determine which service intervals contain that item. You also have to imagine that not everyone bought their car new. And as such, the previous owner may not have included it with the car. So this may help those who do not even have the owners manual. Thanks Robert! That's very nice of you to go through the trouble. What about the '12 Sportwagen? I know, the '13 is the same right? I am just surprised that VW doesn't have these online and right up front for everyone. You are getting coal as you haven't been good this year! Thanks Robert! That's very nice of you to go through the trouble. What about the '12 Sportwagen? I know, the '13 is the same right? There was no separate file for JSW. I believe it was lumped in with the Jetta as it does not specifically mention. I am just surprised that VW doesn't have these online and right up front for everyone. I think Vw does offer it somewhere on their main site. That is one of the reasons I was given permission by my FOM to post them here. Finding them will be the tricky part... Oops.. It is fixed now. That was a lot of files to upload and link to and must have skipped over it. I dont see nothing, just see blank squares ;? They are PDFs that you have to click on to load. Click on the appropriate link above (for your vehicle) and then follow the instructions in GREEN below. Last edited: Dec 28, 2012 That's wierd... I loaded all of the PDF's on the TDIClub server that way they would stay forever (hopefully). Let me try signing out and clearing all my cookes because it is working for me. That's odd. Even after logging out and clearing all cookies and browser history, it still works for me. You guys aren't seeing this screen after clicking on one of the links: It worked this time. Thanks! ... would it be possible to get the maintenance schedule for a Canadian 2013 VW Golf?? Lemme see if I have access to Canadian service schedules... Perhaps I am daft... but why is there a corporate CAA membership form in my 2001 VW maintenance link? Does TDIClub have a corporate membership.. that would be nice. Thanks for posting this Fixmy59bug! Super-helpful. So - I just picked up my '13 TDI JSW in December, she's got about 6k miles so far (and I'm loving every mile!) 10k seems like a loooong time to go without an oil change by my conventional way of thinking. The local mechanic who works on my other rides drives a TDI and mentioned that he'd seen them "sludge up" a bit before 10k miles. I'm wondering whether VW's long oil change intervals might be influenced a bit by trying to reduce costs for the Carefree maintenance program they offer. Any opinions on this? Cheers! It sounds like you should find another mechanic to be honest... There have been literally hundreds (if not thousands) of oil change analyses on these engines. I personally had 5 done on my 09 Jetta TDI before I traded her in. I have never seen a problem with one of them (not related to excessive biodiesel usage) that would suggest early oil changes. In this case, I would say to do exactly what the engineers have suggested and stick to the 10k oil change in 10k. miles. As they say here, Drive more. Worry less. Oh, and I do have all 5 of my oil analyses scanned and saved on my photobucket if you would like to check the out for yourself. 10k it is! Awesome, thanks for the quick reply. I figured I'd check with the experts here as I saw the odo click past 6k. Believe you me, I worry little about this car - but I do plan to keep her for many years to come, so just wanting to treat her right. Cheers! Thank you so much for posting this. I have a 2012 Passat TDI that just turned over 10k miles this month (bought it a year ago)... my husband just last weekend picked up a used 2010 Jetta TDI. Great to have these maintenance schedules handy on the "desktop". Wow, You guys are a dedicated Diesel family. That's great. I'm glad so many people are able to put these to use. I see you are in So Cal, Are you a customer of mine by chance? Page 2 Perfect, thank you! I downloaded 2 cards, (mk4 golf) does that sound correct? Thank you for posting these maintenance schedules. They're very helpful. I went through and provided direct links to the PDFs in the original post. This should eliminate the confusion with the pic server. Robert, do you have the 2014 maintenance schedules by any chance? It would also be nice to get ahold of the ones for Audi information. I will see if they have released the 2014 maintenance schedules yet. I apologize if these questions sound dumb but can somebody tell me, are these numbers that are in miles and kilometers, in the thousands? Ie 5 in the km row means 5000km? I have had the car since new, the dealership did ask the work until warranty ran out or the recall stuff. pretty sure timing belt and water pump were done but can remember when. Its a 2004 and I finished paying for it in nov 2010. Can the dealership print of records of ask the work completed with dates? I have been doing the regular maintenance such as brakes, oil changes, air filter etc but again I have no record of dates etc What would you all recommend and where to jump in on the schedule? I am at 215,000 km's. Thank you much in advance for any help y'all Rockin teh tappytalk deuce! Bueller? Thanks much in advance, Neoborn Rockin the Tapatalk Deuce App! Are the Canadian guides posted anywhere? I assume I can just convert the miles to km's but if I remember correctly my 2012 TDI is all on even 10,000km's too. More curious to see which way the rounding goes and if the skew gets bigger. Tire Rotation Hello ! Some of the tire manufacturerers/dealers recommends tire rotation every 5000 miles). However for the TDI scheduled maintenance comes only once in 10000 miles. Can anyone tell me how the tire rotations are treated ? thanks ! vivekim Hello ! Some of the tire manufacturerers/dealers recommends tire rotation every 5000 miles. (For ex my other Toyota car the dealer recommends tire rotations every 5000 miles). However for the TDI scheduled maintenance comes only once in 10000 miles. Can anyone tell me how the tire rotations are treated ? thanks ! vivekim Welcome, The answer you seek is in the "2013 Model year Passat TDI" maintenance schedule in the first post of this thread. It might also be in the owner's manual. Hello ! Some of the tire manufacturerers/dealers recommend tire rotations every 5000 miles. (For ex my other Toyota car the dealer recommends tire rotation every 5000 miles). However for the TDI scheduled maintenance comes only once in 10000 miles. Can anyone tell me how the tire rotation is something of a black art, and many opinions and recommendations may be found. We go nowhere near a car dealership for any form of tire service. We have a favorite tire store we have dealt with for a very long time. They have a loyal clientele, because they are conservative in their recommendations. If you don't need tires or shocks, they will tell you they don't think you need them. They recommendation every 7,000 miles. This is included free with tires you buy there, along with balancing. Obviously if you buy the tires elsewhere, it's on you. If you go in with a new car (as we did with our Passat when we had 7K), they give you a buy one get one free deal on rotating and balancing the OEM tires. Hi, I've bought my 2.5 years old Golf 103TDi wagon 7 months ago. Recently I tried to get a quote for 105,000 km service from a VW dealership, got a quote for around \$1600 with timing belt replacement. I mentioned to them that the manual requires this replacement at 120,000km, but they insisted their info tells it has to be done now. Any idea who I should believe? I don't see why Australia would have different recommendations. But I would bring out the owners manual and see what that says. Then I would ask them for a print out showing the "updated" suggestions. Don't let them feed you a line about not being able to print it out for you. If they don't have anything official (from Volkswagen, not the dealership) showing any updates to the suggested intervals, go with what the owners manual says. I'm picking up my 2014 Jetta today. I will see if they have the maintenance schedule. for a 2006 TDI the manual recommends changing oil at 5000 miles in the break in page DBW tells not to do so until 10000 miles in the break in page DBW tells not to do so until 10000 miles To