

If your Chromebook has a touchscreen, here are some actions you can take on it: Click: Tap where you want to click. Right-click: Touch and hold where you want to right, or left. Go to a previous page on your browser: To go back, swipe your finger from left to right. To go forward, swipe from right to left. Zoom in or out: Touch and hold an area with 2 fingers. To zoom out, pinch them together. Show your row of apps on the screen. Hide your open windows on the screen. Show your row of apps (shelf): Long press on the screen. Hide your open windows on the screen. screen, drag an app to the left or right to use it next to another app. Open and close windows and tabs Open a new window. Then swipe down on a window to close it. Reopen a window or tab you closed: At the top, next to a tab, tap and hold. Select Reopen closed tab. See two windows at the same time From the top of the screen. Tap the other window you want to use. To adjust the sizes of the two windows, drag the line at the center of the split screen. To remove split screen, drag the line at the center of the split screen. To remove split screen, drag the line at the center of the split screen to either side. theres a webpage you always want open, like your email, you can make that tab easy to find by pinning it. Reorder tabs within the same window: Drag the tab away from the window. Move a tab into a new window: Brow the tab, drag your finger down to split the tab into a new window. Then, from the top of the new window, drag the tab over the window you want to add it to. When you release the tab, it merges with the existing window. Move a tab from one split screen window to another: When in split screen, drag the tab away from the window and over to the other half of the screen. It can be added to an existing Chrome window, or become the new split screen window. Pin a tab in place: Tap and hold the tab you want to pin to see the menu. Select Pin tab. Pinned tabs appear on the left side of your browser window, and are smaller. Fix touchscreen problems If your touchscreen isn't working, try these steps. Test after each step to see whether your touchscreen works. If these steps don't fix the problem, contact your Chromebook manufacturer. Post to the help community Get answers from community members Share copy and redistribute the material in any medium or format for any purpose, even commencially. Adapt remix, transform, and build upon the material for any purpose, even commercially. The licenser cannot revoke these freedoms as long as you follow the license terms. Attribution You must give appropriate credit, provide a link to the licenser endorses you or your use. ShareAlike If you remix, transform, or build upon the material, you must distribute your contributions under the same license as the original. No additional restrict others from doing anything the license permits. You do not have to comply with the license for elements of the material in the public domain or where your use is permitted by an applicable exception or limitation . No warranties are given. The license may not give you all of the permissions necessary for your intended use. For example, other rights such as publicity, privacy, or moral rights may limit how you use the material. Hi @Sarah . Welcome to The HP Support Community. Thank you for posting your query, I will be glad to help you. I understand you are facing an issue with the touchscreen on your HP Chromebook x360 - 14b-ca0011nl isn't working despite a factory reset, the issue could be hardware-related or due to a deeper system configuration problem. Here's a troubleshooting guide to help resolve the problem: 1. Check for Software Updates Open your Chromebook. Go to Settings > About Chromebook. 2. Test the Touchscreen in Recovery Mode Turn off your Chromebook. 2. Test the Touchscreen in Recovery Mode. Once in Recovery Mode, check if the touchscreen responds. If it works, the issue might be with Chrome OS settings. If it doesn't, the issue is likely hardware-related. 3. Powerwash: Go to Settings > Advanced > Reset settings > Powerwash. If the problem persists, enable Developer Mode: Turn off your Chromebook. Press Esc + Refresh () and the Power button. When the recovery screen appears, press Ctrl + D and follow the instructions. Enabling Developer Mode might reset deeper system configurations, which could resolve the issue.4. Check Internal Touchscreen Settings Open the Chrome browser and type:chrome://flags/#ash-debug-shortcuts Enable the ash-debug-shortcuts option. Use the debug shortcuts to test touchscreen functionality.5. Perform a Hardware Diagnostic Test Turn off your Chromebook. Press Esc + Refresh () and the Power button to access diagnostics. Select Test Touchscreen if available. If your Chromebook doesn't support diagnostics, use external HP diagnostic tools.6. Inspect for Physical or Hardware Damage Ensure the screen is clean and free from debris. Gently clean the touchscreen with a soft, lint-free cloth. Check for cracks or visible damage that might affect touch response.7. Hard Reset Your Chromebook Turn off your Chromebook. Press and hold Refresh () and tap the Power button. Release the Refresh button when your Chromebook boots up.I hope this helps. Take care and have a good day. Please click Accepted Solutionif you feel my post solved your issue, it will help others find the solution. Click theKudos/Thumbs Up"on the bottom right to say Thanks for helping! A GayathriHP Support Community Administrator. When your Chromebook touchscreen stops working, it could be as simple as a dirty screen, but certain software and system settings can affect how the touchscreen on a Chromebook. In most cases, you can fix the touchscreen on your Chromebook yourself. Follow these steps in order, testing the screen after each one to see if it works: Restart the Chromebook, which you should also try if a normal restart doesn't fix the touchscreen. Clean the screen Shut down your Chromebook, and thoroughly clean the screen using a lint-free cloth. The steps are similar to cleaning the screen if it has any liquid on it. If the screen is filthy, you can use a cleaning solution specifically designed for LCD screens and a microfiber cloth. Use as little liquid as possible, and don't drip on the keyboard or allow the cleaning solution to run down behind the screen. Finish up by completely drying the screen with another microfiber cloth. Never use any cleaning product that includes ammonia, ethyl alcohol, acetone, or anything else that isn't designed for use with Chromebook touchscreen s. Clean and dry your touchscreen again, make sure the touchscreen isn't off. Chromebooks have the option to toggle the touchscreen on and off. If you accidentally do this, the screen will stop responding to your touch until it's turned back on. To activate the Chromebook touchscreen toggle, press Search + Shift + T.You might need to enable Debugging keyboard shortcuts. Update the Chromebook. The latest version of Chrome OS includes fixes