

☐

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Open

Bt number to report a fault

Fault Search

Search Text

Search Field

Circuit Number

Sort Order

Report Date

Status Display

BT Updates

☒ Hide Closed
☐ My Faults Only

Help

Download

Refresh

	Circuit/Tel No.	Customer Reference	BT Reference	Date Reported	Current Status	Status Time
W	LLES0000186	test fault	ES0ACB98	28/11/2005 11:43:00	1100 - Fault awaiting issue to an engineer	1 hrs
W	LLES0000902	test fault	ES0ACAB4	28/11/2005 11:36:00	1100 - Fault awaiting issue to an engineer	1 hrs
W	LLEA0002689	testfault	EA0PQW81	28/11/2005 11:31:00	1100 - Fault awaiting issue to an engineer	1 hrs
W	LLMY0005641	TTD 71399	MY3VQD91	28/11/2005 11:28:00	700 - BT Needs further information from SP. The next stage for this fault will be a joint meet. Please provide details for this to take place. Fault suspended. Update received: 28/11/05 11:32	
W	LLCL0033510	DOA - 74002	CL8PMM67	28/11/2005 11:24:00	1100 investigation commenced>Tasked to Frames for further investigation. Regards Update received: 28/11/05 11:44	

Your landing features		
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Cell Shipping Get your phone shipped to your home or office. View Deal	Cell Delivery Receive your phone in a carrier's service location. View Deal	Free Text Get unlimited text messaging with 100 free minutes. View Deal
Uncontracted Cell Receive your phone without a contract or service plan. View Deal	Free Cell Calling Receive your phone with a carrier's service location. View Deal	Cell Shipping Receive your phone with shipping and a carrier's service location. View Deal
Cell Ship Get your phone shipped to your home or office. View Deal	Uncontracted Uncontracted Cell Receive your phone without a contract or service plan. View Deal	Uncontracted Cell Shipping Receive your phone without a contract or service plan. View Deal

Basic Speed Test

Broadband Speed Test Completed Successfully

PING
29 ms

Download
27.39 Mbps

Upload
18.65 Mbps

Results

Summary of Performance Test

Time: Sunday 27 September 2020 (20:4:43)

Ping	29 Ms	Download	27.39 Mbps	Upload	18.65 Mbps
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Summary Advanced Test

The Performance Tester is currently unable to run a speed test for your broadband connection. Please try again shortly, however if this problem persists, raise the issue with your service provider.

Customer Name	SERVICE PROVIDER SP TEST	
Customer Location	1 CITY PLACE GATWICK RH6 OPA	
Telephone Number	01293517288	
Line Access	Calls both ways allowed	
Supported Products		
Item	Qty	Service Level
Wholesale ISDN 30 DASS 1st Channel Hunt Group	1	Level 2
Wholesale ISDN 30 DASS: auxiliary channel	7	Level 2
Wholesale ISDN 30: selective OCB all calls	1	Level 1

[View Recent Faults](#)
[Check MSD](#)

[Create Fault Report](#)

*Have you selected the correct line? [Yes](#) [No](#)

*Confirm you accept any Time Related Charges [Yes](#) [No](#) [Explain](#)

*Are you willing to authorise work beyond the customers NTE? [Yes](#) [No](#) [Explain](#)

*Any safety hazards on site? [No](#) [Yes](#) [Explain](#)

[Cancel](#)
[Continue](#)

* denotes mandatory field

 **Report and fix**
Landline problems online
and on your mobile

Can i report a bt fault online. What number do i call to report a bt line fault. How to report a bt landline fault. What is the phone number to report a fault to bt. How do i contact bt to report a fault. Bt contact number to report a fault. Bt tel number to report a fault

[illegible]

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