be honest DBW is a legend but why is this ? The schedule notes at the bottom that it was revised in 2010, 4 years after the 2006 cars were sold. I owned 2 2006 Jetta TDIs and IIRC they called for a first oil change at 10,000 miles, not 5,000. The 1.8 Turbo GAS engine was 5,000 IIRC. You asked this question in 2014.... so the question is decidedly MOOT. Bill The schedule notes at the bottom that it was revised in 2010, 4 years after the 2006 cars were sold. I owned 2 2006 Jetta TDIs and IIRC they called for a first oil change at 10,000 miles, not 5,000. The 1.8 Turbo GAS engine was 5,000 IIRC. You asked this question in 2014.... so the question is decidedly MOOT. Bill thanks for clearing this out.. I just found it strange that's all, i already have 170'000 km on my 2006 so... Thanks! Just bought my first TDI - great help! Thanks for putting this together! Are the PDFs for the 2014's available yet? Unfortunately I no longer work for Vw. So I do not have access to any further maintenance schedules. That may change in the future. I have not yet decided if I want to apply at another dealership or if my experiences at Riverside sourced me on the whole thing. Only time will tell. Looks like Brantfordvw has the full range of Maintenance cards. Very good to know. Fixmy59bug: Thank you for posting these. I recently purchased a user's manual for the 2010 Jetta TDI I purchased used but the information in it wasn't listed in this format, which made it harder to picture what the maintenance schedule should look like you can for the earlier mile markers. I took the data from the PDF and entered it into an Excel spreadsheet, then extrapolated it out all the way to 500K miles. (I don't know how long I'll have her but this way I'll never have to do this again.) I also split out the data into a few other tabs and deleted blank fields so I can look at only what maintenance need to be done at my current mileage without having to sift through all the other stuff. I wanted to upload it here for others to use but I guess I don't have the ability to attach to forum posts. For now you can get it here. Cheers. Dirty oil at 3000 mi, mpg has decreased by about 5 mpg in the last 1000 miles. First scheduled oil change is 10,000 mi. Can leve a 2014 Passat TDI nav, DRG, and I've noticed my mpg has decreased by about 5 mpg in the last 1000 miles. expect better mpg if I changed oil at 5,000 mi ? Driving conditions have not changed. I have a 2014 Passat TDI nav, DRG, and I've noticed my mpg has decreased by about 5 mpg in the last 1000 miles. First scheduled oil change is 10,000 mi. Can I expect better mpg if I changed oil at 5,000 mi ? Driving conditions have not changed. Changing oil twice as often as the official schedule requires will have no effect on fuel mileage. I strongly suggest that you have a UOA (used oil analysis) done soon to put your mind at ease. Bill The oil is black at 3000 miles. Black is the normal color for oil in a diesel engine. Diesel oils are designed to hold soot in suspension rather than let it turn to sludge in the bottom of the engine. It is doing its job perfectly. I would start to worry if my oil was not black. Changing motor oil will not significantly change ever will. Changing your mileage than oil changes ever will. is (at best) a waste of money and it might even do more harm than good. Here is some interesting reading for you: Have Fun! Don Page 3 Great resource! Thanks for the effort. Now, has anybody figured out the methodology for taking the schedule beyond 105,000 miles? Do you have the 2015 by any chance? I am afraid that "Fixmy59bug" no longer works for a VW dealer, so he cannot get the official files for any cars newer that the 2013 model year posted in post #1. If anyone else has access to newer information, it can be added to this thread. Have Fun! Don Don, it turns out that my local dealership let their parts manager go about two weeks ago and of course my application was kept in the parts dept. If I had any way of knowing, I probably could have had that job. Anyways, when the new manager gets his feet planted, I will be introducing myself just incase he wants to make any changes between MYs? (Jetta) Can I just carry over the '13 schedule to my '14 since there don't seem to be any changes between MYs? (Jetta) I think that it is probably safe to assume that they are the same. Didn't your car come with some books in the glove compartment? I'm pretty that mine (an '09) has one that shows the maintenance schedule. Have Fun! Don Thanks Don! It did come with all of the books, just haven't the chance to look at everything thoroughly yet. I've spent more time on the boards here since this seems to be a pretty good authority on these cars and motors. I am definitely having fun breaking her in, I'm pretty impressed with the handling and response from this little car! So once the engine is over the 100k mile mark, do you just start back at the 05000 mile mark and continue the cycle? PDF for 2012 Jetta TDI service schedule no longer working. Does anyone know where I can get one. Thanks Justin Hello PDF for 2012 Jetta TDI service schedule no longer working. Does anyone know where I can get one. Thanks Justin None of them are working currently. Apparently the TDIClub picture server is not working of a little later. Have Fun! Don Just grabbed the 2012 Jetta, looks to be working again. I took the maintenance bits from the 2015 Maintenance manual that came with my owner's manual for a 2015 TDI Golf and put it in table format, is anyone interested?, I have it in Numbers format (though I can make it a PDF), I can put it on dropbox and share it (or PM someone that wants to "PDF" it and stick it with the other links?) Let me know. Last edited: Apr 29, 2015 VW Jetta TDI 2013 (automatic) Hello VDub Lovers, I recently did the carefree maintenance for the 30k service, I own a 2013 Jetta TDI and my previous car was also a Jetta TDI but from 2006 (Great car, until I broke the gear box) any ways. Both cars are serviced at the same place, VW Vista in Pompano Beach, Florida. After the 30k Maintenance I start researching for the next mayor service maintenance, and that is the 40k and 50k. As a Good Smart Consumer, I did call several places for Quote and here is what I found...... VW Vista Schumacher Volkswagen of North Palm Beach VW Gunther Ccoconut Creek Rick Case Volkswagen Weston, FL VW Gunther Ccoconut Ft.Lauderdale 40K \$ 639.95 \$724.00 \$750.00 \$852.81 \$755.00 50K \$ 200.00 \$215.00 \$135.21 \$398.00 Total = \$ 839.95 \$ 939.00 \$ 909.00 \$ 988.02 \$ 1,153.00 Not: When I called Schumacher, they only told me the price of the 40k maintenance with out that sounds very good. Just makes me wonder how many people did not receive the proper service. Later, TDIs. Love the TDI. The PDFs are very useful. Better in Word or Google Doc format, so can be easily marked on, but still. Question: Has anyone ever come across any sort of Google Doc format, so can be easily marked on, but still. that came with my owner's manual for a 2015 TDI Golf and put it in table format, is anyone interested?, I have it in Numbers format (though I can make it a PDF), I can put it on dropbox and share it (or PM someone that wants to "PDF" it and stick it with the other links?) Let me know. I am already getting a request to do 20K and 40K maintenance on a 2015 Golf so, any info would be appreciated. OOPS....what is numbers format? "Check ash loading according to manufacturer work procedure" does anyone have any information what exactly this is supposed to be? is the 14 jetta sedan the same as the 13? These maintenance schedule documents are great. However, I can't figure out the recommended interval for spark plug replacement on my 2011 JSW. My manual says 40,000 miles for "2.0 MPI and 2.5L only," but 60,000 for "2.0T only"). What is "MPI," "L," and "T"? I know mine is the CJAA motor, but how do I know which of the three flavors above is mine? Thanks in advance. These maintenance schedule documents are great However, I can't figure out the recommended interval for spark plug replacement on my 2011 JSW. My manual says 40,000 miles for "2.0 MPI and 2.5L only," but 60,000 for "2.0T only"). What is "MPI," "L," and "T"? I know mine is the CJAA motor, but how do I know which of the three flavors above is mine? Thanks in advance. That's a good joke right there