for all known software bugs, one of which could be contributing to the touchscreen not working. Reset your Chromebook to factory settings. This process, called powerwashing, will remove all local data, so make sure you've backed up any local files to your Google Drive. If your touchscreen still isnt working even after a full powerwash, contacting the manufacturer or bringing your Chromebook to a professional for repairs might be a good idea. A technician is best equipped to deal with this sort of hardware issue. If your touchscreen is working, but it acts up by registering touches in the wrong place, thats usually a sign of a hardware problem, too. So, in both cases, its likely something related to the physical components of your device. Chromebook touchscreens stop working: Software problems: Most Chromebook software issues can be resolved through a restart or a factory reset.Dirt or debris on the screen: If the screen is dirty, the touchscreen functionality may not work. The same is true if your hands are dirty or wet.System settings: The touchscreen may have been disabled accidentally, in which case you can fix the problem by re-enabling it.Hardware problems: The touchscreen digitizer or other hardware may have failed. FAQUse the keyboard shortcut Search+Shift+T to lock your Chromebook touchscreen. You might need to go to chrome://flags/#ash-debug-shortcuts to use it. This option isn't available on every Chromebook. If the touchpad on your Chromebook isn't working, try pressing the Esc key several times. Some Chromebooks have function keys that can turn the touchpad on and off. If you have keyboard shortcuts enabled, press Search+Shift+P to toggle the touchpad. Thanks for letting us know!Get the Latest Tech News Delivered Every DaySubscribeTell us why! How can financial brands set themselves apart through visual storytelling? Our experts explainhow.Learn MoreThe Motorsport Images Collections captures events from 1895 to todays most recentcoverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of EditorsPicks.Browse Editors' FavoritesHow can financial brands set themselves apart through visual storytelling? Our experts explainhow.Learn MoreThe Motorsport Images Collections captures events from 1895 to todays most recentcoverage.Discover The Collections captures events from 1895 to todays most recentcoverage.Discover The Collection Curated, compelling, and worth your time. storytelling? Our experts explainhow.Learn MoreThe Motorsport Images Collections captures events from 1895 to todays most recentcoverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of EditorsPicks.Browse Editors' Favorites Thomas Mathing you did not tell us if it ever worked and if anything happened prior to it no longer working. The first steps if your touchscreen stopped working is to A: Reset your Chromebook hardware and B: to reset your Chromebook touchscreen stops working, it could be as simple as a dirty screen, but certain software and system settings can affect how the touchscreen works, too. Below are all the fixes we recommend for an unresponsive touchscreen stopped working because of a temporary software-related issue, a reboot is a great first step to try. Through that link are directions for how to hard reset the Chromebook, which you should also try if a normal restart doesn't fix the touchscreen. Clean the screen using a lint-free cloth. The steps are similar to cleaning the screen on an iPad. Be careful to remove any dirt or debris, food crumbs, or sticky residues, and dry the screen is filthy, you can use a cleaning solution specifically designed for LCD screens and a microfiber cloth. Use as little liquid as possible, and don't drip on the keyboard or allow the cleaning solution to run down behind the screen. Finish up by completely drying the screen with another microfiber cloth. Never use any cleaning product that includes ammonia, ethyl alcohol, acetone, or anything else that isn't designed for use with Chromebook touchscreens. Clean and dry your hands. Before trying your touchscreen again, make sure your fingers aren't sticky and are free from dirt or the touchscreen may not function correctly. Make sure the touchscreen isn't off. Chromebooks have the option to toggle the touchscreen isn't off. Chromebooks have the option to toggle the touchscreen isn't off. press Search + Shift + T.You might need to enable a Chrome flag for this shortcuts. Update the Chromebook. The latest version of Chrome OS includes fixes for all known software bugs, one of which could be contributing to the touchscreen not working. Reset your Chromebook to factory settings. If your touch screen still doesn't work, the next step is to reset it to factory settings. This process, called powerwashing, will remove all local data, so make sure you've backed up any local files to your Google Drive. If your touchscreen still doesn't work, the next step is to reset it to factory settings. manufacturer or bringing your Chromebook to a professional for repairs might be a good idea. A technician is best equipped to deal with this sort of hardware issue. If your touchscreen is working, but it acts up by registering touches in the wrong place, thats usually a sign of a hardware problem, too. So, in both cases, its likely something related to the physical components of your device. Chromebooks are easy to use and easy to fix. Here are the most common reasons that Chromebook software issues can be resolved through a restart or a factory reset. Dirt or debris on the screen is dirty, the touchscreen functionality may not work. The same is true if your hands are dirty or wet.System settings: The touchscreen may have been disabled accidentally, in which case you can fix the problems: The touchscreen may have been disabled accidentally. Chromebook touchscreen. You might need to go to chrome://flags/#ash-debug-shortcuts and enable debugging keyboard shortcuts to use it. This option isn't available on every Chromebook. If the touchpad on your Chromebook isn't working, try pressing the Esc key several times. Some Chromebooks have function keys that can turn the touchpad on and off. If you have keyboard shortcuts enabled, press Search+Shift+P to toggle the touchpad. Thanks for letting us know! Get the Latest Tech News Delivered Every DaySubscribeTell us why! [Chromebook] Troubleshooting - Abnormalities with the Chromebook] Troubleshooting - Abnormalities with the Chromebook Touchscreen If you encounter touchscreen issues, such as insensitivity or abnormal clicking when using your Chromebook, this article provides some possible causes and solutions. Verify if your Chromebook supports touch screen function Before troubleshooting, you can first check if your Chromebook supports touch screen function. enter your product model name. If you are unsure about your Chromebook's product model, please refer to this article: How to check the model CX3400 as an example) After entering the product page, click on [Tech Specs]. In the Tech Specs page, you can