



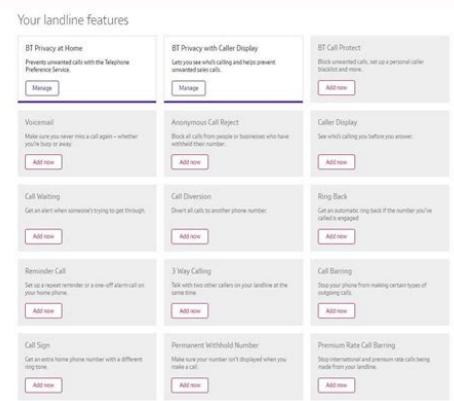
I'm not a robot



Open

Bt number to report a fault

Fault Search						
Search Text		Search Field	Sort Order	Status Display		
		Circuit Number	Report Date	BT Updates	<input checked="" type="checkbox"/>	Hide Closed
					<input type="checkbox"/>	My Faults Only
	Help	Download	Refresh			
	Circuit/Tel No.	Customer Reference	BT Reference	Date Reported	Current Status	Status Time
W	LLES0000186	test fault	ES0ACB90	28/11/2005 11:43:00	1100 - Fault awaiting issue to an engineer	1 hrs
A	LLES0000902	test fault	ES0ACAB4	28/11/2005 11:36:00	1100 - Fault awaiting issue to an engineer	1 hrs
W	LLEA0002689	testfault	EA0PQWH81	28/11/2005 11:31:00	1100 - Fault awaiting issue to an engineer	1 hrs
W	LLMY0005641	TTD-71399	HY3VQD91	28/11/2005 11:28:00	700 - BT Needs further information from SP. The next stage for this fault will be a joint meet. Please provide details for this to take place. Fault suspended. Update received: 28/11/05 11:32	
W	LLCL0033310	D-DA - 74002	CL0PHH67	28/11/2005 11:24:00	1100 investigation commenced>Tackled to Frames for further investigation. Regards Update received: 28/11/05 11:44	



Line Details		
Customer Name	SERVICE PROVIDER SP TEST	
Customer Location	1 CITY PLACE GATWICK RH6 0PA	
Telephone Number	01293517289	
Line Access	Calls both ways allowed	
Supported Products		
Item	Qty	Service Level
Wholesale ISDN 30 DASS 1st Channel Hunt Group	1	Level 2
Wholesale ISDN 30 DASS: auxiliary channel	7	Level 2
Wholesale ISDN 30: selective OCB all calls	1	Level 1
View Recent Faults		Check MSD
Create Fault Report		
*Have you selected the correct line?	<input type="radio"/> Yes <input checked="" type="radio"/> No	
*Confirm you accept any Time Related Charges	<input type="radio"/> Yes <input checked="" type="radio"/> No	Explain
*Are you willing to authorise work beyond the customers NTE?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Explain
*Any safety hazards on site?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Explain
Cancel		* denotes mandatory field
		Continue

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Support for all BT Broadband and Wi-Fi products, including Hub and BTNET. Email bt keep all your correspondence to one place to go directly to the correct point of contact within an organization, use a series of simple models to help lift the complaint as simple and fast possible to receive reminders when you receive An answer from a company or organization Get an automatic notification when you should intensify your case to the next level of management within a company package and send the entire story of your complaint to a municipality or other regulatory body, if necessary Additional information on how to complain here that the resolver is totally free that you can use to complain effectively. Gethuman builds free tools and shares. Information between companies of companies like British Telecom. Resolver is a completely free complaint resolution tool that puts the British consumer directly in contact with customer service providers who can solve their complaint. Ways without problems to help yourself without having to take the phone. The resolver is free. Or take a look at Verizon phone number page. With the resolver you can send your case to communicates and regulators and regulators, including: Find out more about billing, how to reduce it, get copies and analysis. Get Help with Cloud Voice Express, Telephone Lines, Categories and Calling Plans and Plans. My telephone service has canceled the international call so now the ca ... added calls to my bill that I didn't have that I have had my broadband set with BT. 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