Thanks, but I wasn't joking. Serious question. That's what we were afraid of. Do a google search for diesel spark plugs. That should help you find your answer & then you'll understand the joke comment. Aha, got it. It was even more a noob question than I was worried it was when I initially posted it. Why on earth do my manual and the maintenance schedules posted here refer to "Spark Plugs" when the motor doesn't even contain them? Very misleading, which mitigates my embarrassment slightly. I still would like to know about these other acronyms/codes (MPI, etc.), because now I want to know when I need to replace my glow plug -- 40K or 60K? EDIT: Ok, I think I understand. The maintenance schedules apply to gas engines AND diesels. Apologies to members and guests for cluttering the board with multiple posts dedicated to me learning how to read the maintenance schedules. NOLAJay Last edited: Nov 20, 2015 Apologies to members and guests for cluttering the board with multiple posts dedicated to me learning how to read the maintenance schedules. No apologies necessary, we were all diesel newbies once. VW only prints one owner's manual for all Jettas (or Passats, etc.), so it has to include information on diesel and gasoline powered cars. It certainly can get confusing. You are not the first to get confused about this, and you won't be the last either. Have Fun! Don Aha, got it. It was even more a noob question than I was worried it was when I initially posted it. Why on earth do my manual and the maintenance schedules posted here refer to "Spark Plugs" when the motor doesn't even contain them? Very misleading, which mitigates my embarrassment slightly. I love that perspective my friend... To answer your question, Unfortunately I didn't design these PDF's. I just took them from Vw and posted them here to help everyone. Otherwise there would be no mention of Spark Plugs and all that stuff that applies to gassers. In the earlier days, Vw made just one PDF per model as it saved time and money. The owners were expected to know what applied to their vehicles and figure out the rest. As of 2012, you can see Vw started making files that apply to each model and each engine. Of which I have only posted the TDI versions here, because hey... we are TDIclub. For everyone else... You can see I have updated the thread to include all the way through 2016 model years. now that I have access to the files once again. = ^) Page 4 NOLA, Welcome to the club my friend... = ^) Thanks. The easy-to-read, tabular maintenance schedules are a great resource. Now that my JSW is out of warranty, I'll be doing my own work whenever possible, and expect to be referring to the schedules and this forum regularly. With no Chilton's/Haynes/Bentley books available, TDIClub.com is invaluable. NOLAJay This is wonderful, thank you! Robert, I was looking for the 2015 Jetta TDI service intervals, but the PDF is not downloadable. I thought maybe the links were bad, so I went to the photo site, directly to your album, but still can't downloadable. I thought maybe the links were bad, so I went to the photo site, directly to your album, but still can't download it. It looks like Model Year 2015 Jetta TDI and Model Year 2015 Jetta TDI and Model Year 2015 Passat TDI are both "404- Not Found". Have Fun! Don Hmmm. That's weird. I will double check them on Monday when I get into work. Robert, I was looking for the 2015 Jetta TDI service intervals, but the PDF is not downloadable. I thought maybe the links were bad, so I went to the photo site, directly to your album, but still can't download it. Any thoughts? Thanks in advance! Tony Try this interactive guide, courtesy of Auburn VW . . . I've never been there but stumbled upon their website with this great guide! McSpiffy, Thanks, that helps. Tony Permissions

denied when trying to access files. Hi, When I try to access one of the lines in the original post I get the following error: You don't have permission to access /data/500/2014 Jetta and Sportwagen and they both worked for me. Hi, When I try to access /data/sourcess one of the lines in the original post I get the following error: You don't have permission to access /data/sourcess try to access one of the lines in the original post I get the following error: You don't have permission to access /data/500/2014 Jetta.pdf on this server Any idea on how to proceed? I do not know if this will help or not, but it is worth a try. Those documents are on the TDIClub picture server. Try clicking on the "Photos" link in the blue bar near the top of the screen on almost any page here at TDIClub. Then click on "login" link on the right side of the page. The user name and the password are the exact same username and the password are the exact same username and password are the exact same username might help if the picture server doesn't recognize you. Have Fun! Don Hi, When I try to access one of the lines in the original post I get the following error: You don't have permission to access /data/500/2014 Jetta.pdf on this server Any idea on how to proceed? If Don's suggestion does not work, try right click on the line and "save link as" then open it from your local drive. If it won't let you do that you may need to whitelist the sites forums.tdiclub.com and pics.tdiclub.com. Whitelist is the process of adding a name to a list or otherwise unblocking sites from ad/pop-up blockers. There may be an icon on the upper right of the browser for any blocking sites from ad/pop-up blockers. for the 2014 Beetle TDI other than for the convertible version? I assume it's the same, save for any maintenance necessary for the soft top. Also, the link for the convertible version? I assume it's the same, save for any maintenance necessary for the soft top. guide, courtesy of Auburn VW . . . I've never been there but stumbled upon their website with this great guide! I LIVE in Auburn, Washington! And this is the dealership Me and My Wife bought our 2015 Jetta TDI from. The other funny-NOT-is when I took it in around 2 mo. ago for the Part 1 of the settlement to get my Computer Flashed. As we were doing the paperwork before they took it out back, the service lady told me it had been around 5000 miles since my first year maint. (August of 2016) and that I was due for an Oil Change EVERY YEAR OR 10,000 miles. She said, 'well, it's there, and they buried it, you have to look to find it. I then said, Well, we paid for an extra 2 years of maintenance so as long as it's covered go ahead and do it. She said "Well, it's Not. You'll have to pay for it". At this point I'm ready to explode, I am not embellishing this at all to make it sound more dramatic. What a bunch of Bull F ing Sh*t! See, you really can't trust anybody anymore. They're all just liers. So that's my Auburn, Washington Volkswagen dealership story. Oh, and here's the punchline...... I actually DID find a 'note' buried in one of the maintenance books, and sure enough it was there.... "VW recommends for 'severe' driving (city) an Oil Change every 5000 miles" next to miles was a 'note' number. Found the note number and it says that recommendation applies to the Jetta 2015 Gasser models, Not the Diesel TDI. Flat out liers.......... the beave Well, I might have to eat the 'Liars' word, here's an update from this past tuesday: Started the TDI and got the 'Wrench' symbol and 5000 in the odometer. So, I figured 'ah, it is telling me to get an oil change'. And then my wife said something that made sense: 'You know when they flashed the computer with the new software, they probably upped the frequency of Oil Changes cause the engines working harder'. It makes sense. Although VW should have stated that to me/us. But they didn't. So my Auburn VW dealer was right, but they presented it to me the wrong way and I took it the wrong way. So, now it DOES look like they want you to get an Oil change every 5000 instead of once a year/10000 miles. I still love my 2015 Jetta!!! the beave Well, I might have to eat the 'Liars' word, here's an update from this past tuesday: Started the TDI and got the 'Wrench' symbol and 5000 in the odometer. So, I figured 'ah, it is telling me to get an oil change'. And then my wife said something that made sense: 'You know when they flashed the computer with the new software, they probably upped the frequency of Oil Changes cause