find information on touchscreen/stylus support in the Display specification column. If the touchscreen is not functioning properly, it is recommended to follow the following steps in sequence to confirm whether the touchscreen may accumulate dust or stains over time, which may cause it to malfunction. If you need to clean the screen, please refer to the following steps:Please turn off the computer first, and carefully check the condition of the screen to remove any stains or particles. Note: Only make the cloth slightly damp, and do not spray the cleaning liquid directly on the screen or leave too much water on the screen. If you do not have a screen to dry naturally, then turn on the computer again and check whether the touchscreen function is normal. Note: To avoid this problem from happening again, it is recommended to use clean hands or a stylus to touch the screen. If your computer uses a screen protector or a privacy filter, it is recommended to remove it first to confirm whether it is causing the screen touch abnormality. Step 2: Restart the Chromebook Restarting the chromebook may solve some temporary problems, such as software or system errors. Please press and hold [Power button] until the computer shuts down, and then turn it back on. Step 3: Check for Available the latest version of Chrome OS. To check for available the latest version of Chrome OS. To check for available the latest version of Chrome OS. To check for available the latest version of Chrome OS. To check for available the latest version of Chrome OS. To check for available the latest version of Chrome OS. updates, please refer to this article: Update your Chromebook hardware to its original settings. Please refer to this article for operation: How to reset Chromebook hardware (hard reset). Step 5: Recover Chromebook hardware to its original settings. Please refer to this article for operation: How to reset Chromebook hardware to its original settings. steps have been completed, but the problem still exists, please reset or recover the Chromebook to factory settings. Recover Chromebook to factory settings. Recover Chromebook to factory settings. Recover the Chromebook to factory settings. Recover Chromebook to factory settings. Recover the Chromebook to factory settings. Recover Chromebook to factory settings. R is one of the most used gadgets in this field. With all its positives and negatives you may find while working on a Chromebook touchscreen nowadays and Chromebook is one of the most used gadgets in this field. With all its positives and negatives you may find while working on a Chromebook touchscreen not working error, like a dirty screen, a faulty setting, or even a simple software malfunction. If you are facing a similar problem you can always perform a Factory reset on Chromebook, however keep it the last resort. You can always perform the basic workarounds first and see if the problem gets resolved. Why Does A Chromebook Touchscreen Stops Functioning? Chromebooks are easy to use gadgets and even are the problem gets resolved. Why Does A Chromebook Touchscreen Stops Functioning? the error of the touchscreen not working, you can easily figure out the reasons behind its malfunction. Lets see what can be the possible reasons: Chromebook at a place which is susceptible to dirt, chances are the screen may stop working. Similar is the case when you work with wet/dirty hands. Problems Related To Software: The Chromebook touchscreen often faces problems and are generally rectified when you factory reset a Chromebook has a specific setting which when enabled let you use the touchscreen. However, if you have accidentally disaled it, you will face the Chromebook touchscreen not working error. Hardware Issues: Cases when there is a faulty driver or hardware installed the Chromebook touchscreen not working, lets learn about how to fix touch screen on Chromebook touchscreen work touch screen on the possible reasons behind Chromebook touch screen not working, lets learn about how to fix touch screen not working, lets learn about how to fix touch screen not working error. SuccessfullyLearn How To Fix Chromebook Touchscreen not working, lets discuss their solutions. Many of them are easy and do not require any technical expertise to perform. Lets begin with cleaning the touchscreen to remove the dirt and then subsequently try the other methods and learn how to fix the touch screen on Chromebook Screen: This is the first step towards resolving Chromebook and then clean it with a lint-free cloth. Make sure while cleaning your Chromebook touchscreen you clean the entire screen and remove any kind of dirt, hair, sticky substances as well as any water marks. If a lint-free cloth is not proving to be useful, you can also use an LCD cleaning solution. Do note in this case you will have to use a microfiber cloth and pour very little solution on it and then clean the screen with it. Be cautious of not spilling the solution on the keyboard. Once done, wipe the screen dry with another cloth. Another point to be noted is that usage of any solution having ammonia, alcohol or acetone is strictly prohibited. Once you have cleaned the Chromebook touchscreen, clean your hands and then wipe them dry and then see if the Chromebook touchscreen not working problem is resolved. Also Read: How To Speed Up Google Chromebook touch screen on Chromebook touch screen is to see if the touch screen setting is working properly. To do so; On your Chromebook touch screen press Search + Shift + t simultaneously. As soon as you omebook touchscreen will be activated. If you do not succeed in the above, navigate to chrome://flags/#ash-debug-shortcuts. Here look for debugging keyboard shortcuts and enable them to activate the Chromebook touchscreen. How To Hard Reset Your Chromebook: This is another resort towards learning how to fix the touchscreen on Chromebook. If you have tried all the above methods and still cant fix the Chromebook touchscreen problem here is what you should do next: Power off your Chromebook starts, you can release the Refresh key. The above mentioned methods to resolve the Chromebook touchscreen not working problem is the majority of the scenarios. However, even trying to reset the method you are not able to resolve the problem, the only solution left is always advised to backup your data.We hope that the above article was educative enough to make you learn how to fix the touchscreen problem on your Chromebook. Please leave your feedback in the comments section below and do subscribe to or blogs for more tech related articles.Next Read:How to Fix Chromebook Wont Connect to Wi-Fi?How To Factory Reset An iPadHow To Factory Reset Windows PC? A tech-blogger by profession, Pragya has a keen interest in writing technical blogs and problem solving blogs that helps people solve their tech-issues. Besides this, she is also inclined towards writing listicles and product reviews. for users to understand the in-depth technicalities of the program