

Click to verify





























You can get apps, games, and digital content for your device using the Google Play Store app. The Play Store app comes pre-installed on Android devices that support Google Play, and can be downloaded on some Chromebooks. On your device, go to the Apps section. Tap Google Play Store . The app will open and you can search and browse for content to download. If you have issues locating the Play Store app, or opening, loading or downloading content in the app, it could be due to a number of reasons. To troubleshoot these issues, try the following topics: I can't find the Play Store App The Play Store doesn't open or load any content Downloads from the Play Store don't work Post to the help community Get answers from community members 您可以在您的设备上通过 Google Play 商店安装应用、游戏和数字内容。有时您还可以使用无需安装的免安装应用。有些内容是免费提供的，有些则需要您购买。应用只能在受支持的 Android 设备和 Chromebook 设备上使用，无法在 Windows 或 Mac 计算机上使用。在您的设备上，通过网络浏览器打开 Google Play 商店 或前往 play.google.com。搜索或浏览内容。选择相应内容。选择安装或该内容的价格。按照屏幕上的说明完成交易并获取内容。如果您以前购买过商品；使用向下箭头 选择您的付款方式。如果您是您的首次购买交易；您使用的付款方式会添加到您的 Google 账号中。提示：如需更改 Google Play 的显示语言，请在 Google 帐号设置中更改语言。查找适用于您的手表、平板电脑、电视、汽车或其他设备的应用 您可以使用 Play 商店中的过滤条件搜索或浏览与您的各个设备兼容的应用和游戏。在手机上：打开 Google Play 应用。在顶部搜索应用或内容。在下拉菜单中，选择与您的账号关联的设备。在计算机上：前往 play.google.com。点击右上角的放大镜。然后，搜索相应的应用或内容。选择设备下拉菜单，然后选择与您的账号关联的设备。按照上述步骤操作后，您会在搜索结果中找到与您的设备兼容的应用。提示：如需使用搜索过滤条件，您必须登录与多台 Android 设备关联的账号。应用和游戏会安装到您的设备上。了解如何找到和打开应用。应用和数字内容与您的 Google 帐号相关联，而不是只与设备关联。如果您要使用新设备，无需重新购买应用和数字内容。您可以在多台设备上使用所购买的应用和数字内容。了解如何在手机或计算机上将应用和内容安装到其他设备。内容无法在帐号间转移 如果您拥有多个 Google Play 账号，将无法在这些账号之间转移内容。如果您的设备上有多个账号，请务必先登录您想使用的账号，然后再完成购买交易。如果您误用其他账号购买了某个应用，请与相关应用开发者联系。对方可能会针对您的购买交易向您退款。 Apps are designed for use with supported Android and Chromebook devices and can't be used on Windows or Mac computers. On your device, open the Google Play Store or go to play.google.com on a web browser. Search or browse for content. Select an item. Select Install or the item's price. Follow the on-screen instructions to complete the transaction and get the content. If you made a purchase before: Select your payment method with the Down arrow . If it's your first purchase: Your payment method will be added to your Google Account. Tip: To change your display language on Google Play, change the language in your Google Account settings. Find apps for your watch, tablet, TV, car, or other device You can use Play store filters to search or browse apps and games that are compatible with each of your devices. On your phone: Open the Google Play app . At the top, search for an app or content. In the dropdown menu, choose a device associated with your account. On your computer: Go to play.google.com. At the top right, click the magnifying glass . Then, search for an app or content. Select the device dropdown and choose a device associated with your account. After you follow these steps, in your search results, you'll find the apps that are compatible with your device. Tip: To use the search filter, you must be signed in to an account associated with multiple Android devices. Apps and digital content are connected to your Google Account, not just your device. You don't have to buy them again if you get a new device. You can use them on multiple devices. Learn how to install apps and content from your phone or computer to other devices. Content can't be transferred between accounts If you own multiple accounts, you can't transfer content between accounts on Google Play. If you have multiple accounts on your device, before you complete your purchase, make sure you're signed in to the account you want to use. If you purchased an app on the wrong account, contact the app developer. They may give you a refund for your purchase. Post to the help community Get answers from community members Vous pouvez télécharger des applications, des jeux et du contenu numérique pour votre appareil à l'aide de l'application Google Play Store. L'application Play Store est préinstallée sur les appareils Android compatibles avec Google Play et elle peut être téléchargée sur certains Chromebook. Sur votre appareil, allez à la section Applications. Touchez Google Play Store . L'application s'ouvrira et vous pourrez rechercher ainsi que parcourir du contenu à télécharger. Si vous ne trouvez pas l'application Play Store, ou si vous ne parvenez pas à ouvrir, à charger ou à télécharger du contenu dans l'application, plusieurs explications sont possibles. Pour résoudre ces problèmes, consultez les articles suivants : Je ne trouve pas l'application Google Play Store L'application Play Store ne s'ouvre pas ou elle ne charge aucun contenu Les contenus téléchargés à partir de l'application Google Play Store ne fonctionnent pas