the engines working harder'. It makes sense. Although VW should have stated that to me/us. But they didn't. So my Auburn VW dealer was right, but they presented it to me the wrong way and I took it the wrong way. So, now it DOES look like they want you to get an Oil change every 5000 instead of once a year/10000 miles. I still love my 2015 Jetta!!! the beave Maybe the "fix" has increased the post injection cycle which in turn increases the oil dilution. Sent from my Nexus 6P using Tapatalk They probably just reset the service reminder so they could fleece more money from customers on unnecessary oil changes. Yes but they hold the cards here. Remember our TDI's used a specific oil. If we decline and something goes south then guess what? It comes out to be \$80 more per year, again, the car is worth it. Beave Yes but they hold the cards here. Remember our TDI's used a specific oil. If we decline and something goes south then guess what? It comes out to be \$80 more per year, again, the car is worth it. car is worth it. Beave Yes, that specific oil is 507, and can be found quite easily. Even shipped to your doorstep. If they have truly changed the interval to 5k miles for warranty purposes, that's one thing. But I'm quite skeptical of that. This may be a dumb question. In the destructions for a 2015 Passat they want the air and snow filter replaced at 60k. Where is the snow filter ??? I have to snicker because I do not see winter/snow. This may be a dumb question. In the destructions for a 2015 Passat they want the air and snow filter ??? I have to snicker because I do not see winter/snow. Isn't that just a piece a fabric layered over the air filter? I think it's optional. Wonderful resources here at Freds TDI. Thanks guys! Ur awesome to do all that work for us. CHEERS!!! Thank you! I was looking for that chart. you seem resourceful.... case of beer? pm me the link or post here. all i can find is the 2017 tiguan tsi gasser for usa chart. you seem resourceful.... case of beer? pm me the link or post here. all i can find is the 2017 tiguan tsi gasser for usa chart. you seem resourceful.... case of beer? pm me the link or post here. all i can find is the 2017 tiguan tsi gasser for usa chart. itd be nice to confirm any differences. i'm in serious search for the 2017 tiquan tsi gasser for usa chart. you seem resourceful.... case of beer? pm me the link or post here. all i can find is the 2016 , which i'm sure might be identical, but itd be nice to confirm any differences. Case of beer?! Michigan craft brew? I'm pretty good with the ol' interweb, I'll have to take a look. Canadian VW Maintenance Schedule-Generic Thanks FixMyBug and others for posting the maintenance schedules. I found this site from VW Canada. It is not dealer specific and is generic for all of Canada. You select your year, model, engine type and current km. The site then shows you the next maintenance schedule which you can print. You can expand and view the maintenance schedules for future service too. Note, the website seems to take quite a few seconds to finish loading, you see part of the page then the part you need to select year, model etc. comes up a bit later. Other dealer's sites don't show the service price. I recently inherited a mk4 jetta tdi alh this year will little records. I want to keep regular maintenance on this and have only been able to find schedules that go to about 100k. I currently have 212k now Yeah refer to the link for service schedule. Check or have someone check the timing belt ASAP as if it breaks or anything it will be bad news bears.... Yeah I have that link. It only goes up to 105k. Do I just start over somewhere? Yeah I have that link. It only goes up to 105k. Do I just start over somewhere? 1.do the TB if not done yet, repeat every 60-70K 2 change fuel, air, oil filter + oil and keep changing oil every 8-10 K with rotella T6 or comparable, fuel filter every 20K, id do the air every 20K as well. 3. Clean intake manifold and EGR valve 4. Drain and / or clean the intercooler 5. Change transmission oil, repeat every 70K or so All of the other things like brakes, ball joints, control arms, etc. if needed Last edited: Oct 14, 2015 Great team of people couldn't do enough for us. We would recommend to anybody. Volksmaster Ltd (owner) - 2025-06-24 Hi thank you so much for the 5-Star review, John! First time using these guys and very impressedclear paperwork. Highly recommended Volksmaster Ltd (owner) - 2025-06-24 Hi John many thanks for your 5-Star review. We are pleased your happy with our levels of service Great work and great customer service Been to Volksmaster 3 times now, twice for a service and one time to replace a battery. All staff were fantastic especially the main technician or boss, explained things to me in a way that I could understand, even helped me out with non car related issues that I had. All the staff are easy to talk to even the reception staff. Would recommend even though the prices have gone up but still cheaper than main dealers who don't know what they're talking about. Will definitely return. Thanks. Very good experience and good service, the job is well done and the car looking like a new one again. Volksmaster Mobile Smart Repair (Owner) 2025-06-20 Thank you for taking the time to leave a 5-Star review, Tina! We appreciate the feedback Great service, and very knowledgeable! Volksmaster Ltd (owner) - 2025-06-20 Thank you so much for taking the time to leave a 5-Star review. We appreciate the feedback! Great service, and very knowledgeable! Volksmaster Ltd (owner) - 2025-06-20 Thank you so much for taking the time to leave a 5-Star review. We appreciate the feedback! Great service, and very knowledgeable! Volksmaster Ltd (owner) - 2025-06-20 Thank you so much for taking the time to leave a 5-Star review. We appreciate the feedback! Great service, and very knowledgeable! Volksmaster Ltd (owner) - 2025-06-20 Thank you so much for taking the time to leave a 5-Star review. We appreciate the feedback! Great service, and very knowledgeable! Volksmaster Ltd (owner) - 2025-06-20 Thank you so much for taking the time to leave a 5-Star review. We appreciate the feedback! Great service, and very knowledgeable! Volksmaster Ltd (owner) - 2025-06-20 Thank you so much for taking the time to leave a 5-Star review. We appreciate the feedback! Great service, and very knowledgeable! Volksmaster Ltd (owner) - 2025-06-20 Thank you so much for taking the time to leave a 5-Star review. We appreciate the feedback! Great service, and very knowledgeable! Volksmaster Ltd (owner) - 2025-06-20 Thank you so much for taking the time to leave a 5-Star review. We appreciate the feedback is a feedback with the time to leave a 5-Star review. We appreciate the feedback is a reasonable priceFriendly and helpful staff Volksmaster LTD (owner) - 2025-06-19 Hi John thanks so much for taking the time to leave us a 5-Star review. We are pleased you were happy with the service provided I popped in for some VW advice and spoke with Callum and Olivia, they could not have been any friendlier or helpful and I would definitely recommend this branch in HEYWOOD to anyone. Many thanks Keith. Volksmaster Ltd (owner) - 2025-06-17 Many thanks for taking the time to leave us a 5-Star review and feedback Keith Easy to get a slot, lovely staff, work carried out same day. Many thanks for taking the time to leave this feedback and 5-Star review. We appreciate it loads The colour of the area repaired is slightly darker than the rest of the car. Also, the surface of part of this area is rough and not as smooth as the counter part of the images of the repair and cannot see any issue? You paid in full and seemed to be happy without complaint.. could you contact us if there is still an issue please? Thank you Great garage. Great communication and fast turn around. Even cleaned my van. Excellent Took my BMW to these guys a little while back and initially thought the service was great. That was until the manager promised me a reasonable price to service my gearbox. After only 3 weeks, the leak has returned way worse and he billed me 3x the initial price he agreed on. He said everything was included then started quoting me seperately for diagnosis and all sorts. Took it to a back street garage and he charged me half the original price l agreed on with the