in the easiest manner. When your Chromebook touchscreen stops working, it could be as simple as a dirty screen, but certain software and system settings can affect how the touchscreen works, too. Chromebook. In most cases, you can fix the touchscreen on your Chromebook yourself. Follow these steps in order, testing the screen after each one to see if it works: Restart the Chromebook. If the touchscreen stopped working because of a temporary software-related issue, a reboot is a great first step to try. Through that link are directions for how to hard reset the Chromebook, which you should also try if a normal restart doesn't fix the touchscreen. Clean the screen using a lint-free cloth. The steps are similar to cleaning the screen on an iPad. Be careful to remove any dirt or debris, food crumbs, or sticky residues, and dry the screen if it has any liquid on it. If the screen is filthy, you can use a cleaning solution specifically designed for LCD screens and a microfiber cloth. Use as little liquid as possible, and don't drip on the keyboard or allow the cleaning solution to run down behind the screen. use any cleaning product that includes ammonia, ethyl alcohol, acetone, or anything else that isn't designed for use with Chromebook touchscreen again, make sure your fingers aren't sticky and are free from dirt or the touchscreen may not function correctly. Make sure the touchscreen isn't off. Chromebooks have the option to toggle the touchscreen on and off. If you accidentally do this, the screen will stop responding to your touch until it's turned back on. To activate the Chromebook touchscreen toggle, press Search + Shift + T.You might need to enable a Chrome flag for this shortcut to work. Navigate to chrome://flags/#ash-debug shortcuts and enable Debugging keyboard shortcuts. Update the Chromebook. The latest version of Chrome OS includes fixes for all known software bugs, one of which could be contributing to the touchscreen not working. Reset your Chromebook to factory settings. If your touch screen still doesn't work, the next step is to reset it to factory settings. This process, called powerwashing, will remove all local data, so make sure you've backed up any local files to your Google Drive. If your touchscreen still isnt working even after a full powerwash, contacting the manufacturer or bringing your Chromebook to a professional for repairs might be a good idea. A technician is best equipped to dea with this sort of hardware issue. If your touchscreen is working, but it acts up by registering touches in the wrong place, thats usually a sign of a hardware problem, too. So, in both cases, its likely something related to the physical components of your device. Chromebook touchscreens stop working: Software problems: Most Chromebook software issues can be resolved through a restart or a factory reset. Dirt or debris on the screen is dirty, the touchscreen may have been disablec accidentally, in which case you can fix the problem by re-enabling it.Hardware problems: The touchscreen digitizer or other hardware may have failed. FAQUse the keyboard shortcuts and enable debugging keyboard shortcuts to use it. This option isn't available on every Chromebook. If the touchpad on and off. If you have keyboard shortcuts enabled, press Search+Shift+P to toggle the touchpad. Thanks for letting us know! Get the Latest Tech News Delivered Every DaySubscribeTell us why! In our increasingly digital age, Chromebooks have emerged as popular devices for both work and leisure. With their lightweight design and impressive battery life, many users lean on them for everything from school assignments to streaming their favorite shows. Touchscreen capabilities enhance these experiences, allowing for intuitive interaction that feels natural and fluid. However, what happens when this crucial feature fails? A malfunctioning touchscreen can significantly hinder productivity and make simple tasks frustrating. non-working Chromebook touchscreen. Understanding the Basics: How a Touchscreen WorksBefore diving into fixes, its essential to understand the technology, which relies on the electrical properties of the human body. When you touch the screen, it alters the electrical field, allowing the device to recognize the gesture. Understanding this fundamental operation can help in the diagnostic process, pinpointing whether the issue is software-related or hardware-based. Common Causes of Touchscreen MalfunctionsThere are several reasons your Chromebook touchscreen might stop working. Identifying the root cause can significantly streamline the troubleshooting process. Here are some common factors: Software Glitches: Operating systems, like Chrome OS, often receive updates that may sometimes interfere with touchscreen functionality. Physical Damage: Drops, spills, or other accidents can damage the screen itself or internal components necessary for touchscreen operation. Driver Issues: Outdated or corrupt drivers can lead to hardware not performing as intended. Touchscreen misbehavior can stem from system settings that have been inadvertently changed.Peripheral Interference: External devices can occasionally interfere with touchscreen operations, start with these basic troubleshooting steps: 1. Restart Your ChromebookOften, a simple restart can resolve software glitches. Power off your Chromebook completely, wait a few seconds, and then turn it back on. Check if the touchscreen is responsive.2. Check for System UpdatesKeeping your Chromebook updated is crucial for smooth performance. Step 1: Click on the time in the lower right corner of the screen. Step 2: Select the gear icon to open Settings. Step 3: Scroll down and click on "About Chrome OS." Step 4: Click on "Check for updates." If updates are available, install them, and restart your device. 3. Remove External devices can affect your touchscreen. 4. Perform a Hard ResetIf a standard restart doesnt work, try a hard reset: Step 1: Turn off your Chromebook. Step 2: Press and hold the Refresh key (the circular arrow) and tap the Power button simultaneously. Step 3: Release the Refresh key (the circular arrow) and tap the Power button simultaneously. Step 3: Release the Refresh key (the circular arrow) and tap the Power button simultaneously. Step 3: Release the Refresh key (the circular arrow) and tap the Power button simultaneously. Step 3: Release the Refresh key (the circular arrow) and tap the Power button simultaneously. Step 3: Release the Refresh key (the circular arrow) and tap the Power button simultaneously. Step 3: Release the Refresh key (the circular arrow) and tap the Power button simultaneously. Step 3: Release the Refresh key (the circular arrow) and tap the Power button simultaneously. Step 3: Release the Refresh key (the circular arrow) and tap the Power button simultaneously. Step 3: Release the Refresh key (the circular arrow) and tap the Power button simultaneously. 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Perform a PowerwashPowerwashing your Chromebook restores it to factory settings, erasing all data. Take care to back up your important files before proceeding. Step 1: Go to Settings. Step 2: Select Advanced and then Reset settings. Step 3: Click on Powerwash and follow the prompts. 7. Reinstall the Chrome OSIf software issues persist, reinstalling the operating system may be necessary. However, this should be a last resort:Step 1: Back up your files as all data will be erased.Step 2: Create a recovery USB or SD card using another PC.Step 3: Follow instructions on how to create recovery media on the official Google Chromebook website.8. Check Touchscreen SettingsAlthough Chromebook website.8. sometimes a misconfiguration can occur. Step 1: In Settings, navigate to "Device."Step 2: Look for any options related to your touchscreen and ensure they are configured correctly.9. Ensure Accessibility Features Arent InterferingChrome OS has several accessibility features that can alter device functionality: Step 1: Go to Settings. Step 2: Click on Accessibility. Step 3: Review features currently enabled, and consider disabling any that could affect touchscreen still isnt responding after trying all these steps, you might need to dig even deeper into the diagnostics. 10. Check System LogsTo find potential errors related to the touchscreen: Step 1: Press Ctrl + Alt + T to open the terminal.Step 2: Type dmesg and press Enter to display system messages.Step 3: Review any errors associated with input devices to gain insight into the problem.11. External Check: Safe Mode Can provide insight into the problem.11. might interfere with touchscreen functionality. Step 1: Turn off your Chromebook. Step 2: Press and hold the Escape key, Refresh key, and Power button simultaneously. Step 3: When the recovery screen appears, press Ctrl + D to turn on Developer Mode. Step 4: Follow the prompts and restart your Chromebook to see if the touchscreen works under these conditions.Hardware EvaluationIf you havent had any luck with software solutions, you might be facing a hardware issue.12. Inspect the Screen is shattered or has liquid damage, it may need professional repair. 13. Test with an External MouseConnect a USE and the screen is shattered or has liquid damage to the screen is shattered or has liquid damage. mouse to determine if the issue is solely with touchscreen functionality: Step 1: Plug in the mouse and check if your device recognizes it. Step 2: Try to navigate and see if the mouse works correctly, indicating that your Chromebook itself is functioning fine, and the issue lies with the screen. 14. Seek Professional HelpIf all else fails, consult professiona help. Reach out to the device manufacturer or a certified repair shop specializing in Chromebook repairs. They can perform more in-depth diagnostics and hardware fixes. Preventative MeasuresBy understanding how to maintain your Chromebook and its touchscreen, you can minimize future issues. Chrome OS up to date to ensure you have the latest bug fixes and features.16. Use a Screen Protector Can safeguard your touchscreen with a lint-free cloth can prevent buildup that might hinder functionality. 18. Manage Open Applications Excess open applications can lead to performance hitches. Regularly close unused apps to ensure your device runs smoothly.19. Be Mindful of UsageAvoid applying excessive pressure on the touchscreen, and refrain from using sharp objects to interact with the screen. 20. Backup RegularlyKeep your files backed up in the cloud or an external drive regularly. This habit helps in case of any significant issues that require data restoration. ConclusionA malfunctioning touchscreen on a Chromebook can be a frustrating experience, but many solutions are available at your disposal. By systematically troubleshooting, you can identify the root cause of your issuebe it software or hardware related. Following the steps outlined in this article should guide you through diagnosing and resolving the problem effectively. While minor issues can often be resolved through basic troubleshooting techniques, its essential to recognize when to seek professional assistance. Maintaining your device regularly and ensuring its updated can significantly reduce the likelihood of encountering touchscreen issues in the future. With the right approach and care, you can enjoy the full functionality of your Chromebook has a touchscreen issues in the future. With the right approach and care, you can enjoy the full functionality of your Chromebook has a touchscreen issues in the future. click: Touch and hold where you want to right-click. Scroll: Drag your finger up, down, right, or left. Go to a previous page on your browser: To go back, swipe from right to left. Zoom in or out: Touch and hold an area with 2 fingers. To zoom in, spread them apart. To zoom out, pinch them together Show your row of apps (shelf): Swipe up from the bottom of the screen. Hide your row of apps on the screen. Hide your open windows and tabs Open a new window: In the top-right corner of the window, tap More New window. Open a new tab: Next to your open tab, tap New Tab. Close window or tab: Swipe down on a window to close it. Reopen a window or tab you closed: At the top, next to a tab, tap and hold. Select Reopen closed tab. See two windows at the same time From the top of the screen. Tap the other windows, drag the line at the center of the split screen. To remove split screen, swipe down to use to the left or right edge of the screen. To remove split screen, so adjust the sizes of the screen. drag the line at the center of the split screen to either side. Tip: At the bottom right, you can also touch and hold Overview . Reorder tabs together, or move, or pin tabs You can put related tabs together, or move, or pin tabs You can put related tabs together, or move a tab into or out of a window. Also, if theres a webpage you always want open, like your email, you can make that tab easy to find by pinning it. Reorder tabs within the same window: Drag the tab to a different position along the top of the browser window. Move a tab into a new window: From the top of the tab, drag your finger down to split the tab into a new window. Then, from the top of the new window, drag the tab over the window you want to add it to. When you release the tab, it merges with the existing window. Move a tab from one split screen window to another: When in split screen window, or become the new split screen window. Pin a tab in place: Tap and hold the tab you want to pin to see the menu. Select Pin tab. Pinned tabs appear on the left side of your browser window, and are smaller. Fix touchscreen works. If these steps don't fix the problem, contact your Chromebook manufacturer. Post to the help community Get answers from community members When your Chromebook touchscreen stops working, it could be as simple as a dirty screen, but certain software and system settings can affect how the touchscreen works, too. Below are all the fixes we recommend