manager at this establishment and the problem has actually been taken care of now. Avoid these guys unless you want to be completely ripped off and blindsided. Volksmaster LTD (owner) - 2025-06-13 Hi Danny, We have checked our records and cannot find a booking that relates to your complaint? Could you contact us so we can discuss further? We are not sure what happened exactly as you state it was a while back and we cannot find a record of this. Please note, a back street garage is always going to be the cheapest option due to them having smaller overheads and typically fitting cheaper parts. We offer a dealer level service at a fraction of the dealers cost. I recently got my cambelt and waterpump replacement done, everyone at volksmaster were brilliant. No issues car was picked up and the job got done earlier than expected. Volksmaster LTD (owner) - 2025-06-10 Hi Abdul, thanks so much for the 5-Star review and feedback! We really appreciate the support! Professional, courteous and friendly from all the staff, what more could you ask for, always an excellent customer experience and a shout out to Vicky, who looked after me. Highly recommended Volksmaster LTD (owner) - 2024-06-13 Always first time but we keep trying to give a great customer experiance. Brilliant service quick and prompt. Professional service Volksmaster LTD (owner) - 2025-06-03 Many thanks for your 5-Star review, Paresh! Volksmaster Bury - Excellent Customer Experience. Whenever I visit I get looked after but it is the same for everyone else who comes in. I cannot recommend highly enough. A special shout out to Vicky, thanks for the brew. Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review, Nicholas! Very good Service, reasonable price and great communication Volksmaster LTD (owner) - 2025-05-30 Thank you for the 5-Star review and feedback Christopher! Great service, reasonable price and great communication Volksmaster LTD (owner) - 2025-05-30 Thank you for the 5-Star review and feedback Christopher! Great service, reasonable price and great communication Volksmaster LTD (owner) - 2025-05-30 Thank you for the 5-Star review and feedback Christopher! (owner) - 2025-05-30 Thank you Andrew for the amazing feedback and 5-Star review! Great friendly service, 2 tyres replaced in an hour Car in for MOT failed and was told £685 all in to fix and pass. Husband gets there today and told its now £810 no prior phonecall to explain why the price had gone up. Very unprofessional and daylight robbery. Used this garage in the past had no problem, always fair and professional. Now it's gone a bigger branch it's lost that personal touch. Will never use again. Volksmaster Ltd (owner) - 2025-05-30 Hi Emma, really sorry to hear of the issues you faced. I have been advised by the branch that they or the supplier made a mistake quoting the incorrect part. This was noticed and the guote changed. Unfortunately, I am aware that this was not communicated to you and for this I would like to extend our sincere apologies. I have been made aware that the branch are refunding the difference. I am sorry that you feel we are unprofessional and that we robbed you but I can ensure that this is not the case. Human error occured and we have done everything possible to put this right for you. The service was efficient and excellent. Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much for the 5-Star review and feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much feedback! Very good service, they got me going asap and even cleaned the car! Volksmaster Ltd (owner) - 2025-05-30 Thanks so much feedback! Very got me got 2025-05-27 Thank you for your 5-Star review! We really do appreciate the support Booked in about an EPC warning light that came up on my cupra, they found the issue, ordered and replaced the part same day. Great customer service throughout and it was done in a very timely manner, thanks a lot. Garage was ace in completing MOT, was done very quick and even fitted me in when booked into the wrong centre. Lovely staff. Professional. Excellent service, great job can't see any marks at all looks like brand new, had scuffs and scratches removed. 100% recommend even my dad passed by and is booking his car in. Volksmaster Mobile Smart Repair (Owner) - 2025-05-27 Hi Tracey, thank you so much for taking the time to leave this amazing feedback and 5-Star review! We are pleased that you were happy with the service we provided and appreciate your support. This is my 3rd visit, as my car needs some TLC. It's like going to a main dealer without the hike in price. Always using OEM Volkswagen parts makes a difference, 5 Stars from me. Volksmaster LTD (owner) - 2025-05-23 Hi Martin, we are really pleased you are happy with the services without the crazy pricing structure and as you say, we only use good quality OEM parts. Thanks so much for the feedback and 5-Stars! Thanks Vicki on reception for a wonderful service. Car service d quickly Great customer service. Very professional and quick. Leanne was very helpful and kind. I highly recommend these quys. Fantastic service as always Cat and ... Fantastic service as always Cat and ... Fantastic service as always Cat and end quick. found that the front arms needed to be changed this was all done in a timely manner and no disruption to my day providing me with a courtesy car. Quick diagnosis and repair, kept informed with updates on the fault and repair. Valeted car afterwards too. Volksmaster Van Centre (owner) - 2025-05-22 Thanks Gareth for the 5-Star review and feedback Great service ad ever from Vicky & Steve. Great customer service and value for money. It's so reassuring to be able to use a garage that you can trust and is always consistent with the service we provide. A Garage you Can Trust Great service ad ever from Vicky & Steve. Great customer service and value for money. It's so reassuring to be able to use a garage that you can trust and is always consistent with the quality of service it provides. Brilliant business, friendly staff, I would highly recommend them. Lovely service, great people, I had Leanne dealing with me and she was super nice and super helpful. 100% recommend!! Volksmaster LTD (owner) - 2025-05-22 Thanks so much for your 5-Star review! Leanne will be over the moon with the feedback I have been going to this garage for... I have been going to this garage for more than 20 years, and the service is excellent. Even at short notice they will fit you in when you have an emergency, so you can keep moving. Always a great experience, thankyou Beverley This is the second year, for service and MOT, outstanding customer service and MOT, outstanding customer service and mot feelback. and 5-Stars David! We hope to see you again next year for your MOT Great service from the garage Volksmaster LTD (owner) - 2025-05-21 Thanks Jack for taking the time to leave a 5-Star review. I have passed your feedback onto Leanne and her manager Dealt with Leanne regarding Aircon recharge. All good, dropped car off at 08:00 and phone call at 10:30 to advise ready for collection. Great Service. Love this garage, have used for a few years now for MOT/Service, always get a lovely welcome from the staff and happy with the price which I think is very reasonable for top job, finding a garage you feel you can trust with your pride and joy isn't easy but I always feel happy leaving my car with them, would highly recommend. Volksmaster Ltd (owner) - 2025-05-21 Hi Anita, thank you so much for the feedback and 5-Stars We are pleased to have earned your trust and will always ensure we deliver exceptional customer service through trust and honesty as well as being competitive with pricing. We really do appreciate your support My T5 van had full service and timing belt changed. All work carried out expertly, on time, and for a reasonable price. Easy to book and the appointment made was within the week. Check in and pick up was all no drama. Van is running as sweet as a nut. Excellent - I would recommend. Volksmaster Van Centre (owner) - 2025 and the appointment made was within the week. 05-20 Many thanks for the amazing feedback and 5-Star review! We are pleased to have carried out the work to your T5 Kat gave exceptional customer service and talked me through all the car issues as well as a breakdown in price & next steps. Volksmaster LTD (owner) - 2025-05-20 Many thanks for the 5-Star review Riyadur! I have passed your feedback onto Kat and her manager in the branch I had issues with my car that a number of garages couldn't locate. On a recommendation I went to VolksMaster. OMG I can't believe I've only just found this place. They were professional and friendly from the off set. The admin ladies were polite and knowledgeable and the garage found the issue and sorted it no problem. I did my first big journey (270 miles) on Saturday and my car worked like it was brand new. I highly recommend this garage. They know their stuff and are polite, friendly and down to earth. I will definitely be using them again in the future. Volksmaster LTD (owner) - 2025-05-20 Hi Michelle Wow what a great review! Thank you so much for taking the time to leave this feedback. I have passed onto the staff in the branch, they will be over the moon. We are really pleased to have sorted the issues Great experience from booking in car, to collection. Reception staff were both excellent, friendly and helpful, and car inspection done promptly and methodically, with advisories to consider. Would heartily recommend. Clearly a busy business too, which tells its own positive story. Great team. Leanne looked after me and got the car done quicker than expected. Very friendly and quotes cheaper than many other places. Volksmaster LTD (owner) - 2025-05-16 Thank you so much for the 5-Star review and phenomenal feedback. I have passed your comments onto Leanne and her manager Brilliant Service all the time Brilliant Service and professional 100% satisfactory. Volksmaster Ltd (owner) - 2024-06-16 Great comments and feedback Jason and thank you for taking the time to review volksmaster fitted me next day at their van garage. As always the customer service and the way they do business was excellent. Quotes are emailed quickly and clear. I thought i needed all my brakes done but after inspection they confirmed I only needed the front. Great job and the car was left clean and tidy. I have used Volksmaster since I purchased my VW and dont need or want to go anywhere else. Great customer service from Leanne and a quick MOT Excellent service as always. Thanks Leanne. 4 wheel alignment done well as expected at a fair price. They are always busy, for good reason, so expect some delays for jobs overrunning and knock on effect. 4 new tyres on our 40 (!) year old VW via BlackCircles- had great service from Volksmaster Van centre. Job done quickly & all the staff were friendly & efficient. Very impressed - booked in next week for an MOT. Had the haldex oil change and pump service sand can honestly say very impressed. Arrived at the agreed time to be greeted the by friendly and courteous staff. The service was dealt with quickly and effectively. Staff very knowledgeable and service reasonably priced .Would definitely recommend them again. Volksmaster Ltd (owner) - 2025-05-16 Hi Leon, many thanks for the outstanding feedback and 5-Star review, we appreciate the support and hope to see you again for your servicing needs Booked my car in for MOT. Got an appointment for the following day and MOT was completed within the hour. Very friendly got the work done was done when they said would be done and car is running perfectly now thanks would recommend Volksmaster Ltd (owner) - 2025-05-15 Thank you so much for the feedback and 5-Star review, Joanne! We really appreciate it Leanne has been brilliant xx she has offered me the best and honest services for my car. Volksmaster LTD (owner) -2025-05-14 Many thanks for your 5-Star review and feedback. I have passed your comments onto Leanne will be over the moon Brilliant service quick and easy staff lovely Volksmaster Van Centre (owner) - 2025-05-14 Many thanks for your 5-Star review and feedback. Jade! We appreciate the support Replacing old for new parts when not worn out is a joke.Just an update wheel bearings are still ok 10.000 later after you said they needed replacement your tech at your garage disgusting. Volksmaster Van Centre (owner) - 2024-08-14 Hi RTG,We are disappointed to find that you were not happy with our services and would appreciate the opportunity to resolve the issue for you. Please email us at customerservices@volksmasterltd.co.uk so we can have a look into this.We agree, replacing parts that do not require replacement is dishonest and generally bad practice but this is not something we do. We pride ourselves on our honesty and accountability and feel this review is unfair. John Paul the Technician I can give him 5 star he knows what's he's doing excellent job 3 wheels refurbished not taking that long at least 1hr. 30 minutes actually less than that. The company itself they have good customer service , very friendly and fit me in last minute Happy with the service and cost however... Happy with the service and cost however was told to arrive at 11 for MOT and new tyres then told my car wouldn't be ready to collect till 5. I did explain I had to collect my daughter at 3.30 and they did have my car done by 3. The lady on reception seemed stressed out and was rude at times. Did ask for a quote for a job to be done on my sisters car and was told by the receptionist she can't give me a quote today and would contact me in a few days however hasn't. Phoned another branch and got the quote over the phone. Overall I was happy with the cost and service it's the receptionist that lets it down. This was my second visit to Volksmaster This was my second visit to Volksmaster. They looked at the car on two occasions without any appointment, then booked me in to have the work done. The last visit took 30 mins and I waited for the car. Very helpful people, I will be using them in the future for my servicing. Thanks. All work was done, very professional. Thanks guys. Volksmaster Ltd (owner) 2025-05-12 Many thanks for the 5-Star review and amazing feedback Very friendly and approachable staff. Explained the potentially remedy the fault. Highly recommend them. Just got my car diagnostic done found the fault. Thank you Volksmaster Heywood Volksmaster Ltd (owner) - 2025-05-09 Thank you Mukhtar for the amazing feedback and 5-star review! Great service from Vicky and the team at Volksmaster Bury!Whilst my car needed a wheel alignment. I've been to Volksmaster before so decided to take it to them to have the work done, upon checking Volksmaster were happy to report a wheel alignment wasn't needed, saving me £100.Great honest service! Volksmaster LTD (owner) - 2025-05-09 Hi Martin, many thanks for the 5-Star review and amazing feedback. reason people call them "main stealers" hahaThanks again! Sound groups of People super helpful would definitely recommend. Bret give me a run down on all the times and dates they give great customer service couldn't recommend enough Volksmaster Van Centre (owner) - 2025-05-09 Many thanks Aaron for the feedback and 5-Star review. I have passed your feedback onto Zak and Brett Wonderful service probably the best in town. Friendly staff always go extra mile. Danny is the best Volkmaster here. Definitely recommend everyone to come and have their service. Volksmaster LTD (owner) - 2025-05-08 Hi Imran, many thanks for taking the time to leave us a 5-Star review and this glowing feedback! We really do appreciate the feedback and your custom. I have passed your comments onto Danny, he will be over the moon! They were brilliant start to finish they picked my car up for a cost and returned it same day with new heater matrix cannot fault this company highly be over the moon! recommend Volksmaster LTD (owner) - 2025-05-07 Hi John, many thanks for the 5-Star review and amazing feedback! Take care! Well recommend very experienced in what they do second time back well happy for them to work on my car thanks team for all the help Fantastic service even cleaned the van, would recommend coming here for your vwhicle requirements First time using Volksmaster and will definitely use them again. Job done quickly at reasonable price. All staff are very pleasant to talk to and very efficient. As always can't fault this place, I use Volksmaster for all family cars whether just out of warranty or needing some real age related work done they are well priced with excellent service. Washed my car without asking and damaged the ceramic coating...cost to