for an unresponsive touchscreen on a Chromebook. In most cases, you can fix the touchscreen on your Chromebook. If the touchscreen stopped working because of a temporary software-related issue, a reboot is a great first step to try. Through that link are directions for how to hard reset the Chromebook, which you should also try if a normal restart doesn't fix the touchscreen. Clean the screen using a lint-free cloth. The steps are similar to cleaning the screen on an iPad. Be careful to remove any dirt or debris, food crumbs, or sticky residues, and dry the screen if it has any liquid on it. If the screen is filthy, you can use a cleaning solution specifically designed for LCD screens and a microfiber cloth. Use as little liquid as possible, and don't drip on the keyboard or allow the cleaning solution to run down behind the screen. Finish up by completely drying the screen with another microfiber cloth. Never use any cleaning product that includes ammonia, ethyl alcohol, acetone, or anything else that isn't designed for use with Chromebook touchscreen again, make sure your fingers aren't sticky and are free from dirt or the touchscreen may not function correctly. Make sure the touchscreen isn't off. Chromebooks have the option to toggle the touchscreen on and off. If you accidentally do this, the screen will stop responding to your touch until it's turned back on. To activate the Chromebook touchscreen toggle, press Search + Shift + T.You might need to enable a Chrome flag for this shortcut to work. Navigate to chrome://flags/#ash-debug shortcuts and enable Debugging keyboard shortcuts. Update the Chromebook. The latest version of Chrome OS includes fixes for all known software bugs, one of which could be contributing to the touchscreen not working. Reset your Chromebook to factory settings. If your touch screen still doesn't work, the next step is to reset it to factory settings. This process, called powerwashing, will remove all local data, so make sure you've backed up any local files to your Google Drive. If your touchscreen still isnt working even after a full powerwash, contacting the manufacturer or bringing your Chromebook to a professional for repairs might be a good idea. A technician is best equipped to deal with this sort of hardware issue. If your touchscreen is working, but it acts up by registering touches in the wrong place, thats usually a sign of a hardware problem, too. So, in both cases, its likely something related to the physical components of your device. Chromebook touchscreens stop working: Software problems: Most Chromebook software issues can be resolved through a restart or a factory reset. Dirt or debris on the screen is dirty, the touchscreen may have been disabled accidentally, in which case you can fix the problem by re-enabling it.Hardware problems: The touchscreen digitizer or other hardware may have failed. FAQUse the keyboard shortcuts and enable debugging keyboard shortcuts to use it. This option isn't available on every Chromebook. If the touchpad on and off. If you have keyboard shortcuts enabled, press Search+Shift+P to toggle the touchpad. Thanks for letting us know! Get the Latest Tech News Delivered Every DaySubscribeTell us why! It's late at night and you're out with your friends, when your boss texts you, asking for some last minute help with work. Luckily you've got your Chromebook with your're on the go. The only problem: You tap the screen to get started andwomp wompnothing happens You try again. And again. And ...again. But something's wrong.Don't worry, we can help get you back up and running. At Asurion, we take care of you and your screen how often do you clean your laptop screen, really? Don't worry, we forget too. The thing is, cleaning your screen isn't just about germs or how your device looksit can interfere with the delicate sensors in your touchscreens, making it hard for your device a good cleaning, use a microfiber cloth. Spray it with a 50/50 solution of water and alcohol, then gently wipe your screen. Now see if it works better. Make sure the touchscreen is turned on Chromebooks let you turn the touchscreen on and off, giving you the option to use it like a standard laptop. If youor your childaccidentally changed this setting, the touchscreen will stop working until you turn it back on. To turn on touchscreen, press Search+Shift+T and try using the touchscreen again. Get it repaired fast at one of our stores. Just stop in or make an appointmentwe'll handle the rest. Schedule a repairRestart your Chromebook touchscreen stops working. A quick restart gives your device a chance to shut down and get rid of any glitches. Follow these steps: Click the time or battery icon in the corner of the screen to open the Quick Settings panel. Click the power icon. Check for system updates are a way for developers to correct operating system issues on your device. If you've been holding off on restarting your Chromebook or it hasn't been connected to Wi-Fi for some time, a software update may be just what it needs. Here's how to download and install: Open the Settings app. Select About ChromeOS. Select Abo Chromebook This step restores your device to its original settings, but unlike a factory reset, you won't risk losing any of your personal data. Here's how to reset your Chromebook starts up. Factory reset your ChromebookA factory reset wipes your device of everything that makes it yours, including data, apps, and photos. It's the last troubleshooting step you want to try before turning to Chromebooks are really good at automatically backing up your data when connected to the internet, but checking your syncing settings never hurts. Before you tackle a factory reset, make sure everything is synced to the cloud with these steps. From the Chrome browser, click the menu button (three vertically aligned dots) in the upper-right corner of your browser, click the menu button (three vertically aligned dots) in the upper-right corner of your browser, click the menu button (three vertically aligned dots) in the upper-right corner of your browser window. Select Settings. Select You and Google, and click Sync and Google services. Select Manage what you sync, and choose what data you want to sync. To sync all your data, select Sync everything. When your Chromebook is ready, here's how to factory reset your device: From the Chrome browser, click the menu button (three vertically aligned dots) in the upper-right corner of your browser window. Select Settings. Scroll to the bottom, and click Advanced. Scroll down to the Reset settings section, and select Powerwash.Click Restart.Your Chromebook will restart and appear as it did when you turned it on for the first time. Sign back in with your Google account information and follow the prompts to bring all of your data back. If you've tried these steps and still need a little help, we're right around the corner. Schedule a repair at the nearest uBreakiFix by Asurion store and our certified experts can get your device back up and running as soon as the same day. When your Chromebook touchscreen stops working, it could be as simple as a dirty screen, but certain software and system settings can affect how the touchscreen works, too. Below are all the fixes we recommend for an unresponsive touchscreen on a Chromebook. In most cases, you can fix the touchscreen on your Chromebook. If the touchscreen stopped working because of a temporary software-related issue, a reboot is a great first step to try. Through that link are directions for how to hard reset the Chromebook, which you should also try if a normal restart doesn't fix the touchscreen. Clean the screen using a lint-free cloth. The steps are similar to cleaning the screen on an iPad. Be careful to remove any dirt or debris, food crumbs, or sticky residues, and dry the screen is filthy, you can use a cleaning solution to run down behind the screen. Finish up by completely drying the screen with another microfiber cloth. Never use any cleaning product that includes ammonia, ethyl alcohol, acetone, or anything else that isn't designed for use with Chromebook touchscreen may not function correctly. Make sure the touchscreen isn't off. Chromebooks have the option to toggle the touchscreen on and off. If you accidentally do this, the screen will stop responding to your touch until it's turned back on. To activate the Chromebook touchscreen toggle, press Search + Shift + T.You might need to enable a Chrome flag for this shortcut to work. Navigate to chrome OS includes fixes for all known software bugs, one of which could be contributing to the touchscreen not working. Reset your Chromebook to factory settings. If your touch screen still doesn't work, the next step is to reset it to factory settings. This process, called powerwashing, will remove all local data, so make sure you've backed up any local files to your Chromebook to a professional for repairs might be a good idea. A technician is best equipped to deal with this sort of hardware issue. It your touchscreen is working, but it acts up by registering touches in the wrong place, thats usually a sign of a hardware problem, too. So, in both cases, its likely something related to the physical components of your device. Chromebooks are easy to use and ea fix. Here are the most common reasons that Chromebook touchscreens stop working: Software problems: Most Chromebook software issues can be resolved through a restart or a factory reset. Dirt or debris on the screen: If the screen is dirty, the touchscreen functionality may not work. The same is true if your hands are dirty or wet. System settings The touchscreen may have been disabled accidentally, in which case you can fix the problem by re-enabling it.Hardware problems: The touchscreen digitizer or other hardware problems: The touchscreen digitizer or other hardware problems to chrome://flags/#ash-debug-shortcuts and enable debugging keyboard shortcuts to use it. This option isn't available on every Chromebook. If the touchpad on your Chromebook isn't working, try pressing the Esc key several times. Some Chromebook isn't working, try pressing the Esc key several times. touchpad. Thanks for letting us know! Get the Latest Tech News Delivered Every DaySubscribeTell us why! When you invest in a Chromebook, you naturally expect a seamless experience, especially when it comes to its versatile touchscreen features. frustration and confusion. If youre asking, Why is my Chromebook touchscreen not working? youre not alone. This extensive guide will delve into the common causes behind touchscreen issues, practical troubleshooting tips, and long-term solutions to get you back on track. the reasons behind touchscreen failures, its essential to understand how touchscreen technology operates in a Chromebook. Most Chromebook. Most Chromebook. Most Chromebook utilize a technology called capacitive to certain environmental factors. How Capacitive Touchscreens WorkCapacitive touch screen. The following elements influence their operation: Electromagnetic Interference: This can occur from other electronic devices nearby. Screen Cleanliness: Dirt, oils, and smudges can affect the screen sensitivity. Its also important to note that not all touchscreen issues are related to the screen issu hardware faults to software glitches. Here are the most common reasons why you may encounter this problem: 1. Software changes can occasionally cause glitches. These can lead to erratic touchscreen behavior or total unresponsiveness. 2. Hardware IssuesA malfunctioning touchscreen could also signify hardware failure. The screens internal components might be damaged or failing, affecting its performance.3. Overheat, it may begin to exhibit touchscreen malfunction.4. Connection Problems If theres an issue with the internal connections that link the touchscreen component to the motherboard, the touchscreen may stop functioning entirely. This can happen due to physical trauma or manufacturing defects. Troubleshooting Steps for a Non-Responsive Touchscreen Before you rush to a technician, there are several troubleshooting steps you can take to identify and resolve the issue. Step 1: Restart Your ChromebookIt may sound simplistic, but restarting your ChromebookIt may sound simplistic, but restarting your ChromebookIt may sound simplify and resolve the issue. touchscreen issues. To check for updates:Open the settings by clicking on the clock in the bottom right corner. Select Settings and then navigate to About Chrome OS. Click on Check for Updates and follow any prompts to update your Chrome OS. Click on Check for Updates and follow any prompts to update your Chrome OS. Click on Check for Updates and follow any prompts to update your Chrome OS. Click on Check for Updates and follow any prompts to update your Chrome OS. Click on Check for Updates and follow any prompts to update your Chrome OS. 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Step 4: Disconnect External Devices Sometimes, connected peripherals like a mouse or keyboard can disrupt touchscreen functionality. Disconnect all external devices and check if the touchscreen surface for scratches, cracks, or any signs of physical damage. A compromised screen may not respond accurately to touch. Step 6: Check Display SettingsIncorrect display settings can affect touchscreen behavior. Navigate to your display settings and ensure the resolution and scaling options are correctly configured. Step 7: Powerwash Your Chromebook to factory settings using the Powerwash Your Chromebook to factory settings and ensure the resolution and scaling options. ensure you back up everything important. How to Powerwash Your ChromebookGo to Settings. Scroll down and select Advanced. Under the Reset settings section, click on Powerwash and follow the prompts. When to Seek Professional HelpIf the touchscreen is still non-responsive after conducting a thorough troubleshooting process, it may be time to seek professional assistance. Here are a few indicators that may require expert evaluation:1. Physical Damage f your Chromebook has visible signs of physical damage or if it has been dropped, its advisable to take it to a licensed repair service or the manufacturer. 