repair £700.Wouldn't admit liability at all...piss poor avoid. Volksmaster LTD (owner) - 2025-05-01 Thank you for your 5-Star review and feedback! Wow, it was my side door! This time which had for some reason gone out of alignment with the rest of the vehicle, but a trip up to Volksmaster and it was all sorted. To my amazement without charge! As a good will gesture, well thanks everyone at Hollinsroad, you are all so nice. I'm so glad I found this garage in my time of need! A+ 5 stars and the rest. Jonathan! I'll hopefully see you for the next service and mot. But they do say things come in threes! Volksmaster Van Centre (owner) - 2025-04-30 Hi Jonathan, we really do appreciate the feedback. Really pleased your happy with the service and workmanship ship! Thoroughly impressed! Very informative and helpful lady front of house! And all of these things make for a great experience Can't be more pleased, very professional job by a very professional job by a very big thank you. ... Volksmaster Mobile Smart Repair (Owner) - 2025-04-29 Thank you Richard for your 5-Star review and amazing feedback. We appreciate your custom and ur review whole heartedly! Great service as always. I've brought my car here for service and MoT for the last three years, communication before, during and after all brilliant. Thanks to Leanne and team at Volksmaster LTD (owner) - 2025-04-30 Hi Rhys many thanks for your 5-Star review! We appreciate your feedback A big thankyou to all at volksmaster, moved to the area last year and have used volksmaster several times since, Got nothing but praise for them 1st class service from the warm welcome at reception to quality of work and pricing. I'm a sameday courier and my service light comes on every 6/8 weeks out of the blue and volksmaster allways do their best to fit me in short notice not only with servicing but short notice maintenance too, also been every bit as helpful on our daily vehicles too. Volksmaster LTD (owner) - 2025-04-29 Hi Paul, many thanks for taking the time to leave us a 5-Star review! We really do appreciate your custom as well as your feedback! Took our car for an MOT, really happy with the service! Volksmaster Ltd (owner) - 2025-04-30 Hi Beth thank you for your 5-Star review! We appreciate the feedback! The right place to sorter car issues! Great services. Esmeralding at first but soon rectified Would recommend this company Excellent service !!Polite, helpful, professional ! Really helpful and friendly staff. Always try to get the best deals for you and assist with any issues. They have been my garage of choice for a few years now and will definitely staff. Always try to get the best deals for you and assist with any issues. They have been my garage of choice for a few years now and will definitely staff. for the 5-Star review and your feedback! Vicky was brilliant.. very helpful. Volksmaster LTD (owner) - 2025-04-25 Thank you for your 5-Star review, Carol! Vicky is a credit to us and I have passed your feedback onto her and her manager, she will be over the moon I took my Skoda Superb in a few weeks ago after I started getting an engine management light and the engine kept going into limp mode. I was told that after a diagnostic, a smoke test might be needed to find out what the problem. It turned out to be a faulty PCV value and so a smoke test was unnecessary. They replaced the part with a new one and the car was ready the next day. I was glad to find Volksmaster and recommend them as they were able to identify the problem and fix it quickly at short notice. I will definitely use them again . Volksmaster LTD (owner) - 2025-04-24 Thank you Chris, for taking the time to leave us this outstanding feedback as well as a 5-Star review! We are pleased to have repaired your vehicle and got you back on the road! The guys were a great help and assistance, Freindly advice and service. Recommended. Volksmaster LtD (owner) - 2025-04-24 Thanks Kevin for taking the time to leave this amazing feedback and 5-Star review. Many thanks Andrew, for taking the time to leave us a 5-Star review! Following a friend's recommendation, I took my Audi to Volksmaster in Bury for the first time. Vicky in the office was professional and friendly. The necessary work and associated costs were clearly explained beforehand. Very guick turnround. I would recommend this garage. Excellent service Excellent service, wonderful staff. Took my A1 to have the brakes checked. Friendly staff, car was well taken care of. Will definitely use again. As always first rate service and customer care. I find them honest and trustworthy. Yasmin and Vicky give a professional welcome to customers and provide reliable knowledgeable service. I had a stressful situation which was handled brilliantly. Having a car break down miles away from home and knowing I could rely on them to give good advice was invaluable. I'd recommend! Had a knowing I could rely on them to give good advice was invaluable. I'd recommend! Had a knowledgeable service. passenger side wheel nuts up. They had been left loose since February after another garage had replaced my front wishbones!! Second time using Volksmaster Heywood & yet again they've delivered a solid 10/10. Repairs completed on time & worked in harmony with my vehicles warranty company. Thanks guys! Excellent service provided with fantastic customer service from Vicky. Car required a new tyre, which was ordered and fitted the same day. Would highly recommend. Excellent service, all the staff handled it like legends and came to a resolution, will defo be going back and would recommend to others. The two girls on reception especially... The two girls on reception especially Liv was so lovely and made me feel welcome..my car was done the next day.great price very happy with my experience Official Response - 2025-04-15 Many thanks for the 5-Star review, Amanda! I have passed your feedback onto Liv in the front desk Top Workshop. Friendly and efficient staff, work carried out within the time stated and exactly as quoted. Would recommend to anyone looking for a professional service again quick diagnosis by very knowledgeable staff job completion in very quick time highly recommend Nice customer service. Quick and very well looked after definitely recommend to use. Really good experience, polite, efficient, Very reasonable pricing and didn't try to sell me something I didn't need. They even cleaned it before Handing it back over, fantastic service! Thank you! Volksmaster Ltd (owner) - 2025-04-15 Many thanks Mark for the 5-Star review! We really do appreciate the feedback! Got my Car Serviced and a MOT.I certainly would recommend.without any hesitation, friendly and helpful.Will use this company in future. Amazing 5 star service. Issue ongoing for months and sorted same day. Vicky was very informative every step of the way. Volksmaster LTD (owner) - 2025-04-15 Hi Joe, thank you for the 5-Star review! We really do appreciate it and Vicky is over the moon with your feedback I recommend this company they are fantastic. I had a scratch removed from my car. The paint wasn't right so I called up to tell them. Mike and the team went out of their way to respray the car and fix the problem. The way the issue was ... Volksmaster Mobile Smart Repair (Owner) - 2025-04-11 Hi Pamela, Many thanks for the 5-Star review! We really do appreciate the honest feedback. Apologies for the issues and I'm glad we were able to put things right promptly Fantastic service from the whole team. Had problems from a different garage who fitted wrong parts and these guys help to fix it all. Very please with the work and I be using the going forward. Customer service is fantastic as well. Thanks guys Very friendly. Kept me well informed, very polite and helpful. Thanks you Volksmaster Van Centre (owner) - 2025-04-30 Thank you Bernice for the 5-Star review and kind comments Another great job by the Team and... Another great job by the Team and Volksmaster Very good service would highly recommend Response from the owner - 2025-04-07 Many thanks for the 5-Star review! Friendly professional service...competitive rate....Q8 Audi Fantastic service. Leanne was police. knowledgeable and understanding of customer needs. Would definitely recommend. Disappointing Experience - Not Worth the Visit I visited this garage specifically asking them to check over a cam belt that had recently been replaced by another garage. I clearly explained that I wanted a physical inspection to ensure everything was in order. Instead, all they did was plug in a diagnostic scanner and check the engine bay — something I had already done myself and mentioned to them beforehand. There was no real inspection of the cam belt as requested, yet I was still charged £60 for essentially repeating what I already knew. It felt like a waste of time and money. I expected a more thorough and customer-focused service. Response from the owner - 2025-04-07 Hi Alam, regarding the cam-belt check and diagnostic test (£60), our dealer-level (Odis) diagnostic scan found no fault codes. Typically, timing issues show a "Camshaft position" error, which wasn't present. We also checked for leaks and misfires, and everything was clear. You mentioned your friend deleted codes before bringing the car to us, which wasn't something we were aware of. Our thorough diagnostic process using specialist equipment and experience differs significantly from a basic code reader. For £60, we perform a diagnostic scan and a focused inspection, not a component strip-down. Our findings didn't indicate a need for further, more expensive investigations. We prioritise honest assessments and avoid unnecessary charges to our customers. This is why our customers trust us. You also left this review on Trustpilot, we understand your frustrations but feel they should be aimed towards whoever did the cam-belt job on your car. Unsure why you would take it out on us over a £60 diagnostic. Speak to the garage that you feel did a bad job of your cam-belt. Fiat Panda issues This review is on behalf of my friend. She had a serious problem with her Fiat Panda issues This review is on behalf of my friend. She had a serious problem with her Fiat Panda issues This review is on behalf of my friend. the car wash guy] were professional friendly knowledgeable and they couldn't be more helpful that included chauffeured to a dental appointment and returning to this garage. Well done and thanks Volksmaster. Better than VW main dealer! Great service as always. Thank you! Official Response - 2025-04-07 Hi Rafal, we aim to give a dealer level service but with a personal touch to it. We are really pleased you feel this way. Thank you so much! Disappointing Experience - Not Worth the Visit I visited this garage specifically asking them to check over a cam belt that had recently been replaced by another garage. I clearly explained that I wanted a physical inspection to ensure everything was in order. Instead, all they did was plug in a diagnostic scanner and check the NJB — something I had already done myself and mentioned to them beforehand. There was no real inspection of the cam belt as requested, yet I was still charged £16 for essentially repeating what I already knew. It felt like a waste of time and money. I expected a more thorough and customer-focused service. Official Response - 2025-04-07 Hi Alam, regarding the cam-belt check and diagnostic test (£60), our dealer-level (Odis) diagnostic scan found no fault codes. Typically, and customer-focused service. timing issues show a "Camshaft position" error, which wasn't present. We also checked for leaks and misfires, and everything was clear. You mentioned your friend deleted codes before bringing the car to us, which wasn't something we were aware of. Our thorough diagnostic process using specialist equipment and experience differs significantly from a basic code reader. For £60, we perform a diagnostic scan and a focused inspection, not a component strip-down. Our findings didn't indicate a need for further, more expensive investigations. We prioritise honest assessments and avoid unnecessary charges to our customers trust us. Google, we understand your frustrations but feel they should be aimed towards whoever did the cam-belt job on your car. Unsure why you would take it out on us over a £60 diagnostic. Speak to the garage that you feel did a bad job of your car. Unsure why you would take it out on us over a £60 diagnostic. not need to worry! From the initial call to do the book in, to the reception staff, the foreman and mechanics! Everyone was brilliant in every way. I'm hopeful we can get the issue as everyone there was obviously very experienced, pleasant and knowledgeable !' Many thanks jonathan. Ps looking forward to using you a lot more with my cars. As the owner of a new 2003 VW Jetta TDI Wagon, I plan on creating a logbook with my maintenance/repairs. In this logbook I would like to place a list of routine maintenance scheduled items. From postings on the tdiclub website I have compiled the following: Service Requirements for a 2003 A4 VW Jetta TDI - Every 10k Miles Synthetic 5W-40 Oil and Filter, also Drain Condensation from Fuel Filter - Every 20K Miles Fuel Filter - Every 2 years bleed and replace Brake Fluid - Every 80,000 miles Timing Belt - Anything else while doing the Timing Belt? Am I missing anything? As the owner of a new 2003 VW Jetta TDI Wagon, I plan on creating a logbook with my maintenance/repairs. Do you already have a logbook made? I had the same ideas, I have posted some photos of mine on webshots, which can be viewed here. I also have oil analysis results in there, but I don't have a picture of that yet. Good luck! Am I missing anything? There are some inspection items listed in the owner's manual and service manual. Obviously, adjust, repair, or replace as needed if the inspection shows something wrong. All, I found this VW stealer listing their service schedule at the following website. I thought you all would enjoy their timeline and prices: Stealers TDI Maintenance Schedule Is the radiator fluid OK until 80k, and I change the water pump at the same time as the timing belt? I have a 5-Speed; does the transmission fluid ever need to be changed? When should the Air Filter be replaced? Does the 2003 TDI Jetta also have the Snow Screen, and if so how often should it be checked? Thanks for everyone help and feedback in advance. Flash9: I'm curious as to where that dealer thinks he's gonna find spark plugs in your TDI. As the owner of a new 2003 VW Jetta TDI Wagon, I plan on creating a logbook with my maintenance/repairs. In this logbook I would like to place a list of routine maintenance scheduled items. From postings on the tdiclub website I have compiled the following: Service Requirements for a 2003 A4 VW Jetta TDI - Every 10k Miles Synthetic 5W-40 Oil and Filter, also Drain Condensation from Fuel Filter - Every 20K Miles Fuel Filter - Every 2 years bleed and replace Brake Fluid - Every 80,000 miles Timing Belt - Anything? __. I would add the "break-in" oil change at 5K miles, too (the timetable is first oil change at 5K, then oil change and service at 10K, then every 10K after, as your list reflects). I would also check your manual for info on the timing belt change -- hasn't it been extended to 100K, I agree that it's a good idea to include a waterpump with the timing belt change. __. I'd also add routine checks for the snow screen and the scheduled changes for the air filter and cabin/pollen/air conditioner filter. Bruce Henderson, S Coastal NC Um, just in my experience, I would add lube the door/trunk/hood hinges at every 10k oil change. I WD-40 one time, and then spray white lithium grease in the next. They have seemed to work well together in keeping everything very smooth after 153,000 miles and 3 years. Tire rotation at oil change? Or sooner? Tire rotation at oil change? Or what I needed. Thank you TDI Maintenance Schedule - Tire Rotation __. Just did the second rotation (~32K miles -- first one that I did myself). __. I got a deep 17 socket. It's not hard to do yourself but I was *amazed* at how little torque it takes to tighten the lug bolts. I'm not sure exactly how precise it is to check torques this way, but I used the torque wrench to check the torque wrench to snug them up, then used the torque wrench. It was surprising how little torque it took to get them tighened to spec. (I was used to 15 years of changing the huge lugs on Land Rovers - this is *way* different from that!) . No question that some goon with a air ratchet is going to really tear these babies up if you don't warn him real good. TDI Maintenance Schedule - Tire Rotation --> Here