2. Warranty CoverageIf your Chromebook has visible signs of physical damage or if it has been dropped, its advisable to take it to a licensed repair service or the manufacturer. manufacturer for repairs or replacements. Many manufacturers offer customer support for technical issues, so utilize these resources. Preventing Future Touchscreen is up and running again, its vital to take steps to prevent future problems. Here are some practical measures: 1. Keep Your Chromebook Updated Regularly updating your Chromebook ensures you benefit from the latest features and security patches, reducing the risk of software-related touchscreen from scratches, dirt, and oils, improving its sensitivity and longevity. Manage Device TemperatureAvoid using your Chromebook in excessively hot conditions. Make sure to provide adequate ventilation during use, and do not block intake or exhaust vents.4. Handle with Your Chromebook. Avoid pressing too hard on the touchscreen and keep your device free from physical trauma. ConclusionA non-responsive touchscreen on your Chromebook can be an incredibly frustrating experience, but many of the common issues can be resolved with a few simple troubleshooting steps. By understanding the underlying technology, recognizing symptoms, and conducting regular maintenance, you can reduce the likelihood of encountering touchscreen problems in the future.Remember, if your touchscreen remains unresponsive after all troubleshooting attempts, dont hesitate to reach out for professional help. Your Chromebook is an invaluable tool, and keeping it in top shape is essential for optimal performance. With this comprehensive guide, youll be well-equipped to ensure your Chromebooks touchscreen functions flawlessly, allowing you to enjoy the sleek, efficient design that Chromebooks offer. What are the common reasons for a Chromebook may stop working for several reasons. One common issue could be a software glitch, which can occur after updates or due to misconfigured settings. Additionally, physical damage to the screen or battery issues can cause the touchscreen to become unresponsive. Dust and debris on the screen or around the touchscreen capabilities. If the device has recently installed applications that are resource-intensive, they might hinder the touchscreen. How can I troubleshoot these areas to determine the root cause of the unresponsive touchscreen. How can I troubleshoot these areas to determine the root cause of the unresponsive touchscreen. performing a simple restart of your device. This action can resolve minor software issues that may be causing the touchscreen to be unresponsive. If the problem persists after rebooting, try checking for any available system updates. Keeping your Chromebook updated ensures that you have the latest fixes and security enhancements. Next, examine the settings by going to the accessibility settings and ensuring that touchscreen capabilities are enabled. You may also want to reset your device settings to their default values. If none of these solutions work, consider using a keyboard shortcut or the touchpad to navigate and access further options for diagnosing the hardware. Are there specific keyboard shortcuts that can help with touchscreen problems?Yes, Chromebook users can utilize a variety of keyboard shortcuts that might help address touchscreen issues. For instance, pressing Ctrl + Shift + Refresh (the circular arrow key) can often refresh the screen and might resolve touchscreen responsiveness problems. This action can help to reboot certain processes that might be stuck or frozen. If the touchscreen remains unresponsive after attempting keyboard shortcuts, you can navigate and access settings related to your touchscreen. However, remember that if these shortcuts do not yield results, other troubleshooting steps or reaching out for technical support may be required. Could my Chromebooks touchscreen is still unresponsive after attempting various troubleshooting methods, it is possible that the screen has sustained physical damage. Look for any visible cracks, dents, or abnormalities on the touchscreen that might indicate damage. Hardware damage can lead to complete touchscreen is damaged, it might be worthwhile to consult a professional repair service or check if your device is still under warranty. Most manufacturers provide warranty support for defects, which could save you from significant repair costs. Furthermore, an evaluation by a technician can provide insights into whether the issue is indeed hardware-related or if it can be resolved through software or settings. What should I do if my touchscreen worked previously but suddenly stopped? If your touchscreen worked previously but has suddenly stopped responding, it could be linked to a recent software updates were applications were installed that could interfere with touchscreen functionality. Rolling back updates, if possible, or uninstalling the recent applications could help in determining if they are the root cause. Additionally, performing a hard reset on your Chromebook, disconnect the power adapter, and hold down the refresh key along with the power button for about 10 seconds. Upon restarting, observe whether the touchscreen starts responding again, as this reset may clear out temporary issues that disrupted functionality. How can I protect my Chromebook touchscreen in the future? To protect my Chromebook touchscreen in the future? from scratches and fingerprints, keeping the surfaces and avoiding excessive pressure on the screen. Keeping your environment clean will also be beneficial. Dust and debris can accumulate on the screen and around the edges, potentially affecting sensor performance. Regularly cleaning your touchscreen with a soft microfiber cloth can help maintain clarity and responsiveness. Finally, consider investing in a protective case for your Chromebook for added safety during transportation.

Why won't my touch screen work on my chromebook. Why is my touch screen not working on my acer chromebook. Chromebook toetsenbord werkt niet. Why is my touch screen not working on my chromebook lenovo. Why is my touch screen not working on my dell chromebook. Why isn't my touch screen working on my chromebook. Why is my touch screen not working on my dell chromebook. Why isn't my touch screen working on my chromebook. Why is my touch screen not working on my dell chromebook. Why isn't my touch screen working on my chromebook. Why is my touch screen not working on my hp chromebook. How to fix chromebook toetsenbook why is my touch screen not working on my hp chromebook. How to fix chromebook toetsenbook toetsenbook why is my touch screen not working on my hp chromebook. How to fix chromebook toetsenbook why is my touch screen not working on my school chromebook.